MYOB Exo Business

Release Notes

2017.3

Contents

Introduction

What's New in this Release?

The 2017.3 release includes a variety of updates that improve the usability of the Exo Business system by simplifying and enhancing common business processes. This release also introduces a new installer for upgrading client workstations, includes enhancements to the Exo Fixed Assets module (building on the interface refresh introduced in the 2017.2 release) and resolves issues identified in previous releases.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.
- The **New Profile Settings** appendix at the end of this document summarises all changes to Exo Business profile settings included in this release.

Installation

Pre-Install Requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. Full details of requirements and supported operating systems for MYOB Exo Business are available on the Minimum System Requirements page on the Exo Business Education Centre.

The performance of the Exo Business system is not assured if these requirements are not met. Similarly, performance cannot be assured if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for the organization's volume of data.

Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2010 to 2016.

Contact synchronisation requires Microsoft Outlook 2010 to 2016.

MYOB Exo Business 2017.3 requires **ExonetLib.dll** version 2017.2.0 or later. Version 2017.2.0 is included with this release.

When installing manually on 64-bit operating systems, the file **RwEasyMAPI64.exe** must be copied from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running `RwEasyMAPI64.exe /regserver` from a command prompt.

Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- Installing Exo Business
- Installing Exo Business Services

Post-Installation

Once MYOB Exo Business software is installed, it must be configured for use. Optionally, data can be migrated into the Exo Business system from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details.

For a new blank database (EXO_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

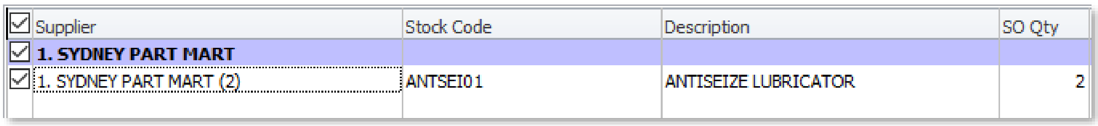
Note: Passwords are case-sensitive.

