

# MYOB Exo Business

## Exo Business 2018.5 Release Notes

2018.5

**myob**

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# Introduction

## What's New in this Release?

The 2018.5 release of Exo Business is essentially a service release, but it does include the formal lengthening of the Stock Descriptions to 100 characters in the database, with a default on screen width set to 60 chars. This can represent a database upgrade.

Other items of interest include;

- The command line mode (scheduled) of the Post Ledgers to GL Posting function now has a configurable tolerance for small imbalance rounding's and will now by-pass these and post them to the rounding control for investigation afterward.
- Further improvements security with to log-in and Passwords now allowing more punctuation chars.
- By popular demand Re-instated non-modal clarity preview screens that allow you to multi-task, make changes on other screens and refresh the report to view the effect of those changes.

These together with several significant and high priority issues raised by implementers and supporters. Several significant performance.

This document provides essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.
- The **New Profile Settings** appendix at the end of this document summarises all changes to Exo Business profile settings included in this release.

# Installation

## Pre-Install Requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. Full details of requirements and supported operating systems for MYOB Exo Business are available on the [Minimum System Requirements page on the Exo Business Education Centre](#).

The performance of the Exo Business system is not assured if these requirements are not met. Similarly, performance cannot be assured if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for the organization's volume of data.

## Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2010 to 2016.

Contact synchronisation requires Microsoft Outlook 2010 to 2016.

MYOB Exo Business 2018.5 requires **ExonetLib.dll** version 2018.4.0 or later. Version 2018.4.0 is included with this release.

When installing manually on 64-bit operating systems, you must copy the file **RwEasyMAPI64.exe** from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running the following from a command prompt:

```
RwEasyMAPI64.exe /regserver
```

## Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- [Installing Exo Business](#)
- [Installing Exo Business Services](#)

## Post-Installation

Once MYOB Exo Business software is installed, you must configure it for use. You can optionally migrate data into Exo Business from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

### Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details:

For a new blank database (EXO\_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO\_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

**Note:** Passwords are case-sensitive but login names aren't.

# New Features

## Use Special Characters for more Complex Passwords

You can now use more special characters in passwords for users to align with ever more stringent company security policies. Those characters include punctuation, keyboard characters, and extended ASCII characters (for example, £).

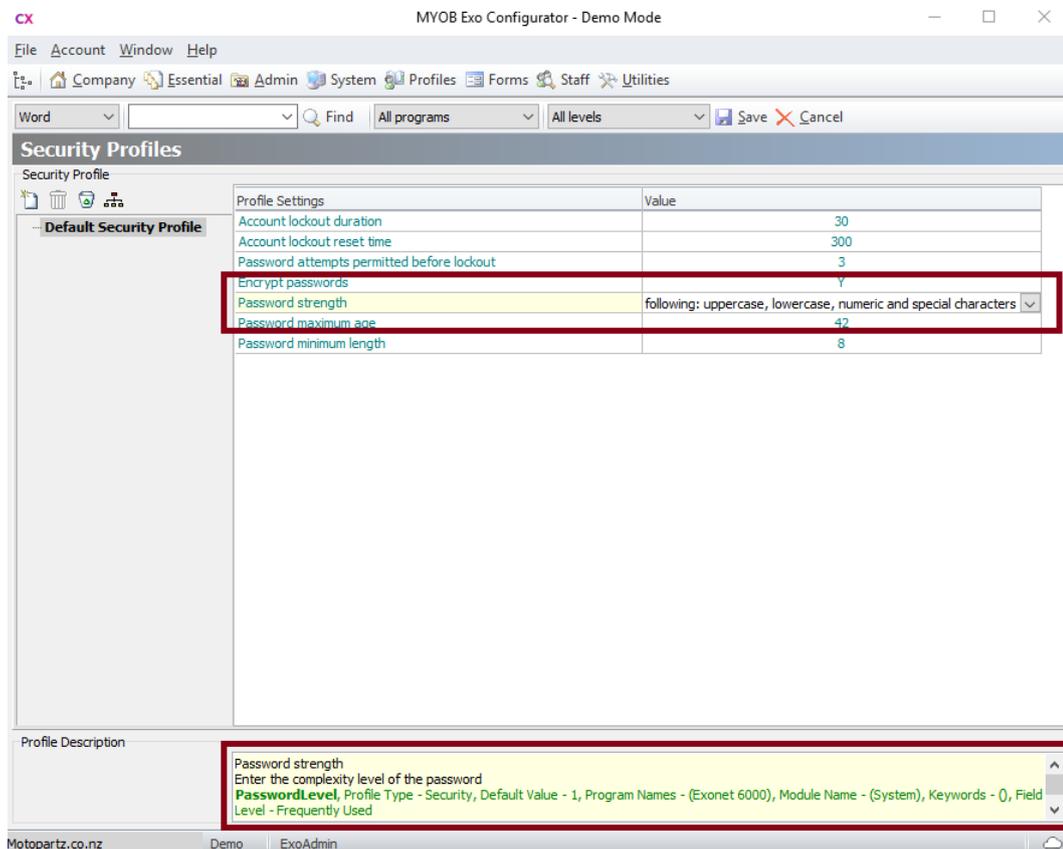
**Note:** We still preclude spaces and double quotes in passwords and logins to avoid confusion.

