MYOB Exo Business

Release Notes

version 2021.4

myob

Contents

Introduction

What's New in this Release?

The version 2021.4 release updates the **Stock Movement Transactions** screen and the Client Installer, as well as resolving issues in several MYOB Exo Business modules.

This release also adds a new End User Licence Agreement (EULA). To view the new agreement in your software, go to **Help** > **Terms and Conditions**, or **Help** > **About**, which includes a link to a PDF of the agreement.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

Installation

Pre-Install Requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. See the Minimum System Requirements page on the Exo Business Education Centre for details about the requirements and supported operating systems for MYOB Exo Business.

The performance of the Exo Business system is not assured if these requirements are not met. MYOB cannot assure performance if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for an organization's volume of data.

Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2016.

Contact synchronisation requires Microsoft Outlook 2016.

This release of MYOB Exo Business requires **ExonetLib.dll** version 2020.2, which is installed with the application.

When installing manually with 64-bit Outlook integration, you must copy the file **RwEasyMAPI64.exe** from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running the following from a command prompt:

```
RwEasyMAPI64.exe /regserver
```

> **Note:** The client installer does this automatically.

Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- Installing Exo Business
- Installing Exo Business Services

Post-Installation

Once you've installed MYOB Exo Business, you must configure it for use. You can optionally migrate data into Exo Business from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details:

For a new blank database (EXO_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

> **Note:** Passwords are case-sensitive, but login names aren't.

Updating the Exo Business Database

If you are upgrading from 2020.2 or later, the database upgrade process is trivial as nearly all of the changes are to the user interface.

If however, you are upgrading from a version of MYOB Exo Business before release 2019.4.1, the database conversion process makes extensive changes to align with new database technologies. In Exo Business 2019.4.1, we added Unicode support to the Exo Business user interface which involved changing the database to support Unicode.

You'll need to run the database update utility to apply the changes. While the process to update Exo Business hasn't changed, there is an additional step to convert columns in the database to their Unicode equivalents.

Before updating client databases, partners **must** read the MYOB Exo Business 2019.4.1 Upgrade - Unicode Database Conversion whitepaper. The whitepaper details steps that you must carry out before performing the update.

> **Note:** Prior to updating to Exo Business 2020.3, you must backup the database. The changes that the update makes to the database schema cannot be undone.
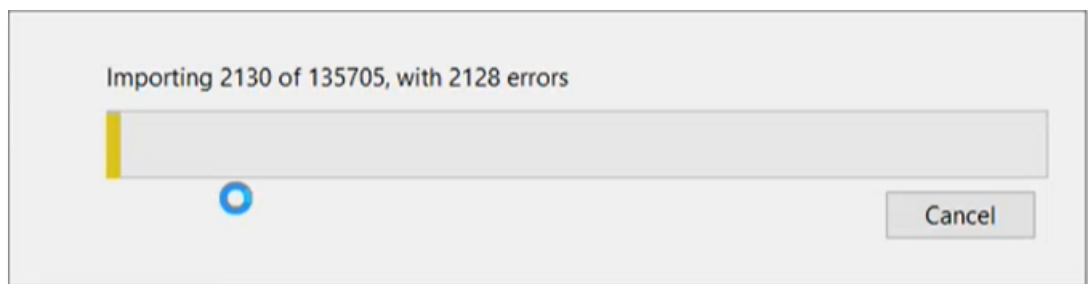
New Features

Stock Movement Transactions Updates

Import Progress Bar

This release improves the performance of MYOB Exo Business when importing stock. It also adds a progress bar that shows you how much of the import has been completed.

Also, you can now cancel an import by clicking **Cancel** in the progress bar window.

