

# MYOB Exo Business

## Release Notes

2020.2

**myob**

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# Introduction

## What's New in this Release?

This release includes updates to the user interface of the core Exo Business screens and resolves several defects identified.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

# Installation

## Pre-Install Requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. See the [Minimum System Requirements page](#) on the Exo Business Education Centre for details about the requirements and supported operating systems for MYOB Exo Business.

The performance of the Exo Business system is not assured if these requirements are not met. MYOB cannot assure performance if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for an organization's volume of data.

### Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2016.

Contact synchronisation requires Microsoft Outlook 2016.

This release of MYOB Exo Business requires **ExonetLib.dll** version 2020.2, which is installed with the application.

When installing manually with 64-bit Outlook integration, you must copy the file **RwEasyMAPI64.exe** from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running the following from a command prompt:

```
RwEasyMAPI64.exe /regserver
```

**Note:** The client installer does this automatically.

## Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- [Installing Exo Business](#)
- [Installing Exo Business Services](#)

# Post-Installation

Once you've installed MYOB Exo Business, you must configure it for use. You can optionally migrate data into Exo Business from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

## Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details:

For a new blank database (EXO\_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO\_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

**Note:** Passwords are case-sensitive, but login names aren't.

## Updating the Exo Business Database

If you are upgrading from 2020.1 the database upgrade process is trivial as nearly all of the changes are to the user interface.

If however, you are upgrading from a version of MYOB Exo Business before release 2019.4.1, the database conversion process makes extensive changes to align with new database technologies. In release 2019.4.1, we added Unicode support to the Exo Business user interface which involved changing the database to support Unicode.

You'll need to run the database update utility to apply the changes. While the process to update Exo Business hasn't changed, there is an additional step to convert columns in the database to their Unicode equivalents.

**Before** updating client databases, partners **must** read the [MYOB Exo Business 2019.4.1 Upgrade - Unicode Database Conversion](#) whitepaper. The whitepaper details steps that you must carry out before performing the update.

**Note:** Prior to updating to Exo Business 2020.1, you *must* backup the database. The changes that the update makes to the database schema *cannot be undone*.

# New Features

In this release, we've updated the user interface of the remaining finance function screens and also the entire CRM and Job Costing applications to give them a more modern and consistent look. These updates improve the software's usability and to align the look and feel of the CRM and Job Costing applications with MYOB's other desktop products and to take advantage of high-resolution displays.

These changes follow the user interface updates in the core Exo Business application that were made in [release 2020.1](#).

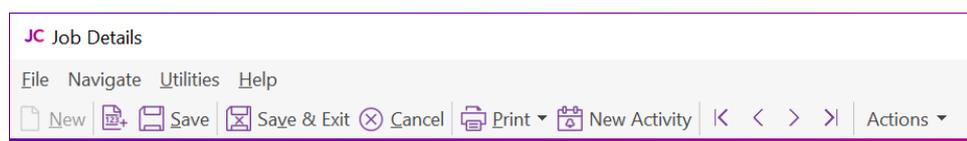
**Note:** This document gives you an overview of the user interface changes we're introducing. It's not a comprehensive guide to those changes.

We've also addressed prioritised defects and suggestions in the CRM and Job Costing areas.

## Updated User Interface

In this release, we've updated the user interface in Exo Business CRM and Exo Job Costing. As with the user interface updates [in Exo Business 2020.1](#), the changes that apply to all CRM and Job Costing screens are cosmetic:

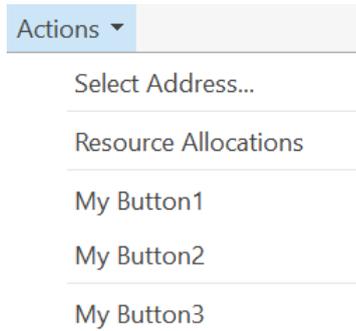
- The font used in Exo Business is the same as the one used throughout Microsoft Windows and it supports Unicode characters. The font is easier to read and there is less feathering when up-scaling is used.
- The icons on the toolbars and in menu lists are flatter and larger. They're also clearer than the icons previously used with Job Costing and CRM and are scalable.



- If you have defined shortcut icons on the title bars of CRM or Job Costing, during the upgrade process the old icon inherits a new equivalent icon. You can select from the library of new icons when you create a shortcut.

