MYOB Exo Business

Release Notes

2018.3

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Introduction

What's New in this Release?

The 2018.3 release includes a variety of updates across the Exo Business system, driven primarily by partners' prioritised representations of users' needs and ideas. These updates include a new Memo type for Extra Fields, the ability to send emails from activities, a configurable dashboard tab for Serviceable Units, and improvements to the bank reconciliation process together with a range of interface updates that improve system usability.

Behind the scenes there are some very significant changes, including improvements to resolve small balance rounding issues in Debtors and Creditors, which aim to address any issues present in databases, and prevent them from occurring going forward.

This release adds new levels of flexibility when defining inwards goods and creditor invoicing general ledger posting profiles, encouraging the segmentation of inwards goods cost types to distinct sub-accounts for analysis. This is accompanied by the addition of a key new linking table that, going forward, records the connections between inwards goods lines and the invoice lines that resolve. The aim of these changes is to build dependable links that connect the purchasing processes end-to-end—this was a key break in the chain when reconciling and discovering the details of the cost of goods variances. Future releases will continue to build on these features.

Exo Business 2018.3 also incorporates an important security update for users of Bank Feeds or Taxable Payments Reporting via SBR, which is required to be in place by 1 October 2018.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.
- The **New Profile Settings** appendix at the end of this document summarises all changes to Exo Business profile settings included in this release.

Installation

Pre-Install Requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. Full details of requirements and supported operating systems for MYOB Exo Business are available on the Minimum System Requirements page on the Exo Business Education Centre.

The performance of the Exo Business system is not assured if these requirements are not met. Similarly, performance cannot be assured if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for the organization's volume of data.

Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2010 to 2016.

Contact synchronisation requires Microsoft Outlook 2010 to 2016.

MYOB Exo Business 2018.3 requires **ExonetLib.dll** version 2017.2.0 or later. Version 2017.2.0 is included with this release.

When installing manually on 64-bit operating systems, the file **RwEasyMAPI64.exe** must be copied from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running the following from a command prompt:

```
RwEasyMAPI64.exe /regserver
```

Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- Installing Exo Business
- Installing Exo Business Services

Post-Installation

Once MYOB Exo Business software is installed, it must be configured for use. Optionally, data can be migrated into the Exo Business system from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details.

For a new blank database (EXO_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO_DEMO):

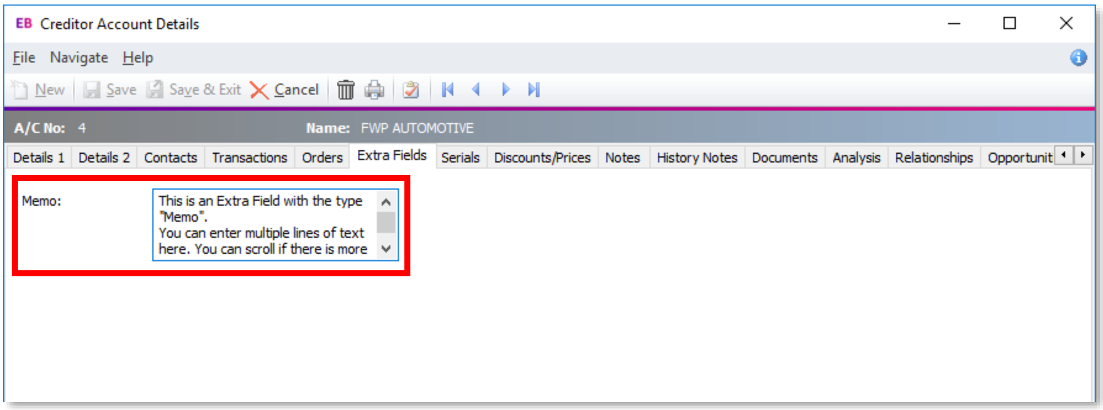
- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

Note: Passwords are case-sensitive.