Importing Event Reasons from a CSV File

When importing stock from a CSV file, you can now include event reasons in the file. This means you no longer need to manually enter a reason in the **Event Reason** window for each stock item. Instead, the reasons are automatically added to the new **Reason** column.
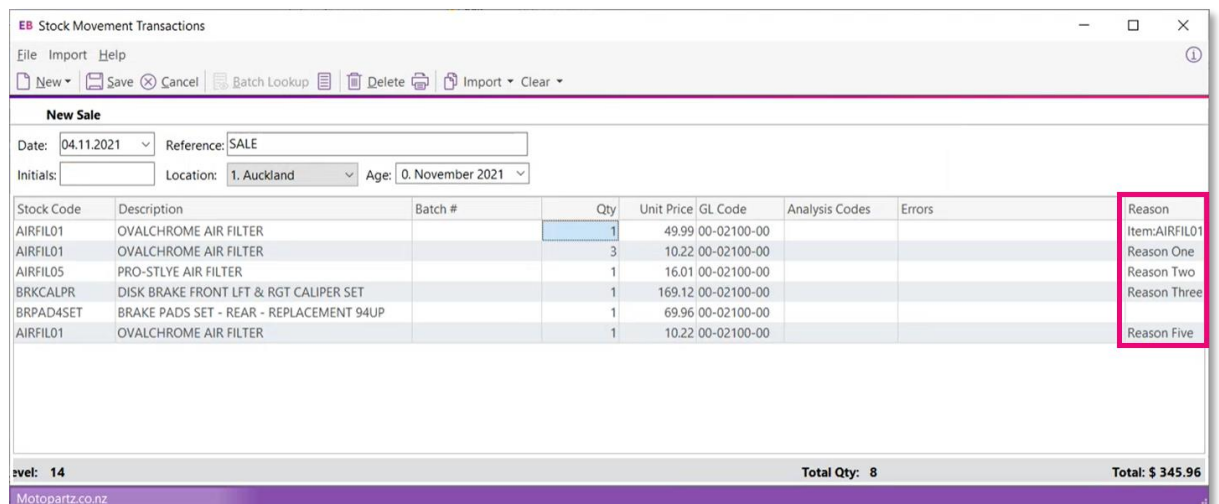

Note: After saving, if a stock item doesn't have a reason in the CSV file, you need to manually enter a reason in the **Event Reason** window.

Client Installer Update

The Client Installer now lets you install new versions of MYOB Exo Business to a different folder, instead of overwriting the folder where MYOB Exo Business is currently installed.

To choose where to install a new version, click **Browse** in the **Select Destination Location** window.
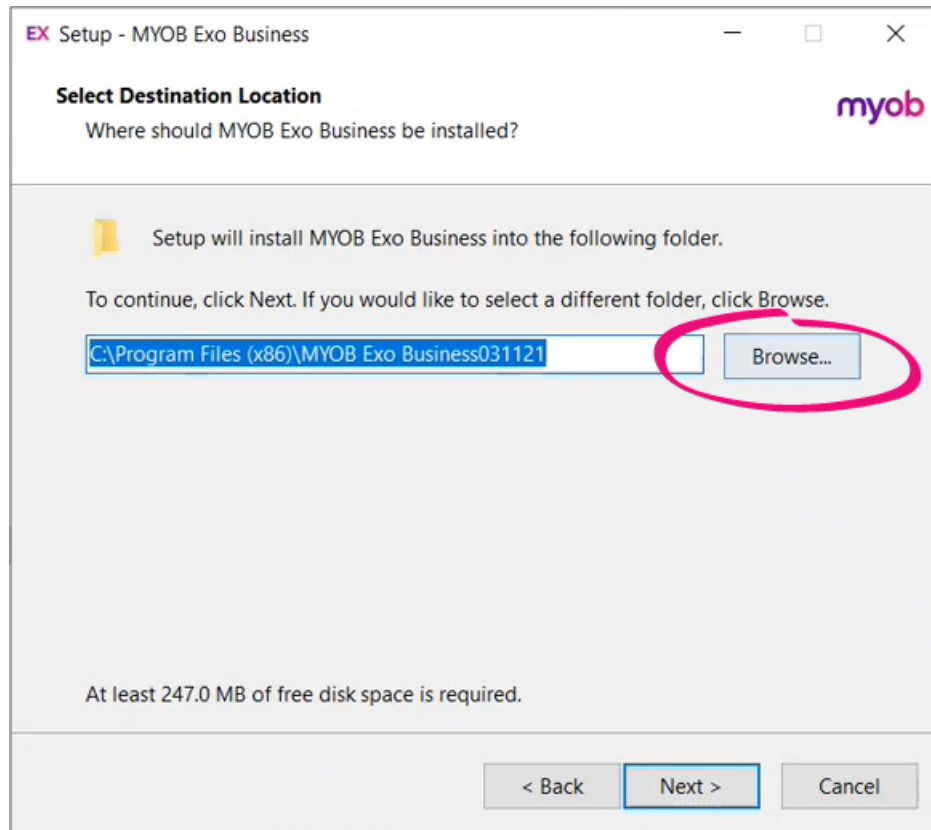
Permission to disconnect users