New Features

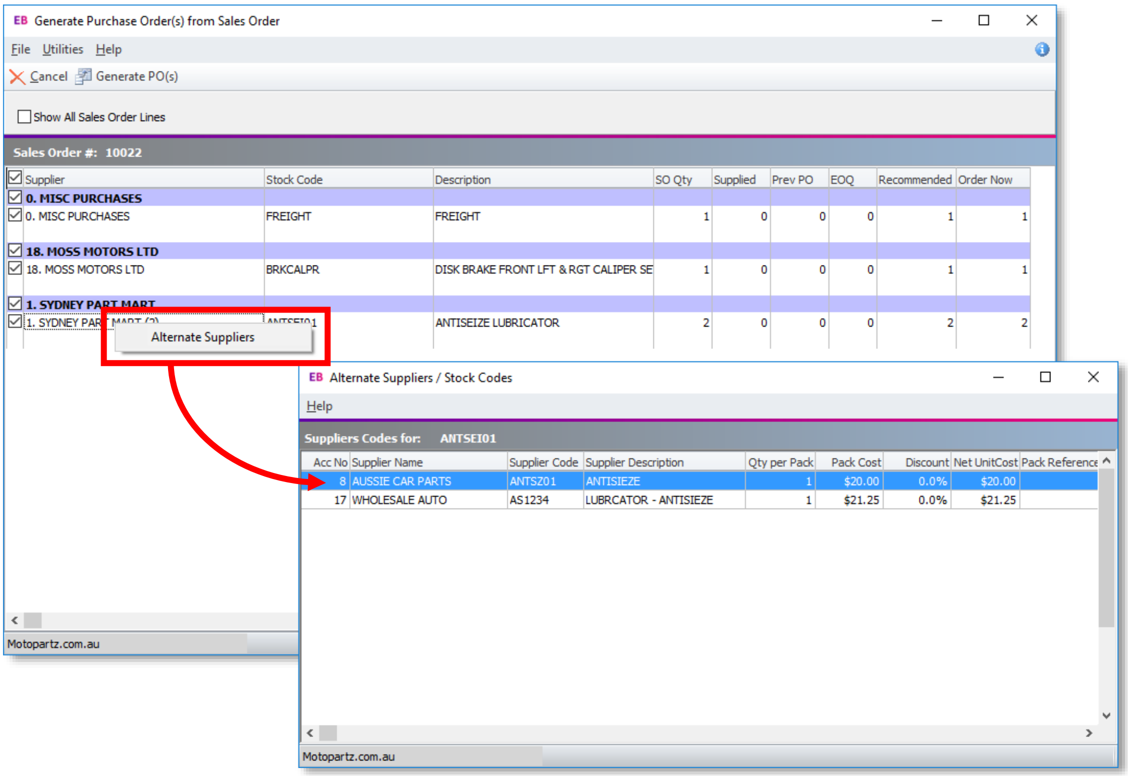
PO from SO Alternate Suppliers

This release adds the ability to select alternate suppliers for stock item lines when generating Purchase Orders from a Sales Order. Selecting **More Actions > Generate PO(s)** on the Sales Orders window opens the Generate Purchase Order(s) from Sales Order window as normal.

Any lines where the stock item has alternate suppliers set up will display the number of alternate suppliers in parentheses:



You can right-click on a line with alternate suppliers and select **Alternate Suppliers** to open the Alternate Suppliers / Stock Codes window:



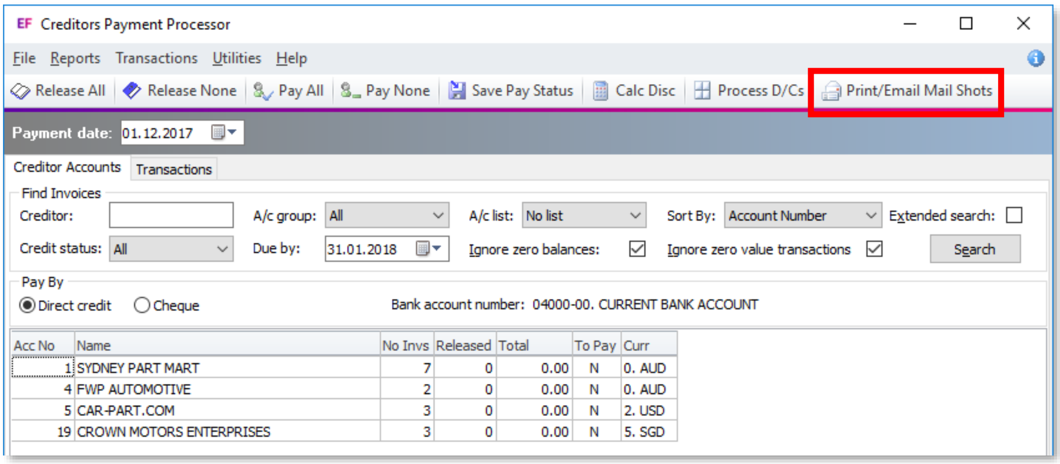
Selecting an alternate supplier updates the selected line with the new supplier's details and costing, which will be copied to the new Sales Order.

Deferring Remittance Mailshots

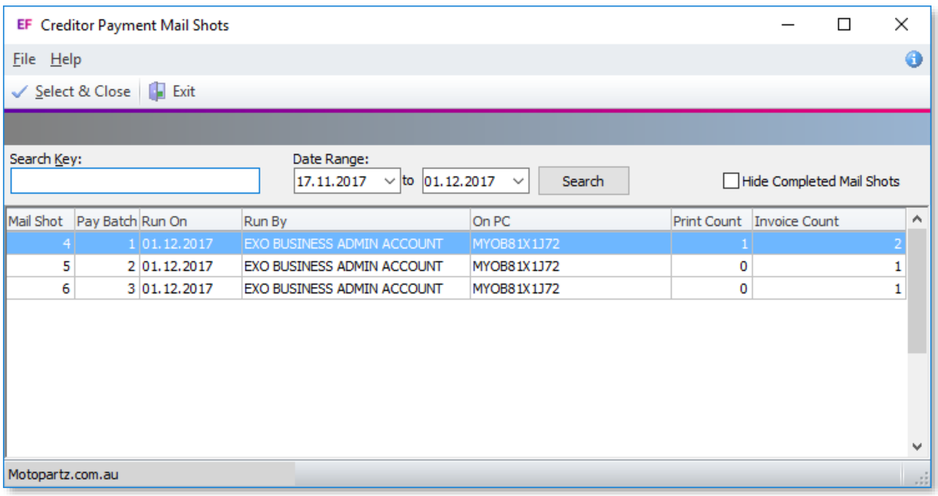
In previous releases, after generating a creditor payment batch using the Creditors Payment Processor, if you were using the mailshot function to send remittance advice, it would launch after the batch was created, and could not be re-opened at a later time. This meant that remittance advice could only be sent immediately after generating a payment batch—a workflow restriction that made the mailshot an unsuitable option in some cases.