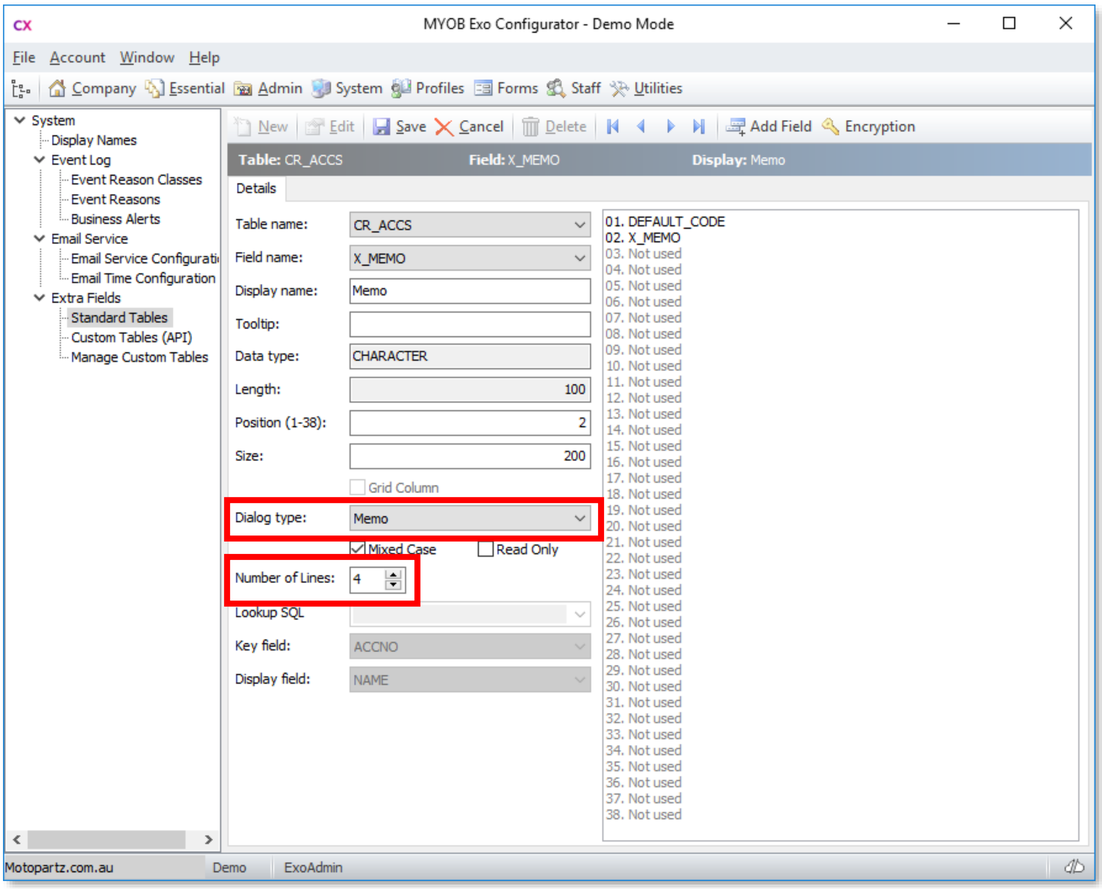
New Features

Memo Extra Fields

This release adds a new "Memo" type for Extra Fields. A Memo Extra Field appears as an editable text box that can display multiple lines of text. Scroll bars are available if the text extends out the bottom of the field.

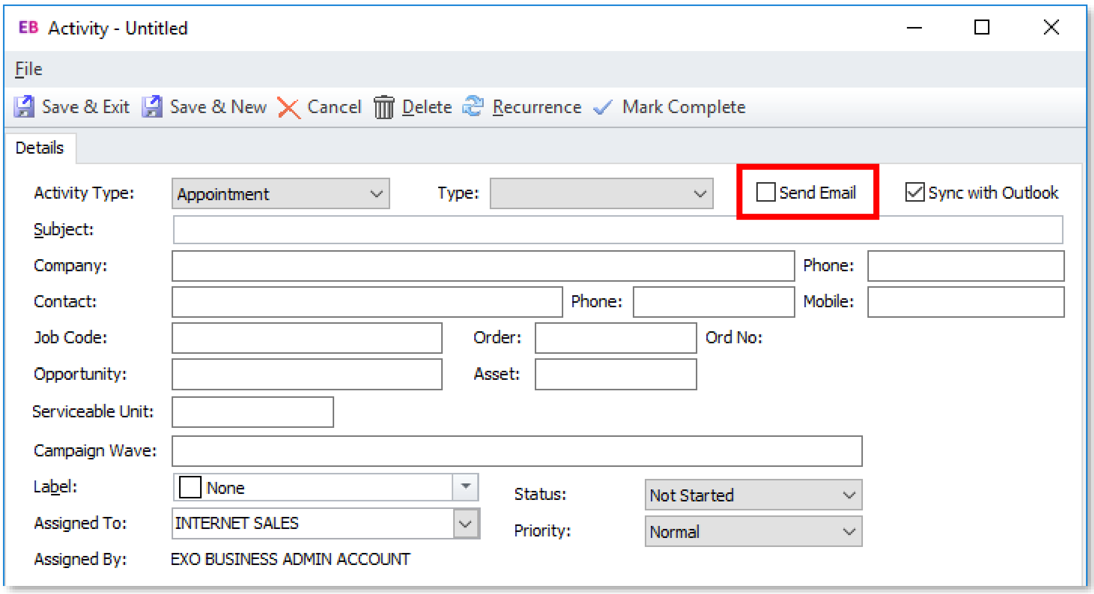


To create a Memo Extra Field, select "Memo" for the **Dialog type** and use the new **Number of Lines** field to specify how many lines high the memo box should be:



Emailing Activities

This release adds the ability to send emails when an activity (task or appointment) is saved. If the new **Send Email** option is ticked, an email will be sent to the users assigned to the task whenever it is saved.



The **Assigned To** dropdown allows for multiple selections—if the activity has been assigned to multiple users, a single email will be sent, addressed to all users.

> **Note:** Emails use the new EMAILTASK.CLF form, and optionally an EMAILTASK.CLE report for the body of the email. If EMAILTASK.CLE is not available, the email will contain default text.

Payment Surcharges

This release adds the ability to set up a surcharge on Payment Types, e.g. a surcharge on credit card transactions. You can enter a fixed surcharge or a percentage surcharge (but not both). When an invoice is generated with a payment type that includes a surcharge, a surcharge line item will be added automatically.