In MYOB Exo Configurator, administrators can enable the new **Can disconnect users** permission setting for users.
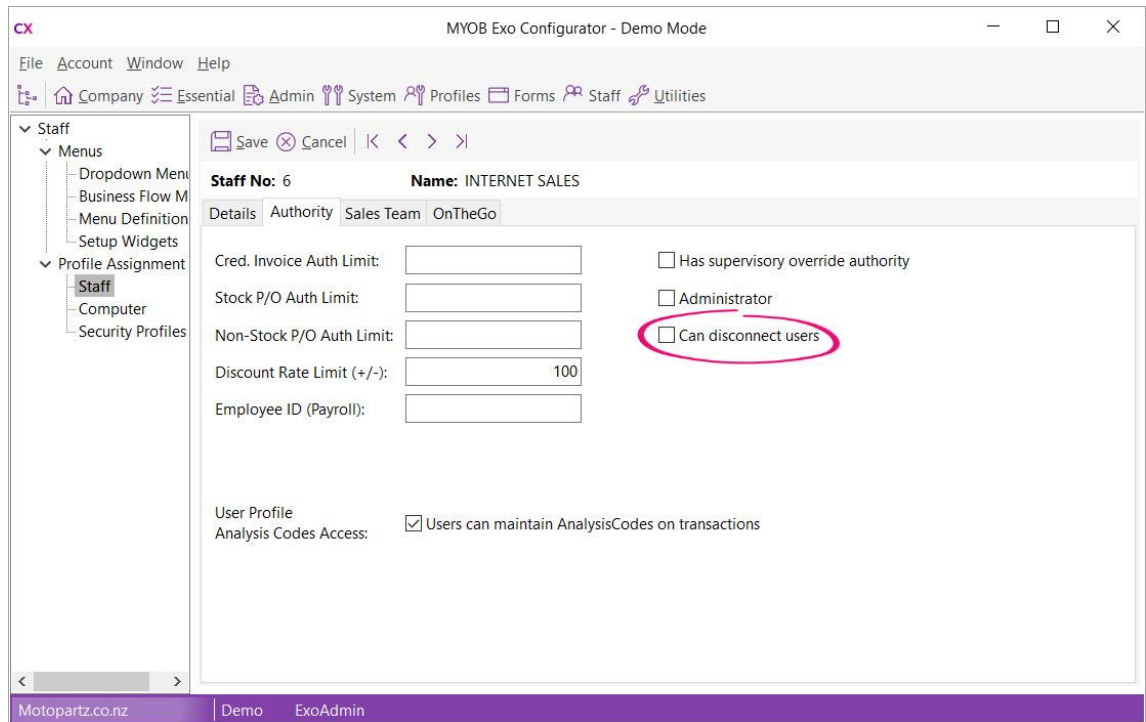

Users with this permission can access the **Send Message to Users** screen, where they can send requests to other users to log out or force them to log out.

> **Note:** To open the **Send Message to Users** screen in Exo Business and Exo Configurator, go to **File** > **Database Tools** > **Message Users**.
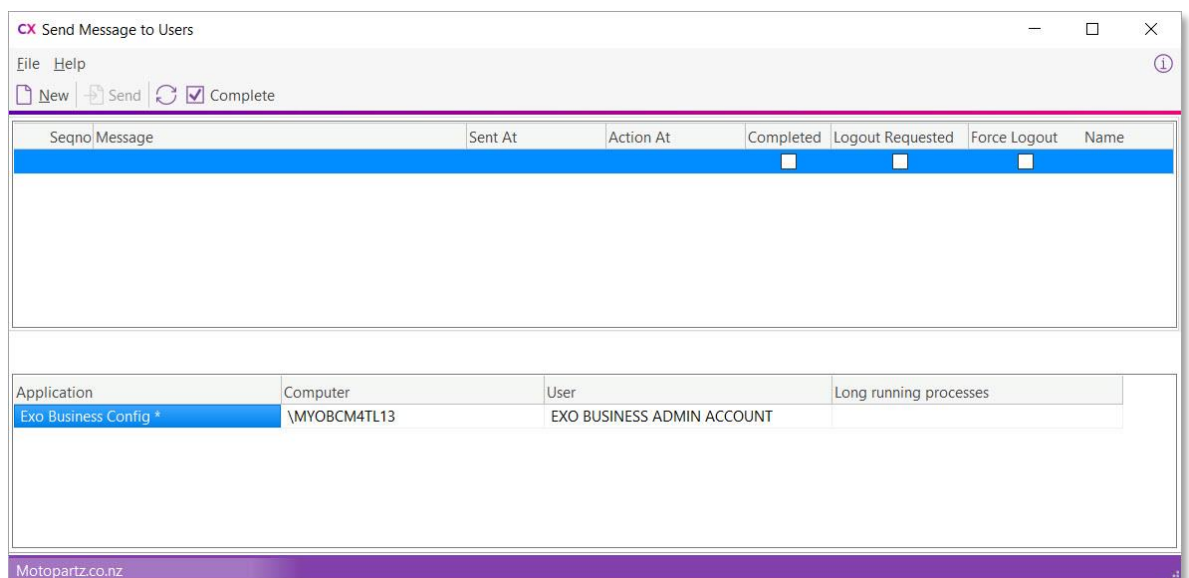
Only a System Administrator can disconnect multiple users at once. They can end user sessions by selecting one or more users in the **Online Users** list, then clicking **Disconnect User** or **Disconnect Users** on the toolbar.

