MYOB Exo Business

Release Notes

version 2023.1

Contents

Introduction

What's New in this Release?

The version 2023.1 release improves extra fields, adds a login history that administrators can view, and adds SQL syntax examples when adding a custom filter.

This release also includes resolutions for issues identified in previous releases.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **New Profile Settings** appendix at the end of this document summarises all changes to Exo Business profile settings included in this release.

Installation

Pre-Install Requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. See the Minimum System Requirements page on the Exo Business Education Centre for details about the requirements and supported operating systems for MYOB Exo Business.

The performance of the Exo Business system is not assured if these requirements are not met. MYOB cannot assure performance if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for an organization's volume of data.

Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2016.

Contact synchronisation requires Microsoft Outlook 2016.

This release of MYOB Exo Business requires **ExonetLib.dll** version 2020.2, which is installed with the application.

When installing manually with 64-bit Outlook integration, you must copy the file **RwEasyMAPI64.exe** from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running the following from a command prompt:

```
RwEasyMAPI64.exe /regserver
```

> **Note:** The client installer does this automatically.

Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- Installing Exo Business
- Installing Exo Business Services

Post-Installation

Once you've installed MYOB Exo Business, you must configure it for use. You can optionally migrate data into Exo Business from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details:

For a new blank database (EXO_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

> **Note:** Passwords are case-sensitive, but login names aren't.

Updating the Exo Business Database

If you are upgrading from 2020.2 or later, the database upgrade process is trivial as nearly all of the changes are to the user interface.

If however, you are upgrading from a version of MYOB Exo Business before release 2019.4.1, the database conversion process makes extensive changes to align with new database technologies. In Exo Business 2019.4.1, we added Unicode support to the Exo Business user interface which involved changing the database to support Unicode.

You'll need to run the database update utility to apply the changes. While the process to update Exo Business hasn't changed, there is an additional step to convert columns in the database to their Unicode equivalents.

Before updating client databases, partners **must** read the [MYOB Exo Business 2019.4.1 Upgrade - Unicode Database Conversion](#) whitepaper. The whitepaper details steps that you must carry out before performing the update.

> **Note:** Prior to updating to Exo Business 2020.3, you <u>must</u> backup the database. The changes that the update makes to the database schema <u>cannot be undone</u>.

New Features

Extra fields enhancements

Mandatory extra fields

You can now make extra fields mandatory on the **Debtor Account Details**, **Creditor Account Details**, and **Stock Item Details** screens.

In MYOB Exo Configurator, open an extra field and go to the **Details** tab. If you select the **Mandatory** checkbox for an extra field, a user must complete the extra field to be able to save their changes.

In the **Message** section, you can write the message that a user sees if they try saving their changes without completing the mandatory field.

Choose who can see and edit extra fields

You can now choose which users have permission to see and edit extra fields. This includes extra fields added to MYOB Exo Business database grids and the devExpress quantum grid. After opening an extra field in MYOB Exo Configurator, click the new **Permissions** tab.

The **Menu Collections** section lets you change the permission for a whole group. The **Staff Members** section lets you change the permission for an individual user in a group.

If there's an extra field that you want users to:

- see and edit, only select **Visible**.
- see but not edit, select both **Visible** and **Read Only**.
- to neither see nor edit, only select **Read Only**.

> **Note:** The **Mandatory** permission is only available for extra fields on the **Debtor Account Details**, **Creditor Account Details** and **Stock Item Details** screens.

Bill of materials extra fields

You can now add extra fields to the **Bill of Materials** screen by using the **BILLOMAT_HDR** table.

More custom filter SQL examples

You can now view SQL syntax examples when adding a custom filter on the **Subscription Billing** and **Invoice Batch Printing** screens.

To view an example, hover your mouse cursor on the **Custom Filter** field.

Login history

Administrators can now keep track of when users have logged in to MYOB Exo Business. This helps you stay aware of any potentially suspicious login activity.