There is also a subtle change when specifying minimum password complexity

Complex level - Must contain at least three of the following:

- An uppercase character
- A lowercase character
- A numeric character
- A special character

The Password strength setting in the Security Profiles window in the Exo Business configurator shown below;



If the password doesn't meet the criteria, a message displays, and you must edit the password to make it more complex.

**Note:** When you run Exo from the command line, you can use complex passwords containing extended characters by surrounding passwords with double quotes – for example, "P@ssW€rD2601".

## View Cost Prices and Margins on Sales Order Line Periscope

This release adds these options, that were previously only available in the POS and Debtors Invoicing screens, into the Sales Order Line Periscope screen:

- Cost Price – View or edit the cost price of a stock item.
- Margin – View the profit margin (as a percentage) on an invoice line. You can't change this value.

The screenshot shows the 'Sales Order Line Periscope' window. The title bar includes 'File' and 'Help' menus. The toolbar contains 'Save', 'Cancel', 'Show Stock Item', and 'Price Formulation' buttons. The main content area displays 'Line #: 1. ATRSUS01. AIR SUSPENSION'. Under 'Line Details', there are several input fields: 'Quantity' (1), 'Unit price' (248.10), 'Discount %' (0.0), 'Cost price' (184.55), 'Margin' (25.6%), 'GST rate' (19. 15% DEBTORS STANDARD GST RATE), 'Back order' (0), 'GST value' (37.21), 'Correction' (0), 'Location' (1. Auckland), and 'Due Date' (27.11.2018). A red box highlights the 'Cost price' and 'Margin' fields.

If the option to hide stock costs is selected in a user's profile – this information will not appear.

## Database Updates

This release includes changes to the Exo database.

### Change to the Post ledgers to GL maximum allowed Imbalance Profile

You can now set a value, in cents, for the Post ledgers to GL maximum allowed Imbalance profile in MYOB Exo Configurator. This value is the level that Exo Business used to determine whether to automatically bypass small imbalances when the posting is automated via the command line, or control whether a user is allowed to proceed with the posting when posting ledgers manually.

**Note:** If there are imbalances outside the threshold you set, a supervisor must open the Post Ledgers to GL screen and fix the imbalances.

### Increased Length of Description Fields

We've increased the formally supported length of the DESCWIDTH profile setting to 100 characters. The default visible width is set to 60 characters to preserve custom forms that already exist. It will preserve the existing size of descriptions if users are already using customised larger descriptions. Most users will see an increase from 45 to 60 immediately after the upgrade.

This change applies to the Description fields in the windows of these areas:

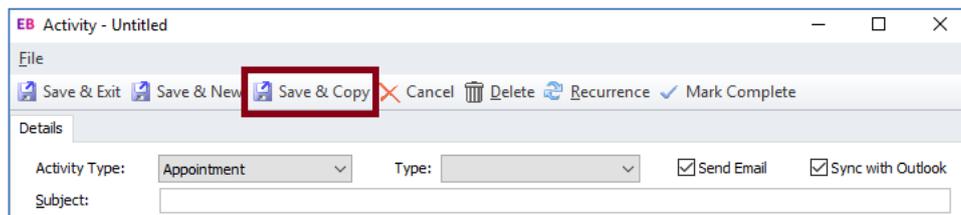
- Exo POS
- Exo POS Advantage
- Job Costing
- Fixed Assets
- Exo Business Config
- Finance
- Clarity Report Designer
- Distribution Advantage
- Subscriptions
- Serviceable Units
- Sales Analysis Matrix
- Business CRM
- Exo Accountant's Assistant
- Exo OnTheGo
- Finance Direct Debits