> **Note:** Warn any users before disconnecting them, so that you do not disrupt a long running process, such as posting.
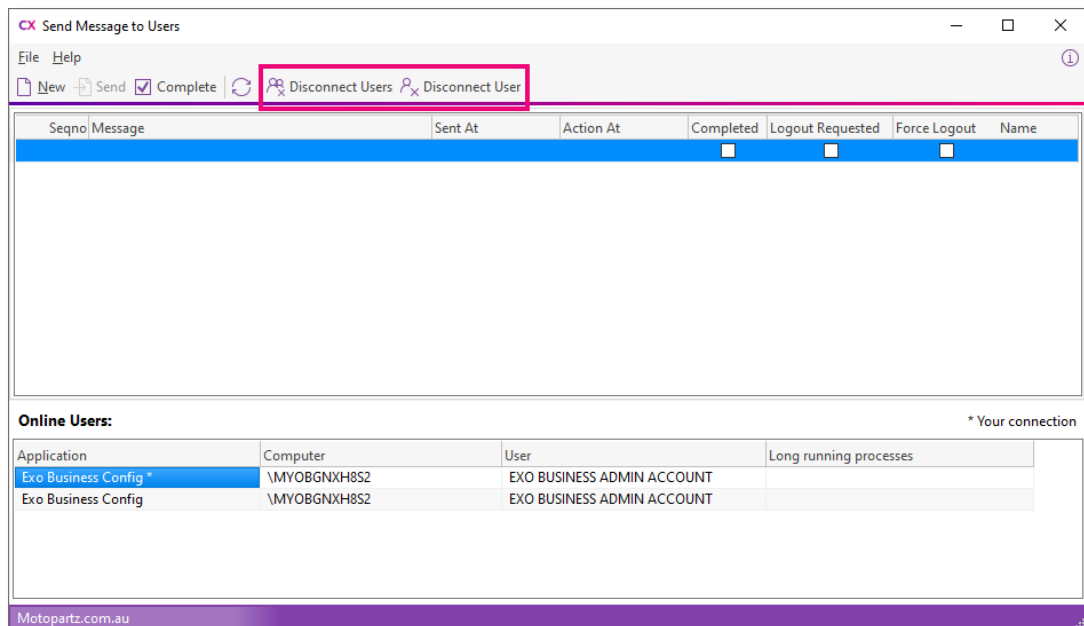
To message or disconnect users

1. Go to **File** > **Database Tools** > **Message Users**.
2. In the **Send Message to Users** screen, click **New**.
3. Complete the **Name** and **Email** fields. These details appear on the message you send to users, letting them know who sent the message.
4. From the **Action** dropdown, select an option:
   - **Request Logout** – Sends users a message requesting that they log out.
   - **Force Logout** – Disconnects users, so they don't need to log out themselves.
   - **Message Only** – Sends a custom message to users.

> **Note:** If you select **Request Logout** or **Force Logout**, then the **Logout Before** field appears. Use this field to set when the request will be sent.

8. In the blank text field, write a custom message.
9. Click **Send**.

> **Note:** If a user is in a long-running process, it's not recommended to force them to log out.
> Using Runtime Parameters (posting process from the command line) is not supported in this release.