> **Note:** To send remittance advice using the mailshot, the **Use Mailshot for printing and emailing remittance when paying by D/C** option on the Payment Processor General Setup window must be ticked.

This release adds the ability to recall creditor payment batches and send or re-send remittances via mailshot, which allows the sending of remittances to be deferred until some time after the batch is processed. A new **Print/Email Mail Shots** button is available on the Creditors Payment Processor window:



Clicking this button opens a new window where you can search for previously processed payment batches:

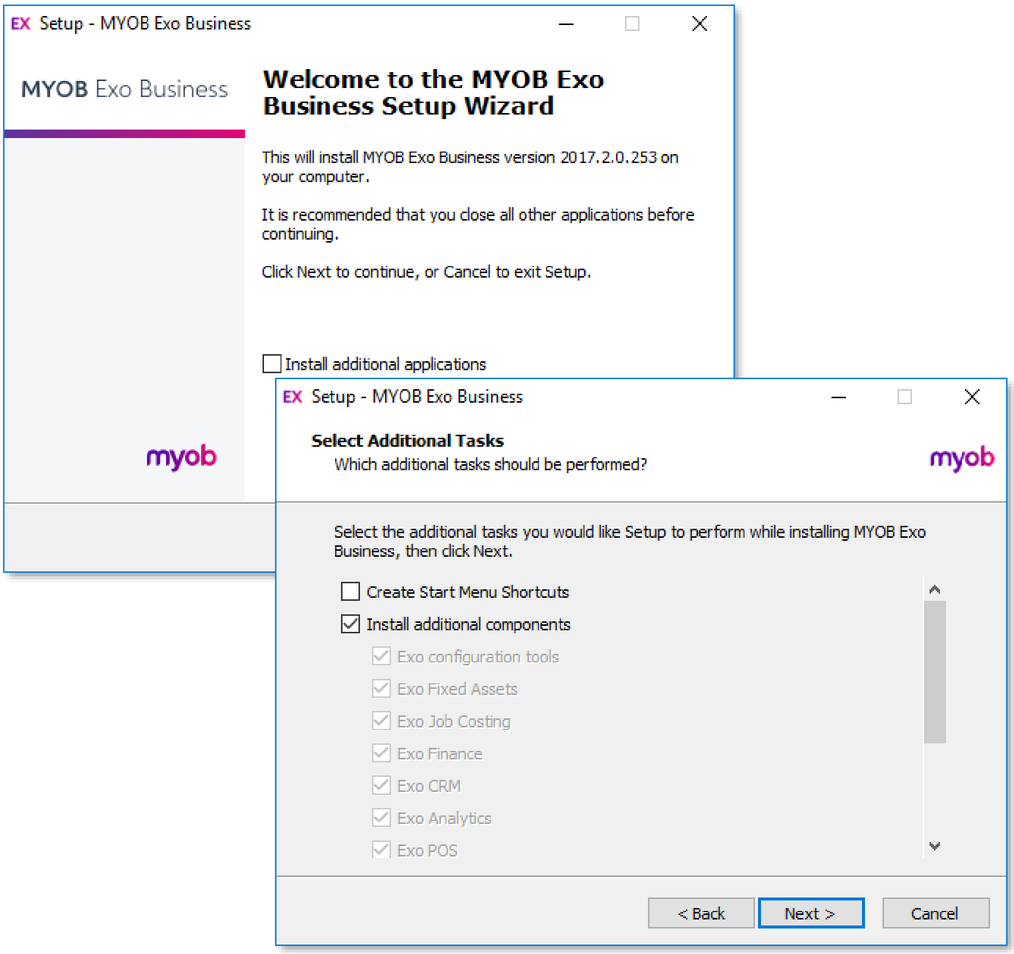


Select a batch to open the Mailshot window showing all remittances from the batch, allowing you to send or re-send them as necessary.

Client Upgrade Installer

This release adds a new installer executable, **ExoClientInstall.exe**, which is designed specifically for upgrading existing client installations of Exo Business quickly and easily. The installer detects the current previous configuration and replaces all existing Exo Business files, including executables and **ExonetLib.dll**, with new versions. It does not affect any server components, e.g. the Exo Business database.