In MYOB Exo Configurator, go to the **Utilities** screen and click **Security** > **Login History**. This shows the login history for all MYOB Exo Business modules.

Improved job search

In MYOB Exo Job Costing, it's now easier to find a job by searching for extra fields on the **Job Management** screen. You no longer need to select the **Extensive Search** checkbox. This makes the search results appear faster and exclude jobs that don't have the extra field.

To enable improved search in MYOB Exo Configurator, you can use the new **=B** option for the **Extra Job Costing Search Fields** user profile setting.

Resolved Issues

Exo Business Core

Service Request ID	Description
-	Using workarounds to enable backwards compatibility with Microsoft SQL Server 2008 could cause performance issues. These workarounds have been removed.
CE00029880 CE00029217	On creditor and debtor invoices, stock lines didn't show the start of numbers in the **Qty** field. For example, if the number was **1450.0000**, it appeared as **50.000000**. This has been resolved.
CE00030611 CE00029823	If multiple charts of accounts had the same report code, then the **GL Trial Balance Tree** screen incorrectly displayed their values. This has been resolved.
CE00031750 CE00030969	When editing an extra field on a purchase order, your changes wouldn't be saved if you didn't move your cursor out of the field before saving. This has been resolved.
CE00014236 CE00014097 CE00024959	When printing a cheque, the cheque amount was only being displayed in numbers, not in words. This has been resolved.
CE00022756 CE00022353 CE00022354 CE00027493 CE00027927	If you removed the **Task Scheduler** tab from the business flow screen, the **Sales** tab was displayed with visual glitches whenever you logged in to MYOB Exo Business. This has been resolved.
CE00030091 CE00029829 CE00031321	When re-printing a remittance for a creditor and sending them an email, you had to manually complete the **To** and **Subject** fields. This has been resolved. The fields are now automatically completed when you click **Re-Print Remittance**.
CE00031955 CE00031717	Users weren't receiving messages that other users sent to them from the **Send Message to Users** screen. This has been resolved.
CE00030650 CE00030241	On the **Creditor Account Details** screen, after attaching a document to a transaction, the **Unattach Document** option disappeared from the right-click menu. You also couldn't attach a document to any other transactions. This has been resolved.
CE00031754 CE00031228	When generating a purchase order from a sales order, an access violation error would occur. This has been resolved.
CE00028009 CE00028004	Upgrading to MYOB Exo Business version 2020.3 would fail when assigning transaction types to historical general ledger transactions.
CE00032362 CE00032027	Using MYOB Exo Business on a computer with two monitors that had different screen settings caused visual issues, like certain information and buttons not being displayed. This has been resolved.
-	Sell prices were being calculated based on the latest cost, even if the **Base cost for price change margin** profile setting was set to **Average Cost**. This has been resolved.
-	Partially receipting a purchase order removed the link to the purchase order from the stock_trans table. This has been resolved.