Important: Restrictions on the Surcharge Feature

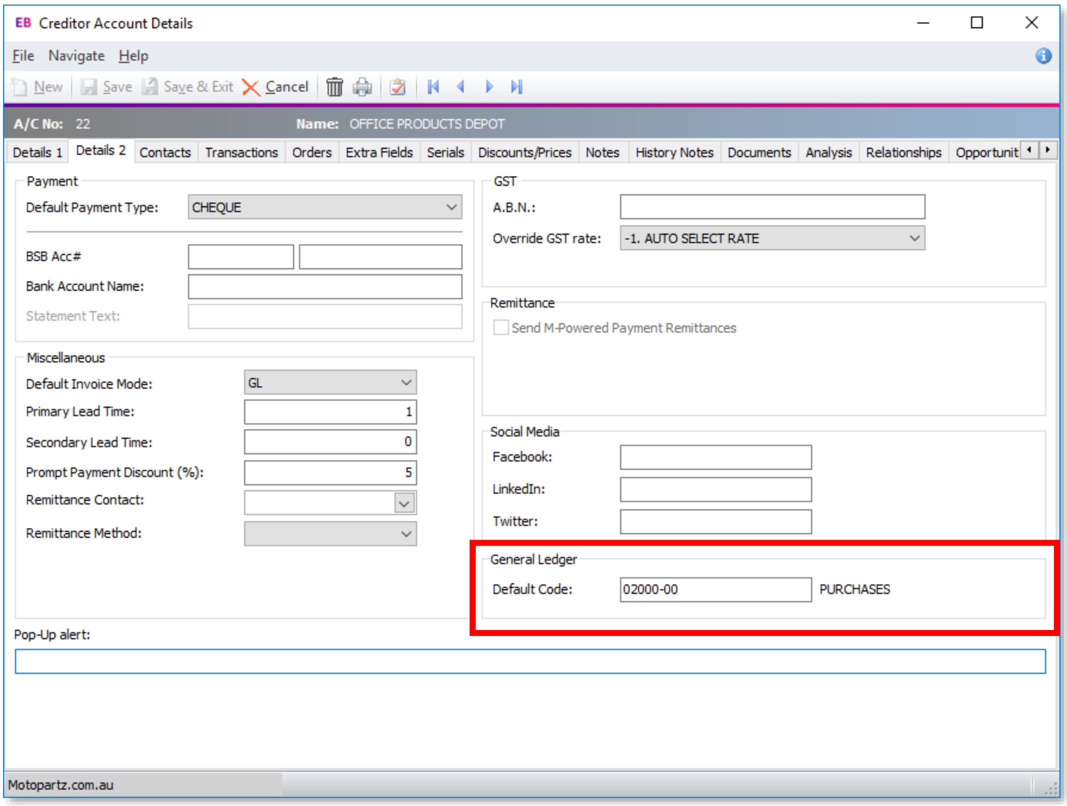
As of the 2018.3 release, the payment surcharge feature is considered a "pilot release". It is still under development, and will be expanded on in future releases. At this stage, the fields for setting up surcharges are disabled in the user interface—assistance from a business partner is required to populate these values.

Surcharges are not supported for Payment Types that include rounding. If a value is entered into the **Round to this many cents** field on the POS tab, any surcharge values will be deleted.

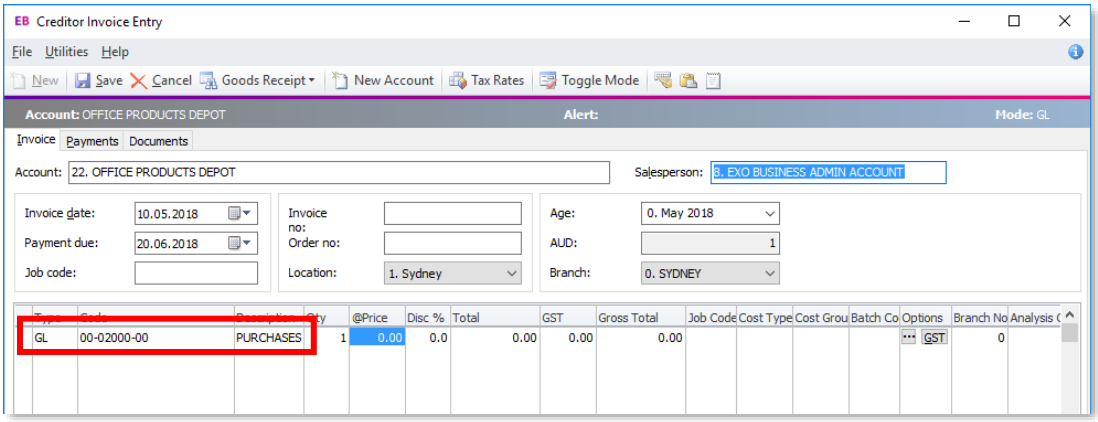
Surcharges are not supported for invoices with multiple GST rates.

Creditor Default GL Codes

This release adds the ability to specify a default GL code for Creditor accounts—a new General Ledger section with a **Default Code** field has been added to the Details 2 tab of the Creditor Account Details window:



If a default GL code is specified here, it will be used to pre-populate invoice lines for that Creditor:



Filtering Parameters in Exo Clarity

This release adds full support for filtering Clarity report parameters by the value of another parameter. For example, a report could contain a “parent” parameter that specifies a GL account and a “child” parameter that specifies a subaccount - selecting an account in the first parameter filters the second parameter to show only subaccounts of the selected account.

To do this, in the **Source SQL** of the child parameter, use the name of the parent parameter preceded with a colon as a parameter in the SQL statement. For example, the parameter for selecting a subaccount could contain:

```
select distinct s.subaccno, s.name from glsubaccs s join
glaccs g on g.accno = s.accno where g.accno = :GLAccount
```

In this example, the name of the parent parameter is “GLAccount”.

When a value is selected for the GLAccount parameter, this will automatically update the subaccount parameter to show the subaccounts of the selected GL account.

Note: In previous releases, it was possible to set up a parameter like this, but it would not be updated until the user double-clicked on the child parameter’s label. As of this release, the update happens automatically.

Interface Updates

This release includes updates to the Exo Business user interface to improve workflows and make the system easier to use.

Updates to the Stock Movements Windows

This release includes interface updates to the Stock Movement Transactions window and the Stock Movement Import window introduced in the 2018.2 release.

Tab Ordering

This release updates the tab ordering on the Stock Movements windows to make it easier for users to navigate:

- Pressing Tab at the end of the last line now adds a new line and moves to it.
- The tab ordering does not include the read-only Errors column.