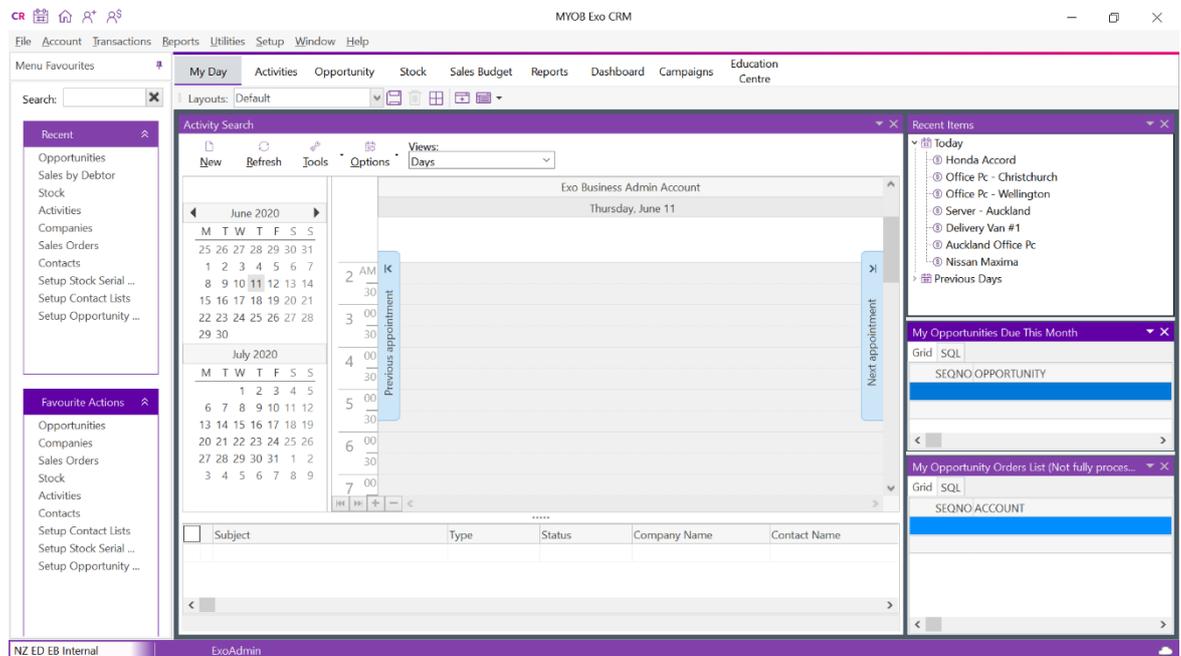


- The **Actions** dropdown menu on toolbars consolidate related functions and toolbar buttons in one place to remove clutter from toolbars. Here's an example:

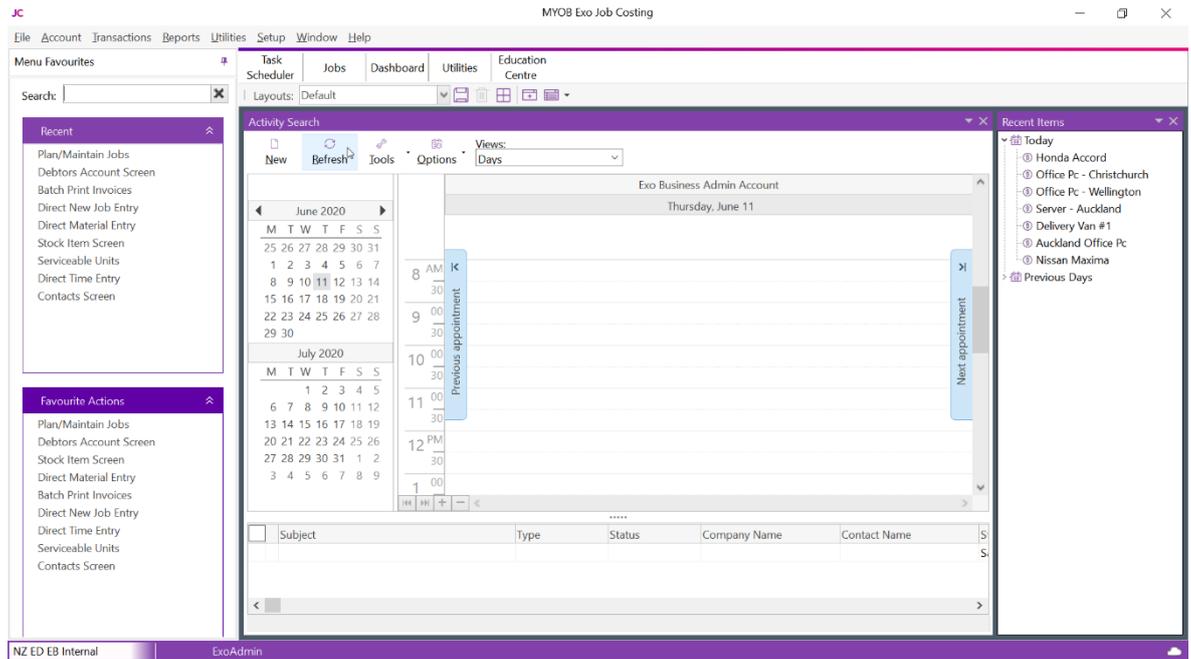


- Labels and fields no longer overlap when you scale the CRM and Job Costing windows to 125% or 150%.

This is what you'll see when you log in to Exo Business CRM version 2020.2 for the first time:

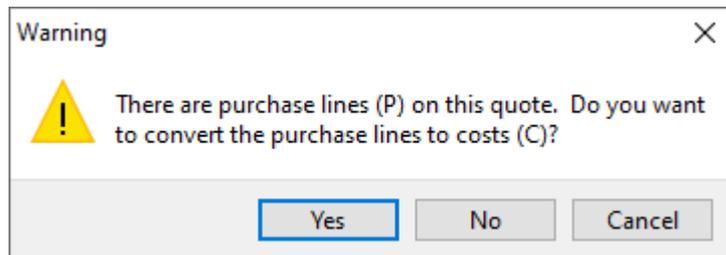


This is the updated Job Costing window:



## Warning Message When Converting Job Quote Lines

When the **Copy to** option for one or more job lines on the **Quote** tab of the Job Details window is set to **P** (send to Purchase Order), this message now displays when you convert quote lines to actuals:



Click:

- **Yes**, to convert all purchase lines to costs and move them to the **Costs** tab.
- **No**, to move the cost lines to the **Costs** tab but leave the purchase lines on the **Quote** tab.
- **Cancel**, to not process any lines.

# Resolved Issues

## Exo Business Core

Service Request ID	Description
-	<p>Running the Unicode database conversion utility recreates compound keys and indexes with the columns specified in alphabetical column name order, not in the original logical order. This includes primary keys.</p> <p>This issue has been resolved. The keys are now recreated in their correct order.</p>
CE00008282	<p>You cannot add a contact on the <b>Payment</b> tab of the debtor's invoice cash sale screen if the profile <i>Add debtor contact details to transactions</i> is selected in Exo Business Configurator.</p> <p>This issue has been resolved.</p>
CE00008094	<p>You cannot see the full length of the stock code or extend the <b>Stock Code</b> column on the table in the Forecast Purchase Orders window.</p> <p>This issue has been resolved.</p>
CE00007716	<p>Custom buttons on the Opportunities, Sales Orders, and Purchase Orders screens do not work.</p> <p>This issue has been resolved.</p>
CE00006966	<p>After upgrading to Exo Business 2019.4.1 or newer, you can't edit or copy the narrative on a sales order for a fully processed Sales order nor can you edit Extra fields.</p> <p>This issue has been resolved you can add a line or header narrative or edit existing narratives on a fully processed order. You can also once again select text and copy to the paste buffer You can also edit the contexts of Extra fields – such as in the case where the Freight docket tracking details are unknown until after the order has been fully processed and invoiced.</p>
172736630482	<p>If you were using a Computed Sell Price for a stock item, you were not prevented from editing the sell price values onscreen that were generated using a database formula. When you saved the stock item, an error displayed.</p> <p>This issue has been resolved. sell prices that are generated using a database formula are now read only again.</p>
CE00006966	<p>You can't copy the information in extra fields on a fully processed sales order.</p> <p>This issue has been resolved.</p>
CE00006528	<p>Exo Business goes into an endless loop when you select <b>Refresh Exchange Rates</b> from the <b>Actions</b> menu in the Inward Goods Receipt window and then either click <b>Cancel</b> or don't change the rate.</p> <p>This issue has been resolved.</p>
CE00006821	<p>Pressing the spacebar to automatically fill in the <b>Amount</b> field of the Debtor Single Payment Entry screen results in an allocation error.</p> <p>This issue has been resolved.</p>