**Note:** This is a change to the database however the company profile setting 'DESCWIDTH' that controls the viewable width (now 60) remains hidden in this release to allow for sue diligence when expanding descriptions

## Distinct 'Save & New' and 'Save and Copy' Buttons on Activity Screens

We've added the Save & new button to Activity screens:

- Account Assistant
- Asset Manager
- CRM
- Exonet
- Job Costing



When you click Save & New button, Exo save the existing one and clears the form for a new blank activity as opposed to Save and Copy which clones the existing visible data in the fields into the new one (as a repeat).

# Resolved Issues

## Exo Business Core

Service Request ID	Description
164356238120	The error message “Operand type Clash:Datetime2 incompatible with int” displayed when a user tried to post ledgers to the general ledger using a valid date range filter. This has been resolved.
163886382814	When entering credit invoices for general ledger codes, Exo displayed the Account Search screen when there was an exact unique match entered. That match overrode the branch segment in the Code column with the default in the header. This has been resolved. Exo now: <ul style="list-style-type: none"><li>• Does not force a search if the code (including the branch prefix) is valid.</li><li>• Does not reset the Branch if it has been manually set to a valid branch.</li><li>• Carries on processing if an exact match for the code is returned.</li><li>• Displays the Account Search screen if the code has no match.</li></ul>
166067395662	An unhandled exception error appeared when posting a pay run to the general ledger in Exo Business from Exo Employer Services. This was caused by an issue with the library file ExoOemLib.dll. This has been resolved with the release of the new version of the file ExoOemLib.dll.
-	When a user selected Help > About and then pressed the key combination CTRL+ALT+F12, the dialog box prompting for a SQL access password opened behind the About Exo Business screen. This led users to conclude Exo Business had frozen.  This has been resolved. The dialog box prompting for a SQL access password now displays in the foreground.
163703791928	There was a long delay when loading many sales order line items. This has been resolved.
160827261321	When a user created a stock movement on the Stock Movement Import screen and performed a Batch Lookup, the Batch Expiry field was empty rather than containing a date. This has been resolved.
141847395290 110027426523 11325821253 11780554496 11780554496	The branch specified on a debtor’s invoice line was not passing through to the general ledger transactions on balance sheet general ledger accounts when the profile setting POST_LINE_GL_BRANCHNO_TO_BS was enabled.  This has been resolved. When the setting is enabled: <ul style="list-style-type: none"><li>• A line-related entry contains the branch for the line.</li><li>• P/L accounts are unaffected.</li><li>• B/S accounts take the header or default branch from the attached Word document.</li></ul>
-	Clicking the Save and New button on the Activity screen saved the current entry but did not create a new, empty activity. This has been resolved. See page 5.
-	You can now access and work with other versions of Exo Business using the Client Installer.
160735888831 160463792181	When a user clicked the Search button on the Creditors Payment Processor screen, there was a delay in populating the list of creditors if there were a large number of records to search. This has been resolved.

## Resolved Issues

Service Request ID	Description
-	<p>The error message “Communication link failure” displayed when the connection to the Exo Business was lost in some screens (e.g. Post Ledgers to GL). In these cases, users could not exit Exo Business. Instead, they had to shut the application down using the Windows Task Manager.</p> <p>This has been resolved. The error message has been replaced with a warning. Users can click OK on the warning message to exit Exo Business.</p>
-	<p>When processing purchase order lines in the Inwards Goods Receipt window that contain the @ symbol, clicking the Receipt All button opened the Stock Search window and not the invoice.</p> <p>This has been resolved. The invoice now displays instead of the Stock Search window.</p>
-	<p>No inwards goods cost variance postings were generated if a creditor invoice for the on-cost is processed separately from the costing phase using the Inwards Goods Cost dropdown list.</p> <p>This has been resolved. Cost variances now show on the General Ledger post screen, even after the original invoices have been posted.</p>

## Exo Configuration

Service Request ID	Description
164676353168	An error message displayed when a user tried to copy single or multiple module menus in Exo 2018.4. This has been resolved.
164848701421	The error message “The multi-part identifier ‘T.is_ms_shipped’ could not be bound” displayed when a user clicked the Templates item under Quick Insert on the Exo Configurator screen. This has been resolved. The list of templates now displays.