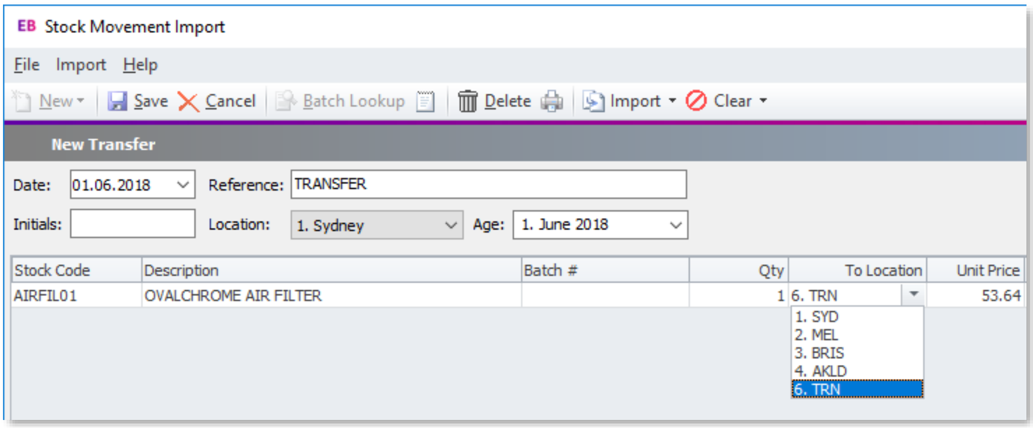
Hiding Analysis Codes

The **Hide Analysis Code Column** profile setting now applies to the Stock Movement Transactions and Stock Movement Import windows. When this setting is ticked, the Analysis Codes column will not appear on either of these windows.

Note: Remember that the **Analysis codes mandatory for every transaction** setting overrides this setting—when **Analysis codes mandatory for every transaction** is ticked, the Analysis Codes column will always appear.

Stock Movement Import Location

The **To Location** field of the Stock Movement Import window now displays the location number and its short name, making it easier to select locations:



Negative Stock Warnings

In previous releases, if the **Prevent processing to negative stock levels** profile setting was unticked, users would never see a warning or error message when they processed a stock movement that would result in negative stock levels.

This release now uses the existing **Stock out warnings** profile setting to display a warning message when a stock movement will result in negative stock levels. The two settings interact as follows:

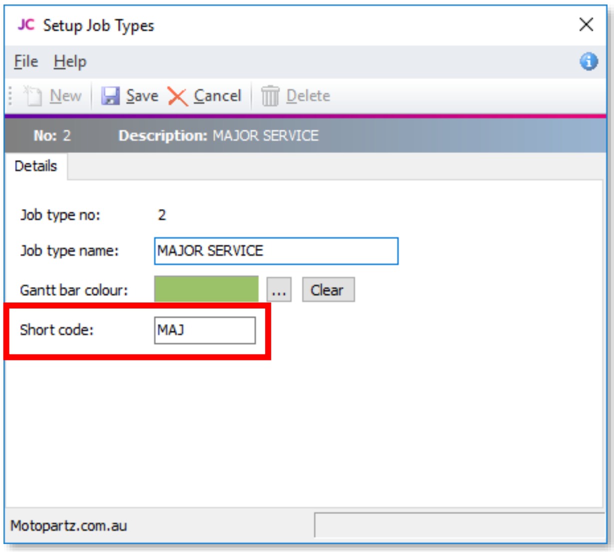
- If **Prevent processing to negative stock levels** is ticked, users will not be able to process stock to negative levels—an error message will appear to prevent this.
- If **Prevent processing to negative stock levels** is unticked and **Stock out warnings** is ticked, a warning message will appear when a user attempts to process stock to negative levels, but the user can dismiss the warning and continue with the stock movement.
- If **Prevent processing to negative stock levels** and **Stock out warnings** are both unticked, the user can process stock to negative levels, and no warning or error messages will appear.

Larger Narrative Entry Windows

The New Narrative window that appears when adding a narrative to a transaction line has been made larger, to allow more text to be entered and viewed without having to scroll.

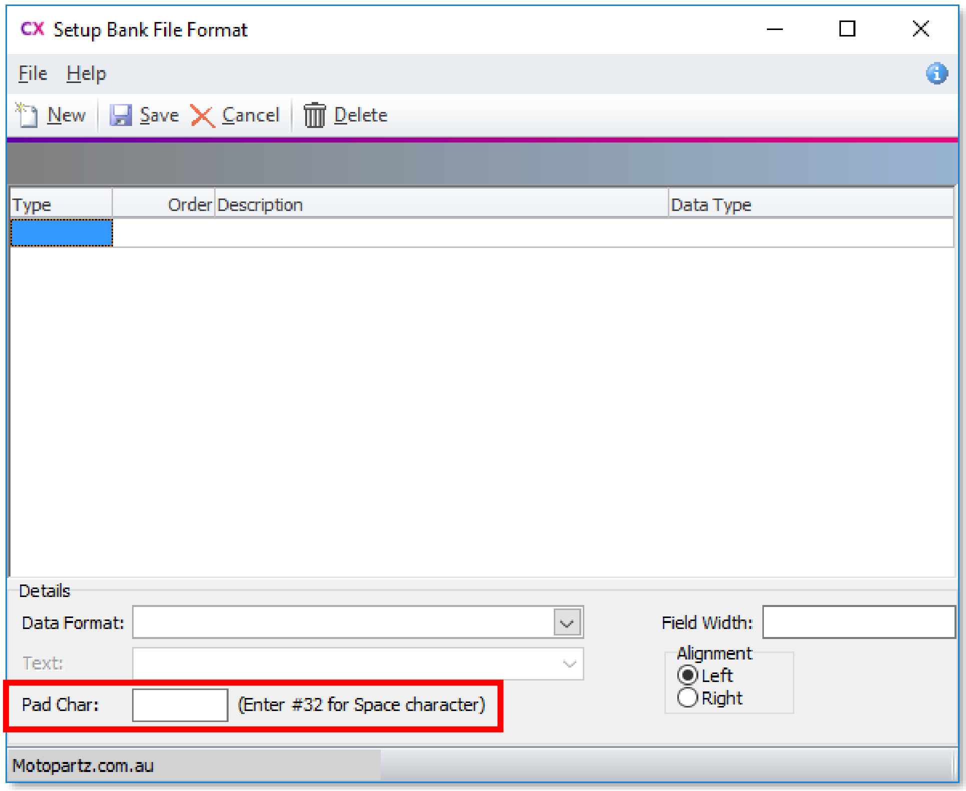
Job Type Short Code

A **Short code** field has been added to the Setup Job Types window, allowing you to view and edit the short code for each type:



Padding Spaces in Bank File Formats

When setting up bank file formats for Debtor (Direct Debit) or Creditor (Direct Credit) banks, you can enter #32 in the **Pad Char** field to indicate that files should be padded with the space character. A new field caption makes this clearer:



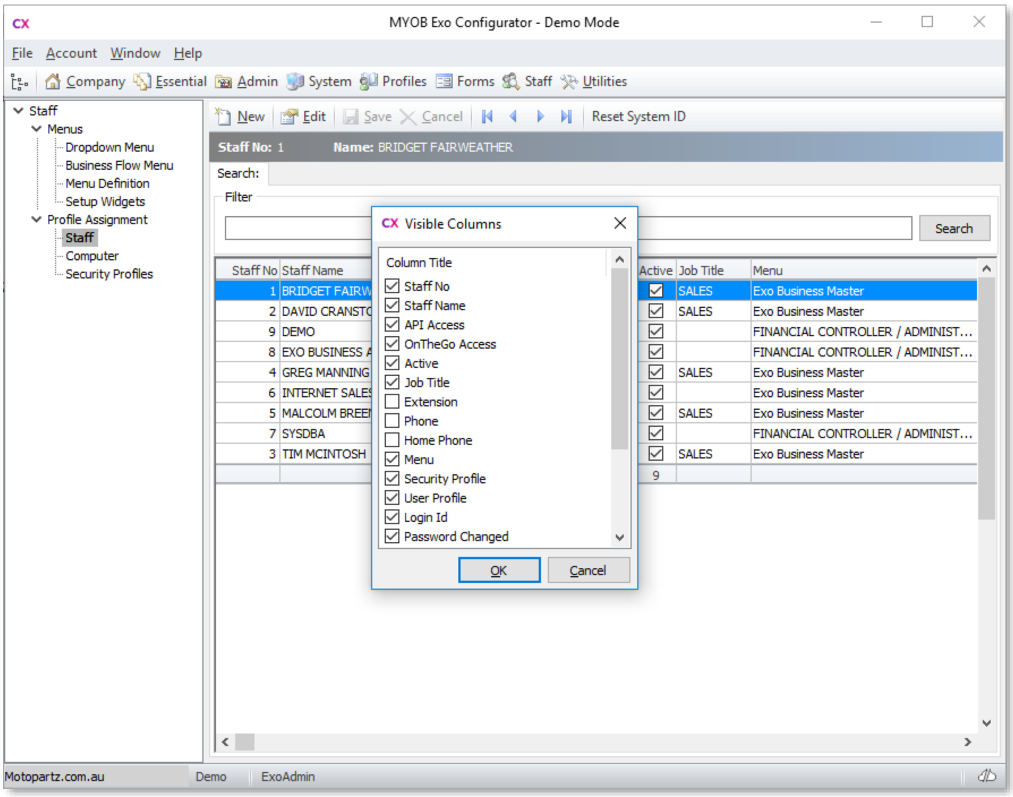
Updates to the Bank Reconciliation Window

This release includes the following interface updates to the Bank Reconciliation window:

- When a line is highlighted, the entire line changes colour to indicate its status:
  - Red – Transactions found using the search function
  - Blue – Reconciled transactions
  - Black – Unmatched/unreconciled transactions
  - Green – prematched/automatically matched transactions
- The **Show Reconciled Items** option in the Setup menu now shows a tick mark to indicate if the option is turned on or off.
- Tooltip text and text in the Help pane at the bottom of the window has been updated to show keyboard shortcuts for the highlighted control.

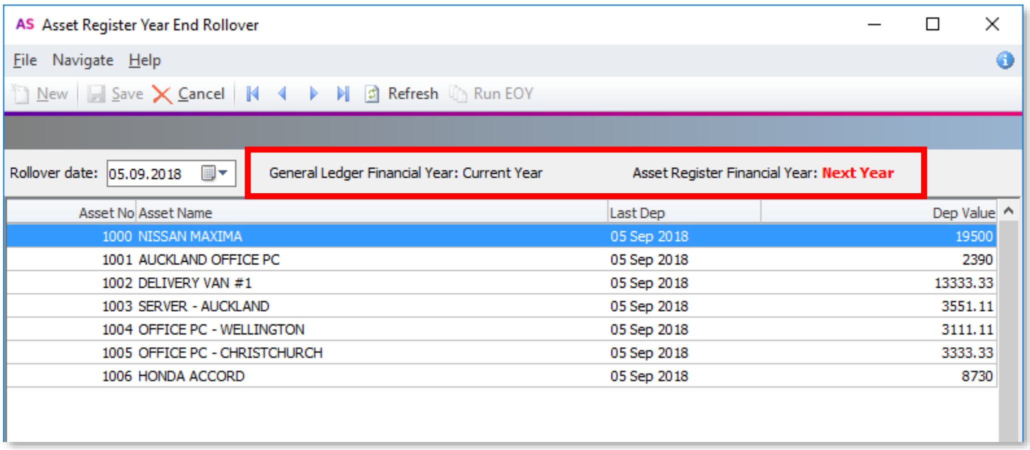
Extra Staff Configuration Columns

More columns are available on the Search tab of the Staff Setup screen, including employees' assigned menus and profiles, when they last logged in, when their passwords were last changed, when their passwords are due to expire. You can choose which columns to show or hide by clicking on the grid header and selecting **Show visible columns**:



Fixed Assets Financial Year

The Year End Rollover function in the Exo Fixed Assets module now displays which financial years the General Ledger and Asset Register are currently in.