Service Request ID	Description
CE00006705	<p>When you view debtor or creditor invoices with many lines using the native (non-Clarity) view, the scrollbar in the window jumps to the end of the list rather than staying at the top of the list.</p> <p>This issue has been resolved. The scrollbar now stays at the top of the list.</p>
166874886324	<p>The error message <i>Overflow while converting variant of type (Double) into type (Integer)</i> displays when there is a very large number in the <b>Totals</b> section of the Inward Goods Costing screen. In the case of low unit value currencies such as the Indonesian Rupiah</p> <p>This issue has been resolved.</p>
CE00007717	<p>Any change given in a point of sale transaction put the allocation balance out by the amount of the change.</p> <p>This issue has been resolved.</p>
CE00006931	<p>Forex Variance Calculator - Regardless of which Unrealised Foreign Exchange Variances option you select on the Foreign Exchange Rate Variance Calculator, unrealised gain journals always posted both the Debtor Control and Creditor control ledgers.</p> <p>This issue has been resolved. Unrealised gain journals now post to the ledger that you select.</p>
-	<p>When you save a purchase order in a high volume environment, there was potential for an update conflict that manifested as the purchase order having no lines when you recalled it. As well, the purchase order document being blank when you print it.</p> <p>The purchase orders insert method now reflect periods of very high usage</p> <p>This issue has been resolved.</p>
-	<p>When you run EXONET.EXE from the command line with the <i>/post_ledgers</i> option, it ignores the <b>Periodic stock</b> setting in Exo Business Configurator and tries to post the stock transaction details to the General Ledger as though the system was using periodic mode.</p> <p>This issue has been resolved. EXONET.EXE now respects the <b>Periodic stock</b> setting in Exo Business Configurator.</p>
-	<p>The details for a contact – for example, their name, address, and phone number – do not display when you search for the contact in the Non-Account Details window.</p> <p>This issue has been resolved.</p>
-	<p>Analysis graphs - The first digits in double digit values in the legend that displays when you double click a data point in the graph on an <b>Analysis</b> tab are cut off. For example, a 10 looks like at 0.</p> <p>This issue has been resolved.</p>
-	<p>Debtor Invoices from POS could be incorrectly rounded and unbalanced if it includes multiple tax rates. This issue has been resolved.</p>

# Job Costing

Service Request ID	Description
CE00005852	The error message <i>Filter Expression incorrectly Terminated</i> displays when you create a job that has an Extra Field with a Default defined as a string that included spaces. This issue has been resolved.
CE00005819	When you transfer stock between jobs using the Change Job function, and are using multiple WIP locations, the WIP transaction does not automatically look up the WIP location for the new job, but instead always puts it in the default WIP location. This can result in the WIP locations being out of balance and Exo displaying negative stock warnings. This issue has been resolved. Exo Job Costing now assigns the new job's location to the copied record.
CE00006948	If grid ordering is unlocked on the <b>Quote/Budget, Timesheets, or Costs</b> tabs of the Job Details screen, clicking the <b>Select All Lines</b> checkbox sorts the column inappropriately. This issue has been resolved.
111887221115	You can select a WIP location from the <b>From Location</b> list on the Quote/Budget tab of the Job Details screen. This can result in incorrect stock being put into the WIP location and can prevent you from creating an invoice for a job. This issue has been resolved only Stock Locations are selectable. If the item is to come from another job's WIP, it must be transferred.
CE00007778	On the <b>Billing Schedule</b> tab of the Job Details screen, selecting <b>Create Invoice</b> from the <b>Progress Billing</b> dropdown button overwrites any existing invoice reference against the Billing Schedule line. This issue has been resolved.
CE00007020	Allocating a cost line with a discount to a progress invoice adds the discount to the invoice rather than removing the discount. This issue has been resolved.
CE00007538 CE00007036	The error message <i>DetailsQuery dataset not in edit mode</i> displays when you update a site's address on a job and the customer has Geo-validated delivery address. This issue has been resolved.
CE00005797	If you change the contact assigned to a job, dragging and dropping a document on to the job changes to deletes the job code from the document entry. This issue has been resolved.
CE00005852	Extra fields of type NVARCHAR() with string defaults that don't include spaces receive no value. This issue has been resolved.
CE00005852	The error message <i>Type mismatch in expression</i> displays when you add an extra field of type NVARCHAR() or VARCHAR() to JOBCOST_HDR. This issue has been resolved.
CE00005852	The error message <i>Type mismatch in expression</i> displays when you add an extra field of type NVARCHAR() or VARCHAR() to JOBCOST_HDR. This issue has been resolved.