The default installation takes only two clicks—if you tick the **Install additional applications** option, an extra screen lets you add new Exo Business components that aren't currently installed.



The installer handles exceptions, such as checking that the client is not running Exo Business when they are installing.

Performance Improvements

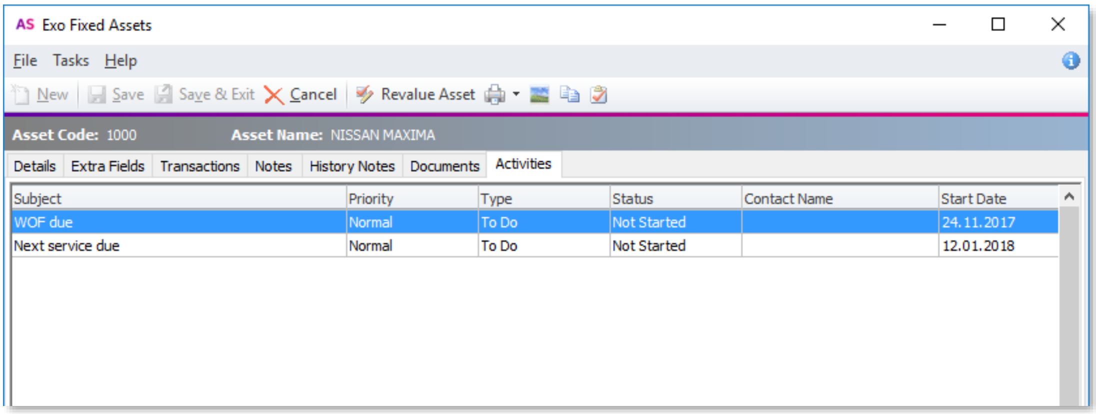
This release includes improvements to the performance of the Exo Business system when invoicing. Performance has been significantly improved when processing Debtor invoices, when processing Job Costing invoices and when allocating stock to billing schedule invoices.

Exo Fixed Assets Updates

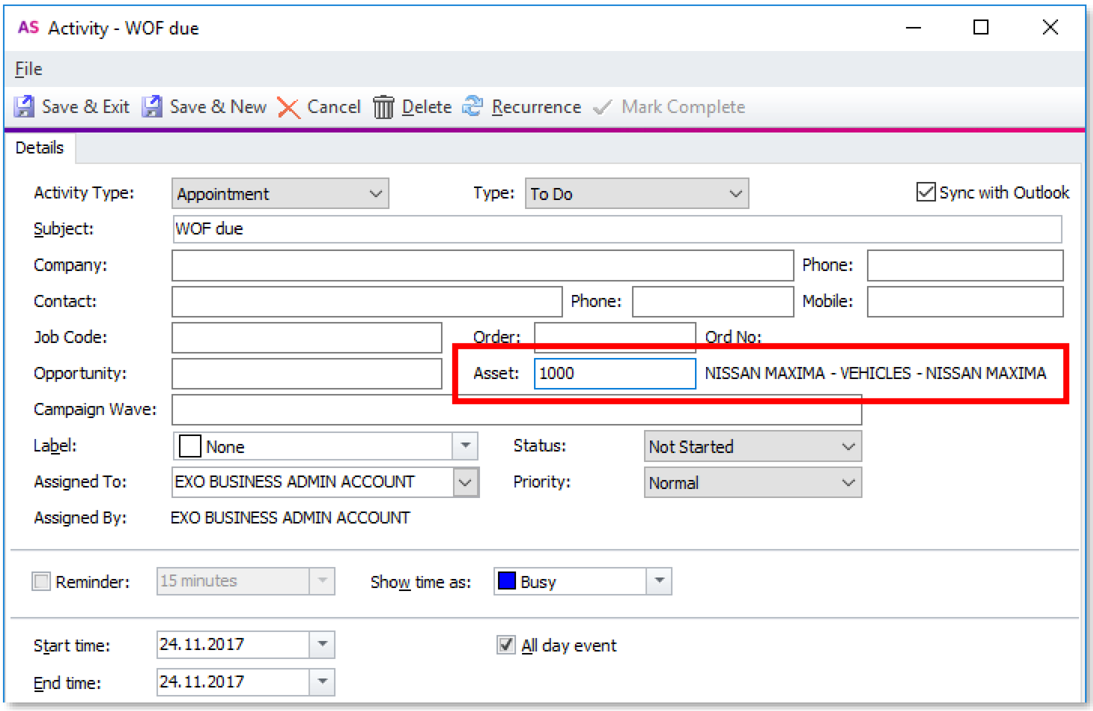
This release includes updates to the Exo Fixed Assets module, building on the enhancements made to this module in the 2017.2 release.