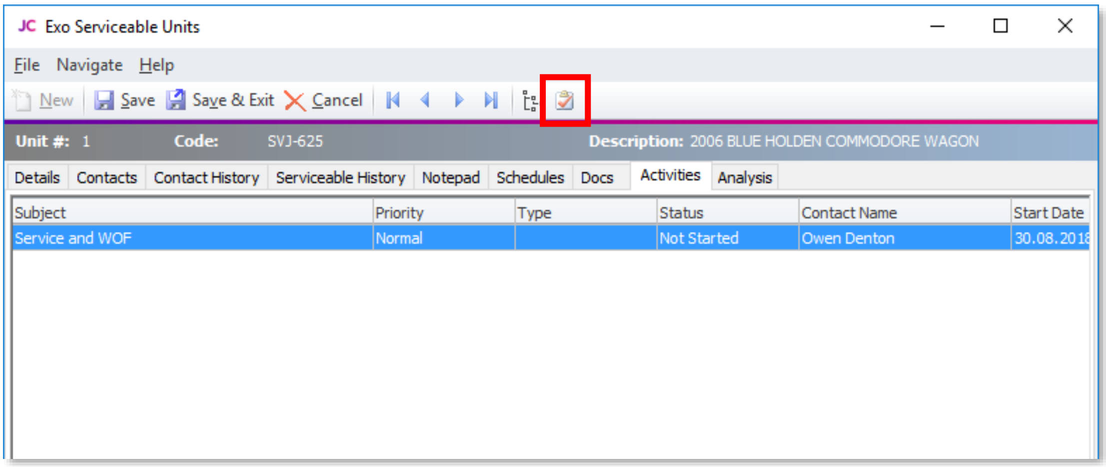


The Asset Register year is highlighted if the two are not in the same year.

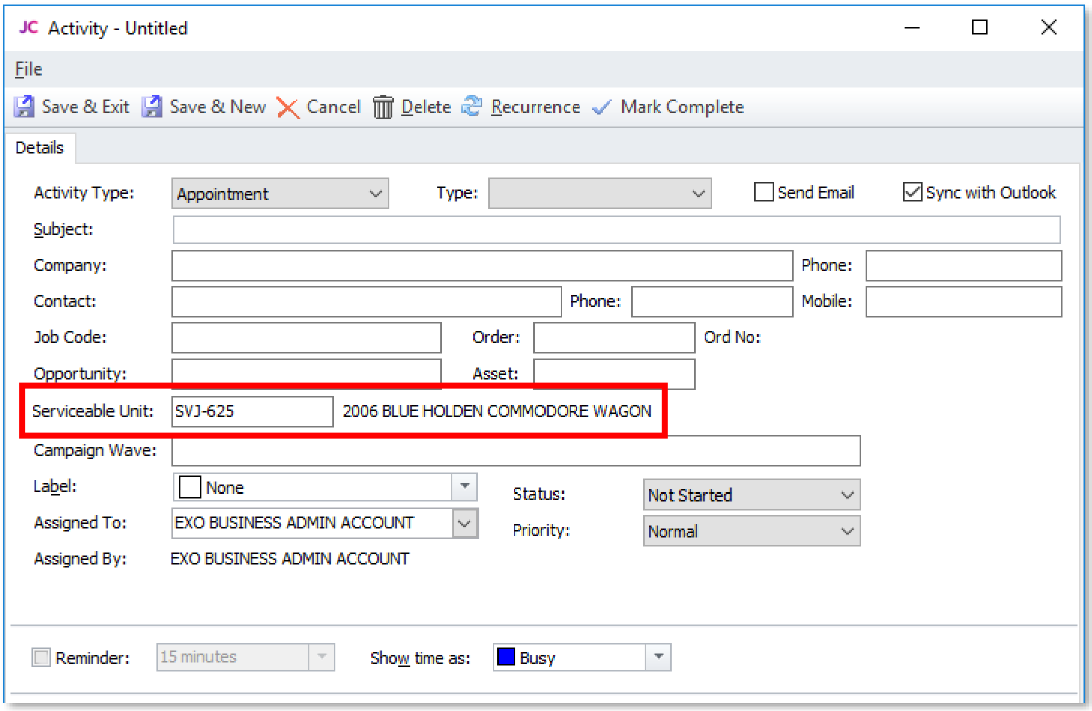
Updates to Serviceable Units

Activities

This release adds the ability to create activities (appointments or tasks) for serviceable units. An Activities tab has been added to the Exo Serviceable Units window, and a **New Activity** button is available in the toolbar:

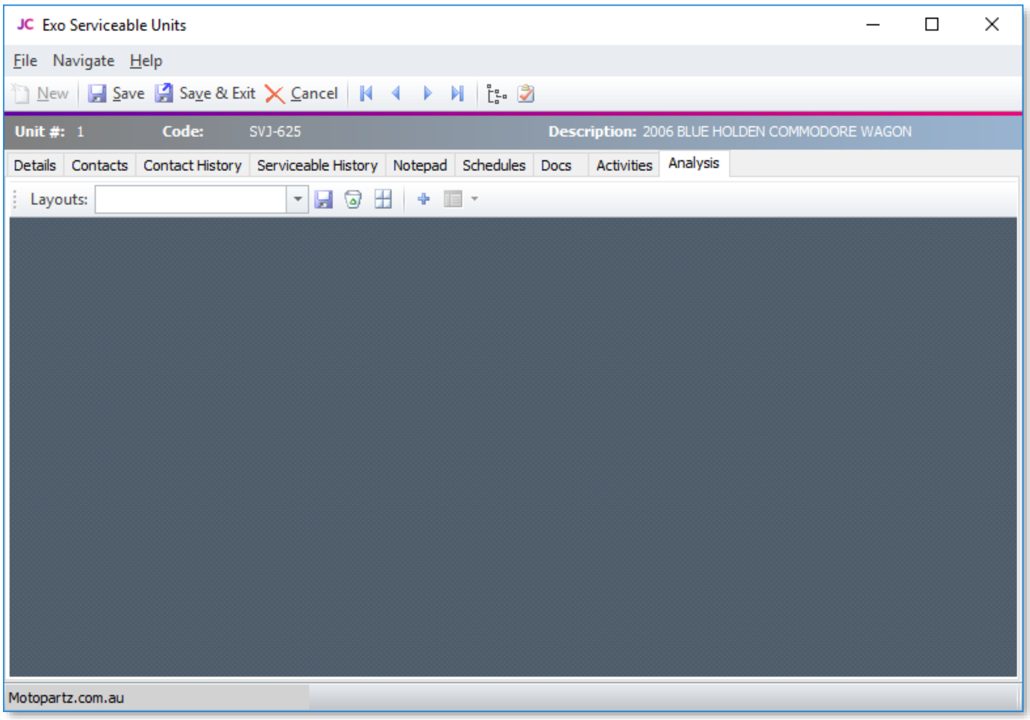


A **Serviceable Unit** field has been added to the Activity window. This field displays the unit that the activity is associated with, or you can associate an existing activity with a unit by entering its ID into this field.



Analysis Tab

The Serviceable Units window now has an Analysis tab, containing a blank dashboard that can be used to display custom widgets relating to serviceable units.



For Grid and Pivot widgets, a “Current Serviceable Unit Seqno” parameter is available from the **Parameter list** dropdown on the widget’s SQL tab, so you can pass the ID of the current unit to the widget’s SQL.

Security Update

This release adds support for version 1.2 of the TLS protocol, which is used when retrieving bank feeds and when submitting the TPAR report to the ATO. This update ensures that communications from Exo Business will continue to be secure and that its online services remain compliant with the guidelines mandated by the PCI Security Standards Council.

Updates to the Exo URL Protocol

This release updates the crinvoice command for the exo:// URL protocol. The command now supports opening individual invoices and searching for invoices:

`crinvoice(x)` opens the Creditor Invoice with the ID number x.

`crinvoice/?search=searchtext` opens the Creditor Invoices search window, searching for the specified search text.

Updates to the Demo Database

This release includes changes to the EXO_DEMO demonstration database, to better demonstrate common system features:

- A Serviceable Units option has been added to the Accounts dropdown menu.
- The Style Colour Size feature is enabled by default in the EXO_DEMO database. (The feature is still disabled by default in new Exo Business databases.)

Resolved Issues

Exo Business Core

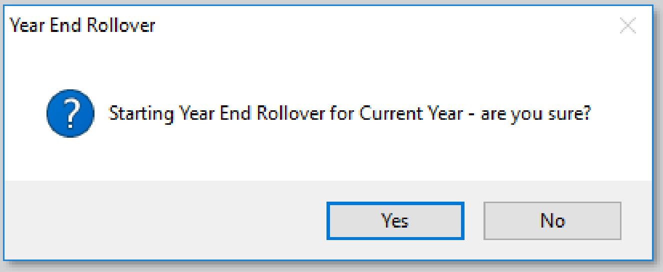
Service Request ID	Description
150823505529 150777638551 **11536177719** 17035870491 12180866681 11965022611 11915105871 11517610271 **11608334951** 12190564088 11596213181 11841330741	This release adds the ability to specify a default GL code for Creditors, which will be pre-populated in invoice lines for the Creditor—see page 6.
11993603080 13068925861 12446914541 12233355559 11962902858 12405231971 14631698476	This release adds the ability to set up a credit card surcharge—see page 5.
148287547087 148053165006 12658284309 11807034691	When setting up Extra Fields, the status of **Mixed Case** field was affected by the last Extra Field created, e.g. if a checkbox was created previously, the **Mixed Case** box would not be available, and its value would always be false. This has been resolved.
11146089988 157000273681 11165704751 11098044761	When setting up GL Budgets, the total at the bottom of the Budget Value column would be incorrect initially, and would change when the user clicked on a column heading. This has been resolved.
152196990669 152179180185 152179180171	An access violation error could occur when saving a Creditors Invoice as part of the Inwards Goods workflow. This has been resolved.
151575611700 156220206661 151521257475	If an Event Reason was set up to track changes to suppliers' payment details, it would only track the BSB section of Australian bank accounts, not the account number. This has been resolved.
12190635821 142526899361 12190002001	When searching for a style, if the user entered search terms preceded by / (the search indicator for styles), the / would not be stripped out, which meant that the search would not return any styles. This has been resolved.
158242444339 158193759464 158193759431 159619090261	The quantity, cost and price fields on the Stock Movement Import window used two decimal places, regardless of the number of places set on the Business Essentials > General Settings section of Exo Business Config. This has been resolved; the Stock Movement Import window now uses these settings to determine the number of decimal places.
120980559667 120592248421 158430853481	Creditor adjustments were posted to the Debtors Adjustment Control Account. This has been resolved.
157356390737 156258820911	Average cost recalculations were not functioning correctly with the **Include transactions with a zero cost in in average cost calculations** setting in Exo Business Config. This has been resolved.
158178330826 157167142201	The fields in the footer of the Debtors Payment/Receipt Batch Entry window could appear truncated when they contained large values. This has been resolved.