Service Request ID	Description
CE00030689 CE00030515	(AU only) When submitting the taxable payments annual report (TPAR) to the ATO, an error could occur if any information was too long. The error message has been improved so that it's easier to update the source information.
CE00018705 CE00018617	You couldn't change the date or period of an average cost adjustment. This has been resolved. Now, you can adjust an average cost for an open period if the date of the adjustment is equal to or later than the last transaction date.
CE00030093 CE00028501	If GST was set to **Payment basis** in MYOB Exo Configurator, part allocating a credit note with a refund, then allocating the rest of the refund could cause the **Tax Total** to be **NAN**. This has been resolved.
CE00034220 CE00034192	On the **Reconcile Account** screen, account totals weren't being displayed. This has been resolved.
CE00034227 CE00034209	When adding details for a new debtor on the **Debtor Account Details** screen, the **Company Details** section was incorrectly called **BRANCH Company Details** instead. Also, in the top right, **BRANCH of A/C no: 0** was incorrectly displayed. This has been resolved.
CE00014706 CE00000503 CE00014691 CE00033799	You couldn't receipt a purchase order if, on the **Inwards Goods Receipt** screen, you set the **Rec. Qty** to **0**, then before saving, clicked **Clear un-receipted**. This has been resolved.
-	Issues could prevent you from upgrading databases on a 2018 version to versions 2022.3 or 2023.1. These have been resolved.
-	Text would overlap with on the **Subscription Billing** screen. This has been resolved.
CE00032098 CE00031977	The Exo URL protocol would fail for an activity with its **Activity Type** set to **Task**. This has been resolved.
CE00033482 CE00033308	Duplicating a debtor invoice ignored the debtor's credit terms, so the **Payment due** date was incorrectly the same as the **Invoice date**. This has been resolved.
-	If your monitor was set to 150% scale, adding a widget to the **Analysis** tab of the **Creditor Account Details** screen caused an error: "System Error. Code: 1400. Invalid window handle." This has been resolved.
-	Text was too small when adding a new narrative for a purchase order. This has been resolved.
-	When adding a widget to only a certain tab, it would instead be added to the main screen. This has been resolved.
CE00034020 CE00033902	On the **Serials** tab of the **Stock Item Details** screen, the **Assigned Document** only displayed the first two digits in a job number. This has been resolved.
-	Text would overlap on the **Reports** tab of the main MYOB Exo Business screen. This has been resolved.
-	An error could occur when changing user after opening sales orders: "Application made attempt to free invalid or unknown memory block". This has been resolved.
CE00008131 CE00006368	If you cancel an invoice after adding an inwards goods cost to it, the cost will be marked as invoiced the next time you open the **Inwards Goods On Costs** screen. This has been resolved.

Service Request ID	Description
-	If you add a credit note to an invoice that already has a credit note, a warning window appears. The warning text was white against a white background, making it unreadable. This has been resolved.
CE00034982 CE00034947 CE00034995	Cost prices for creditor invoicing wouldn't display more than four decimal places. This has been resolved.

Exo Job Costing

Service Request ID	Description
CE00033230 CE00031534	On the **Job Overview** tab of the **Job Details** screen, sorting jobs by due date didn't work. This has been resolved.
-	If you use multiple computer monitors, moving a maximised job costing screen from one monitor to another could cause visual issues. This has been resolved.
CE00032072 CE00031916	After reordering tabs on the **Job Details** form, the tabs would reset to their original order the next time you opened the form. This has been resolved.
CE00033230 CE00031534	On the **Job Overview** tab of the **Job Details** screen, jobs weren't being sorted correctly in ascending or descending order. This has been resolved.
CE00034727 CE00034668 CE00034740	In the **Site Address** section of the **Job Details** screen, if you intentionally left **Line 1** blank, then the other lines all moved up one position to fill in the blank line. This has been resolved.

Distribution Advantage

Service Request ID	Description
CE00033229 CE00032871	When sending or receiving stock from the **Stock Transfer Request** screen, a record is created in the **stock_trans** database table with a **UNITCOST** of **NULL**. This has been resolved.
CE00031148 CE00031034	When transferring stock, an issue could occur that put a stock item's availability in the negative. This has been resolved.

Exo Finance

Service Request ID	Description
CE00009921 CE00009830 CE00009898 CE00010764 CE00019803 CE00020189 CE00021270	Launching an MYOB Exo Finance module from within MYOB Exo Business caused errors: "An error occurred in EurkaLog's user event handler" and "System Error. Code: 2. The system cannot find the file specified." This has been resolved.

Appendix 1: Profile Settings

The following profile settings have been added or modified in this release

Name	Profile Name	Level	Description
Extra Job Costing Search Fields	EXTRA_JC_SEARCHFIELDS	User	This release adds a new option for enabling basic search when searching extra fields: • **=B** – Always make this field value a condition in the WHERE clause even when NOT using extensive search.