Resolved Issues

Exo Business Core

Service Request ID	Description
CE00019519 CE00019413	When creating a sales order or an invoice for a bill of materials, the branch number and GL sales account would be incorrect. This has been resolved.
CE00019738 CE00019529	Two issues with **Payment Times Reporting** have been resolved: • When generating the PTRS report, it could calculate incorrectly. • When duplicating or crediting an invoice for a creditor transaction, an error could occur: "You must be in ShowCheckbox mode to set this date."
CE00017076 CE00017066	Two issues could occur when importing data for a stock item with the **Batch tracked** and **Item expires** flags selected. Either the **Batch Expiry** field would be blank, with no date imported, or the field would be set to the incorrect date. This has been resolved.
CE00014181 CE00014019	In the **Stock Movements Transaction** screen, you could save a transaction for batch-tracked stock items without entering a batch code. This caused the stock quantities and the batch quantities to be different. This has been resolved. Now, if you try to save a transaction without entering a required batch code, a warning appears.
CE00014524 CE00014001	If **GST Inclusive Pricing For Debtor** and **Enforce Sale Price Review when Cost Price Has Changed** were both enabled, the margin calculation would be incorrect in the cost price change screen. This has been resolved.
CE00014523 CE00013896	If **GST Inclusive Pricing For Debtor** was enabled, a warning, "Selling price is below Stock's Average Cost." would appear even if the selling price was not below the average cost. This occurred because the price was treated as GST-exclusive, rather than GST-inclusive. Also, the warning would not appear when the selling price was below the average cost. These issues have been resolved.
CE00007678 CE00002032	On the **Sales Orders** screen, free stock could calculate incorrectly for linked stock codes. This could trigger a stock shortage warning when supplying an order, even if there was enough stock for the order. This has been resolved. MYOB Exo Business now checks for the free stock of the selected inventory item, not the linked stock item.
-	A navigation issue affected some screens. For example, if a record was selected in the **General Ledger Account Details** screen, clicking the **Move to next record** button opened the record to the **Budget** tab. This has been resolved.

Exo Finance

Service Request ID	Description
-	When submitting a bank feed application, the application could be successfully submitted, but an error would still occur: "The following error occurred while trying to Save your changes: The serve response was not in the expected format." This has been resolved.

Exo Job Costing

Service Request ID	Description
CE00017166 CE00016774	When adding a line to the purchase order for a job, the WIP would update incorrectly. This happened because the new line was assigned to the default location instead of the job costing location. This has been resolved.
-	If you edited a time in the **Dates** section of the **Job Details** screen, then saving and exiting would cause, the time to reset and the **Due** date calculation to be incorrect. This has been resolved.

Exo InterCompany

Service Request ID	Description
-	In the InterCompany module, an error occurs when downloading transactions: "Error: Insertion of missing GLBATCH records failed:Field 'SEQNO' not found". This has been resolved.

Exo Business Configurator

Service Request ID	Description
CE00019112 CE00019102	When upgrading a database that has users logged in, a warning opens: "There are other users currently logged on, please make sure you are the only user logged in and try again. Continue anyway?" Previously, if you clicked **No** in the warning dialog box, the upgrade would still continue. This has been resolved.
CE00010920 CE00010910	When running the Unicode Upgrader against a database, it could fail to recreate the indexes. This has been resolved.
174036671151	When running a Unicode Conversion, the stored procedure, **CleanupObjectLocks**, would break if the ***** wildcard was present. This has been resolved.

Known Issues

The following issues have been identified as requiring end-user attention in this release.

Issue with Large Budget Reports in CRM

If you have a budget report with thousands of lines, the error message "Insufficient memory for this operation" appears when you open Exo CRM.

To prevent this error, you must either delete or disable the budget.

Potential Unicode Issue with Barcodes on Clarity Forms

The error message "Invalid Codeword" appears when you print a label for a fixed asset with an asset code containing Unicode characters.

The error occurs because the PDF barcode format used by Exo Business does not support Unicode. You can get around this problem by changing the barcode type to QR code, or by stripping Unicode characters before barcode creation—which solution works best for you will depend on the exact context of your business.

To change to QR codes:

1. In Clarity Report Designer, open the asset label report
2. In the report's properties, change the barcode type to QR Code.
3. Under QRCodeSettings change the CharEncoding option to bceUTF8.
4. Save your changes.

> **Note:** If you plan to scan the labels, you need scanner software that can read QR codes.

Print window display issue in High DPI

In High DPI mode, some of the caption text on the new Print window for reports is cut off.

Resizable Extra Fields Sections

In the Sales Order and Purchase Orders windows, the Order Details section might disappear if you maximise the window, resize the extra fields, then restore the window to windowed mode.

To work around the issue:

1. Maximise the window.
2. Resize the extra fields to be smaller.
3. Restore the window to windowed mode.