158095070950 158022586241	If the profile setting **Enable authorisation on creditors payments** was disabled, enabling a payment on the Creditors Payment Processor caused the value in the Due Date column to be overwritten with the payment's Release Status (with the profile setting disabled, the Release Status column did not appear on the grid). This has been resolved.
157385802481	When the Adjust Average Cost utility on the Stock Item Details window was used, stock items that were classified as discontinued automatically changed to inactive. This has been resolved.
-	Debtor and Creditor statements created after the end of period rollover, i.e. retrospective statements, could contain transactions with a commercially zero value. This has been resolved.
-	An access violation error could occur when opening the General Ledger Account window from the Favourites pane. This has been resolved.
-	This release resolves the following issues on the Bank Reconciliation window: • When multiple lines were selected and the **Show Reconciled Items**, **Show Matched Items** or **Show Unmatched Items** options were changed, the total at the bottom of the window would not update. • When all lines were selected by pressing Ctrl+A, the total at the bottom of the window would not appear. • When searching for a GL transaction, the transaction found would be highlighted in red, but the matching bank statement transaction would not be. • When a line was selected, it would always appear blue, even if the line was highlighted in a different colour. Now the line's entire colour changes when it is selected—see page 10.
-	When creating an invoice from the Transactions tab of a Debtor account, warning messages could appear if there were problems on the default Debtor account. This has been resolved.
-	The **Bin Code** field on the Details 2 tab of the Stock Item Details windows and the **Bin Code** column on the Stock Location information window were limited to 12 characters, even if the related database field was enlarged. This has been resolved; the field and column now reflect the size of the database field.

Exo Job Costing

Service Request ID	Description
158478969862 158555842710 158468683666	The PAYTYPE column of the PAYROLL_PAYRATES table was missing from new databases created after the Exo Business 2017.1 release. This has been resolved.

Exo Fixed Assets

Service Request ID	Description
157389478439 157375991399	If there were more than 64 GL Account Groups, the GL account fields on the Exo Fixed Assets window were blank and an error occurred when editing Asset Defaults. This has been resolved.
-	It was possible to run the End of Year process more than once on the same financial year. This has been resolved: • The **Run EOY** button on the Asset Register Year End Rollover window is now disabled if the rollover process has already been run (i.e. if the ASSETS_YEAR_AGE field in the GENERAL_INFO table has a value of -1). • A confirmation dialog appears before the End of Year process is run: 

Exo Distribution Advantage

Service Request ID	Description
-	When entering a request number on the Stock Transfer Request window, there would be a noticeable lag between entering each character of the request number. This has been resolved.

Exo Accountant’s Assistant

Service Request ID	Description
155481804562 155948538191 155484797271 155083787541	The error message “Cannot focus on a disabled or invisible window” appeared when clicking the Debtor Aged Balances or Creditor Aged Balances options on the End of Period checklist. This has been resolved.

Known Issues

The following issues have been identified as requiring end-user attention in this release.

Installation/Upgrade Issues

- If you are using the MYOB Exo Business Installation Wizard to install an instance of SQL Express, the following must be must be present on the PC:
  - .NET Framework 3.5 SP1 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=120550
  - Windows Installer 4.5 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=123422
  - Windows PowerShell 1.0 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=120552
- Due to security settings imposed by Windows, CHM Help files cannot be viewed from a remote location—this means that you can only view the Exo Business CHM Help files if they have been installed on the local PC. See Microsoft Knowledge Base article 892675 for more information on this issue and suggested workarounds. (This issue does not apply if you are viewing online Help files on the Exo Business Education Centre.)

Demo Data Issues

The stored procedure SP_DEMO_DATA_DATE_UPDATER, which updates the data in demo databases to the current date, was updated in Exo Business 8.4. This stored procedure is only available in the EXO_DEMO database, which means that any existing demonstration databases used by partners will not be able roll their demo data forward; these databases will need to be re-created based on the updated EXO_DEMO database in order to use the updated SP_DEMO_DATA_DATE_UPDATER procedure.

Job Costing Resource Issues

When a resource allocation is created, an Activity for the relevant staff member is automatically created in the Exo Business system; however, if the resource is not associated with a staff member, the Activity will not appear on the Activity Search widget on the Task Scheduler tab.

As a workaround, a dummy staff account can be created to associate non-staff Resources with.

Emailing from the Print Preview window

When sending a report by email from the Print Preview window, the system does not determine the email address related to the document being emailed (e.g. the relevant Creditor's email address for Creditor documents). The email address is left blank—you must enter the address manually.

SQL Server 2012 Issues

All versions of SQL server 2012 exhibited a subtle, but now well-known change in default behaviour with regard to identity or auto number sequences. In MYOB Exo Business, this would be experienced as an unexpected anomaly where number sequences could apparently spontaneously jump by increments of 1000 if the SQL server was restarted.

This behaviour was reversed in SQL server 2014, but no known solution exists for completely preventing this behaviour in any versions of SQL server 2012, other than to upgrade to SQL server 2014 to completely eliminate the potential for this issue to occur.

SQL Server 2008 R2 prior to SP3

MYOB Exo Business uses a SQL Server feature called Common Language Runtime Integration. This feature was disabled by default in versions of SQL Server 2008 R2 prior to Service Pack 3. If this feature is not enabled, users may encounter the following error during the upgrade process:

Updating server configuration: 'clr enabled'

Appendix 1: Profile Settings

The following profile settings have been added or modified in this release.

Name	Profile Name	Level	Description	Default	Refer
Stock Code for Auto Surcharge	SURCHARGE_STOCKCODE	User	Where a surcharge has been set up for a payment type, this profile setting specifies the stock code that will be used for the surcharge line on invoices.	blank	page 5
Hide Analysis Code Column	HIDE_ANALYSISCODES	Company	This existing setting now affects the Stock Movement Transactions and Stock Movement Import windows.	unticked	page 7