

MYOB Exo Business

Release Notes

2021.5.0

myob

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Introduction

What's New in this Release?

The 2021.5.0 release is a hotfix that resolves issues related to stock average cost adjustment and access violation.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.
- The **New Profile Settings** appendix at the end of this document summarises all changes to Exo Business profile settings included in this release.

Installation

Pre-Install Requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. See the [Minimum System Requirements page](#) on the Exo Business Education Centre for details about the requirements and supported operating systems for MYOB Exo Business.

The performance of the Exo Business system is not assured if these requirements are not met. MYOB cannot assure performance if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for an organization's volume of data.

Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2016.

Contact synchronisation requires Microsoft Outlook 2016.

This release of MYOB Exo Business requires **ExonetLib.dll** version 2020.2, which is installed with the application.

When installing manually with 64-bit Outlook integration, you must copy the file **RwEasyMAPI64.exe** from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running the following from a command prompt:

```
RwEasyMAPI64.exe /regserver
```

Note: The client installer does this automatically.

Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- [Installing Exo Business](#)
- [Installing Exo Business Services](#)

Post-Installation

Once you've installed MYOB Exo Business, you must configure it for use. You can optionally migrate data into Exo Business from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details:

For a new blank database (EXO_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

Note: Passwords are case-sensitive, but login names aren't.

Updating the Exo Business Database

If you are upgrading from 2020.2 or later, the database upgrade process is trivial as nearly all of the changes are to the user interface.

If however, you are upgrading from a version of MYOB Exo Business before release 2019.4.1, the database conversion process makes extensive changes to align with new database technologies. In Exo Business 2019.4.1, we added Unicode support to the Exo Business user interface which involved changing the database to support Unicode.

You'll need to run the database update utility to apply the changes. While the process to update Exo Business hasn't changed, there is an additional step to convert columns in the database to their Unicode equivalents.

Before updating client databases, partners **must** read the [MYOB Exo Business 2019.4.1 Upgrade - Unicode Database Conversion](#) whitepaper. The whitepaper details steps that you must carry out before performing the update.

Note: Prior to updating to Exo Business 2020.3, you must backup the database. The changes that the update makes to the database schema cannot be undone.

Resolved Issues

Exo Business Configurator

Service Request ID	Description
CE00023358 CE00023307 CE00023331 CE00023350 CE00023374	This release resolves issues related to stock average cost adjustment. For more information, see the Stock average cost adjustment section.
CE00023172 CE00023166 CE00023242 CE00023714	When closing Exonet, an error could occur, "Cannot terminate an externally created thread." Also, when going to File > Refresh settings , an error could occur, "Error refreshing Settings", which also caused files tabs to disappear. These issues have been resolved.
-	In Exo Configurator, creating a message on the Send Message to Users screen, then going to File > Refresh settings in Exonet, could cause an error when you click Send on your message: "Invalid class typecast". This has been resolved.

Stock average cost adjustment update

This release resolves issues identified in the 2021.3.0 release, which included changes to the Stock_Post_Costs trigger to create average cost adjustments where stock previously had a negative balance. The intended result of these changes was that the stock valuation report would match the stock on hand GL account balance.

However, these changes also introduced the following issues:

Minor issues:

- Average Cost Adjustments were posted with batch number 0.
- Average Cost Adjustments were posted to a Period_Seqno from the Stock Ledger, not the GL Ledger.
- If the Control Account for stock adjustments were set to Sub Accounts, these were ignored.

Major issues:

- If Periodic Stock was in use, negative stock adjustments were created. (They shouldn't be, as it should be left to the end of month journal).
- If Lookup Items had their average costs changed, this could result in incorrect journal postings.

This release resolves these issues by reverting to the 2021.2.0 Stock_Post_Costs trigger. Also, this release includes a data fix that:

- Zeroes out the average cost adjustments for lookup stock items and where customers are using periodic stock.
- Assigns valid batch numbers to the average cost adjustments
- Changes the Period_Seqno so GL is used
- Where a sub account is used for stock adjustments, existing average cost adjustments will use this account.

Known Issues

The following issues have been identified as requiring end-user attention in this release.

Issue with Large Budget Reports in CRM

If you have a budget report with thousands of lines, the error message “Insufficient memory for this operation” appears when you open Exo CRM.

To prevent this error, you must either delete or disable the budget.

Potential Unicode Issue with Barcodes on Clarity Forms

The error message “Invalid Codeword” appears when you print a label for a fixed asset with an asset code containing Unicode characters.

The error occurs because the PDF barcode format used by Exo Business does not support Unicode. You can get around this problem by changing the barcode type to QR code, or by stripping Unicode characters before barcode creation—which solution works best for you will depend on the exact context of your business.

To change to QR codes:

1. In Clarity Report Designer, open the asset label report
2. In the report’s properties, change the barcode type to QR Code.
3. Under QRCodeSettings change the CharEncoding option to bceUTF8.
4. Save your changes.

Note: If you plan to scan the labels, you need scanner software that can read QR codes.

Print window display issue in High DPI

In High DPI mode, some of the caption text on the new Print window for reports is cut off.

Resizable Extra Fields Sections

In the Sales Order and Purchase Orders windows, the Order Details section might disappear if you maximise the window, resize the extra fields, then restore the window to windowed mode.

To work around the issue:

1. Maximise the window.
2. Resize the extra fields to be smaller.
3. Restore the window to windowed mode.