## Clarity Reports

Service Request ID	Description
-	<p>Exo sent previously-emailed attachments instead of updated versions of the attachments. This was caused by Exo renaming a previously-generated PDF file instead of replacing it with the updated version.</p> <p>This has been resolved. The file names of updated email attachments now include a timestamp — for example, EMAILTASK34_20181109091855610.pdf.</p>
161440179261	When previewing a report from the Clarity Report Parameters screen, users couldn't click the
161514487046	Parameters screen to edit items or to close the screen. Users had to close the preview window.
161445031501	This has been resolved. Users can now click on the Parameters screen with the preview window open.
161514487046	
161514487053	
161514487046	
163004671782	
163161447939	
164451256691	
163161447939	

# Known Issues

The following issues have been identified as requiring end-user attention in this release.

## Installation/Upgrade Issues

- If you are using the MYOB Exo Business Installation Wizard to install an instance of SQL Express, the following must be present on the PC:
  - .NET Framework 3.5 SP1 – you can download this from: <http://go.microsoft.com/fwlink/?LinkId=120550>
  - Windows Installer 4.5 – you can download this from: <http://go.microsoft.com/fwlink/?LinkId=123422>
  - Windows PowerShell 1.0 – you can download this from: <http://go.microsoft.com/fwlink/?LinkId=120552>
- Due to security settings imposed by Windows, CHM Help files cannot be viewed from a remote location—this means that you can only view the Exo Business CHM Help files if they have been installed on the local PC. See [Microsoft Knowledge Base article 892675](#) for more information on this issue and suggested workarounds. (This issue does not apply if you are viewing online Help files on the Exo Business Education Centre.)

## Demo Data Issues

The stored procedure SP\_DEMO\_DATA\_DATE\_UPDATER, which updates the data in demo databases to the current date, was updated in Exo Business 8.4. This stored procedure is only available in the EXO\_DEMO database, which means that any existing demonstration databases used by partners will not be able roll their demo data forward; these databases will need to be re-created based on the updated EXO\_DEMO database to use the updated SP\_DEMO\_DATA\_DATE\_UPDATER procedure.

## Job Costing Resource Issues

When a resource allocation is created, an Activity for the relevant staff member is automatically created in the Exo Business system; however, if the resource is not associated with a staff member, the Activity will not appear on the Activity Search widget on the Task Scheduler tab.

As a workaround, a dummy staff account can be created to associate non-staff Resources with.

## Emailing from the Print Preview window

When sending a report by email from the Print Preview window, the system does not determine the email address related to the document being emailed (e.g. the relevant Creditor's email address for Creditor documents). The email address is left blank—you must enter the address manually.

### SQL Server 2012 Issues

All versions of SQL server 2012 exhibited a subtle, but now well-known change in default behaviour around identity or auto number sequences. In MYOB Exo Business, this would be experienced as an unexpected anomaly where number sequences could apparently spontaneously jump by increments of 1000 if the SQL server was restarted.

This behaviour was reversed in SQL server 2014, but no known solution exists for completely preventing this behaviour in any versions of SQL server 2012, other than to upgrade to SQL server 2014 to eliminate the potential for this issue to occur.

### SQL Server 2008 R2 prior to SP3

MYOB Exo Business uses a SQL Server feature called Common Language Runtime Integration. This feature was disabled by default in versions of SQL Server 2008 R2 prior to Service Pack 3. If this feature is not enabled, users may encounter the following error during the upgrade process:

Updating server configuration: 'clr enabled'

# Appendix 1: Profile Settings

The following profile settings have been added or modified in this release.

Name	Profile Name	Level	Description	Default	Refer
Allow user to set a decimal value to increase the granularity of the imbalance when posting to the general ledger	POSTINGMAXIMBALANCE	User	This setting has been updated to support two decimal places; previously this setting only supported an integer value	Two decimal places	Page 6
Increase the width of Description fields	DESCWIDTH (Hidden)	Company Hidden	This setting has been updated to support up to 100 characters	60 characters	Page 6