Service Request ID	Description
145715630618	<p>Converting a Job Quote line set to <b>Copy to Purchase</b> records the wrong transaction type 'P' in the database. The converted line does not appear on the <b>Cost</b> tab on the Job Details screen.</p> <p>This issue has been resolved by prompting the user and changing the type to C.</p>
-	<p>You cannot enter full descriptions on the Direct Time Entry and Direct Material Entry screens that are the same length as the maximum DESCWIDTH set in MYOB Exo Configurator.</p> <p>This issue has been resolved.</p>
-	<p>A User could blank out the values in the <b>Disc %</b> and <b>Unit Price</b> fields in the table on the <b>Costs</b> tab of the Job Details window, resulting in a null value being saved into the database. This caused problems with some reports.</p> <p>This issue has been resolved. If there are no values in the <b>Disc %</b> and <b>Unit Price</b> fields, Job Costing saves those fields with a default database column value instead of null.</p>

## Exo Business Configurator

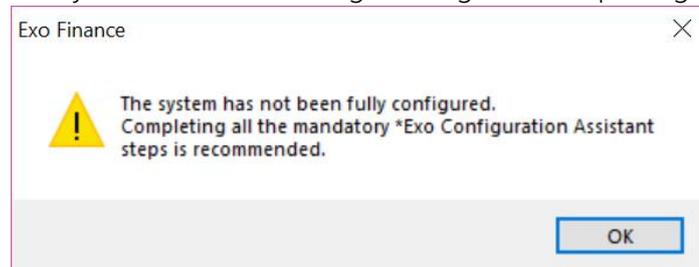
Service Request ID	Description
CE00007717	<p>Unable to select GL subaccounts under <b>Essential &gt; GL Control Accounts</b> or under <b>Admin &gt; Inwards Goods &gt; Cost Code</b>.</p> <p>This issue has been resolved.</p>
-	<p>No values display in the Key System Number Sequences screen.</p> <p>This issue has been resolved.</p>
-	<p>When you add a new currency, the Currency_Closing_Rate table wasn't immediately populated with that currency so any reports that relied upon currency closing rates could be incorrect until the first end of period was run with that new currency in place.</p> <p>This issue has been resolved. The Currency_Closing_Rate table is now populated with the current currency value as you add a currency.</p> <p>That table will be populated with the current currency values when you do a database update if they are missing.</p>

# Known Issues

The following issues have been identified as requiring end-user attention in this release.

## ConfigWizard – New Databases not marking as configured

This may lead to the following message when opening Exo:



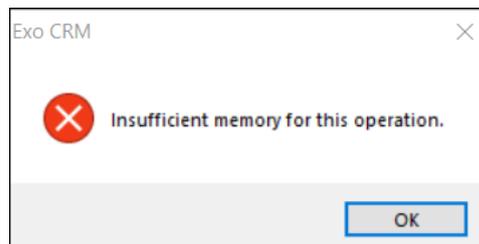
Workaround is to manually set the DBCONFIGURED flag to true using the following SQL:

```
UPDATE XOINFO
set DBCONFIGURED='Y'
UPDATE CONFIGWIZARD
SET WIZARDSTATE=1
```

This issue is being tracked as **CE00008577**.

## Issue with Large Budget Reports in CRM

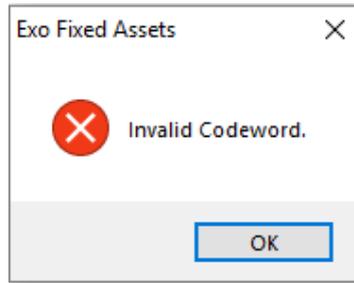
If you have a budget report with thousands of lines, this message displays when you open Exo CRM:



To prevent this error, you must either delete or disable the budget.

## Potential Unicode Issue with Barcodes on Clarity Forms

This error message displays when you print a label for a fixed asset with an asset code containing Unicode characters:



The error occurs because the PDF barcode format used by Exo Business does not support Unicode. You can get around this problem by changing the barcode type to QR code, or by stripping Unicode characters before barcode creation. Which solution works best for you will depend on the exact context of your business.

To change to QR codes:

1. In Clarity Report Designer, open the asset label report
2. In the report's properties, change the barcode type to **QR Code**.
3. Under **QRCodeSettings** change the **CharEncoding** option to **bceUTF8**.
4. Save your changes.

**Note:** If you plan to scan the labels, you need scanner software that can read QR codes.