Asset Activities

This release adds the ability to associate activities (tasks and appointments) with assets. An Activities tab has been added to the main Fixed Assets window, where you can add and edit activities for the asset:

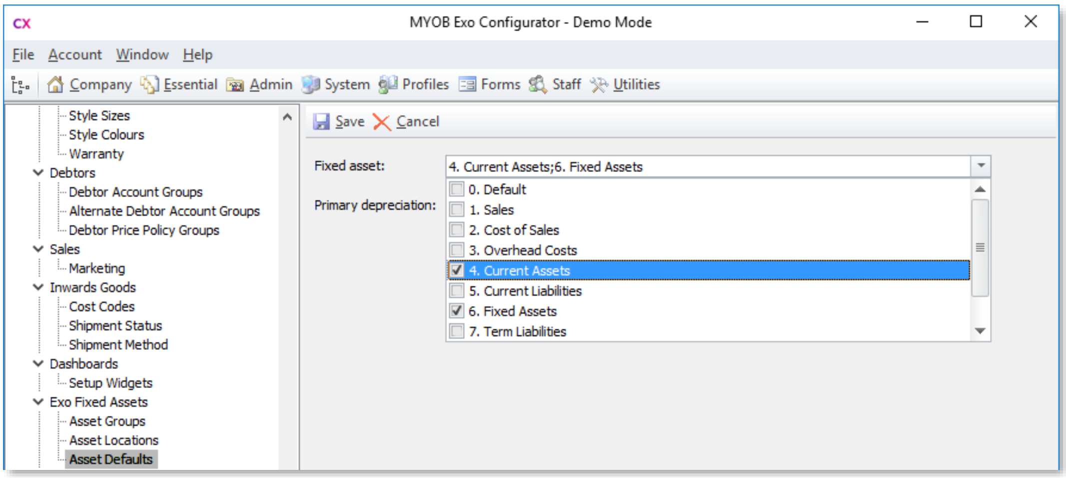


An **Asset** field has been added to the Activities window, so you can associate new or existing activities with an asset:



Multiple GL Account Groups

It is now possible to select multiple GL Account Groups to use with Exo Fixed Assets. The dropdowns on the **Admin > Exo Fixed Assets > Asset Defaults** screen in Exo Config now allow multi-select:

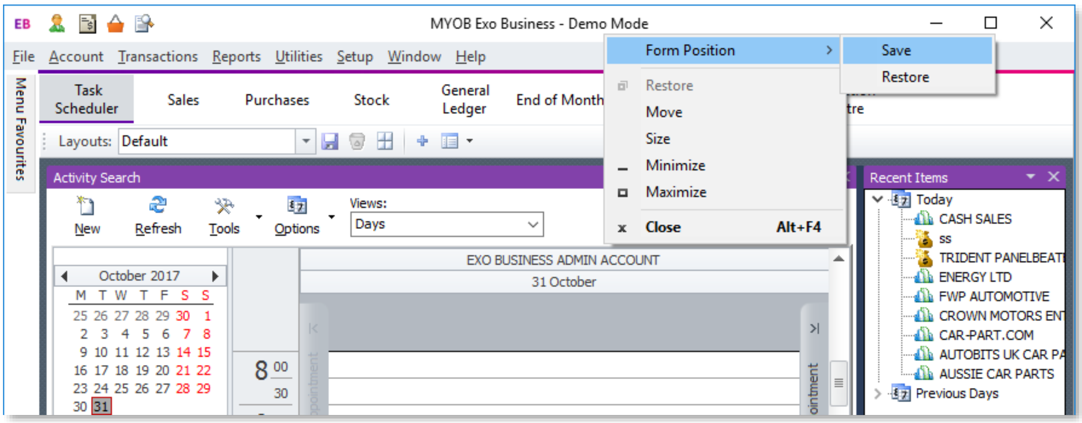


When specifying a GL Account for an asset, accounts from all groups chosen here will be available for selection.

Interface Updates

Saving Form Positions

You can now save the position of the main forms of all Exo Business modules (with the exception of Exo POS, which always opens fullscreen). The right-click menu on the title bar of each module now includes a standard **Form Position** submenu that lets you save the form's current size and position, or restore the defaults:

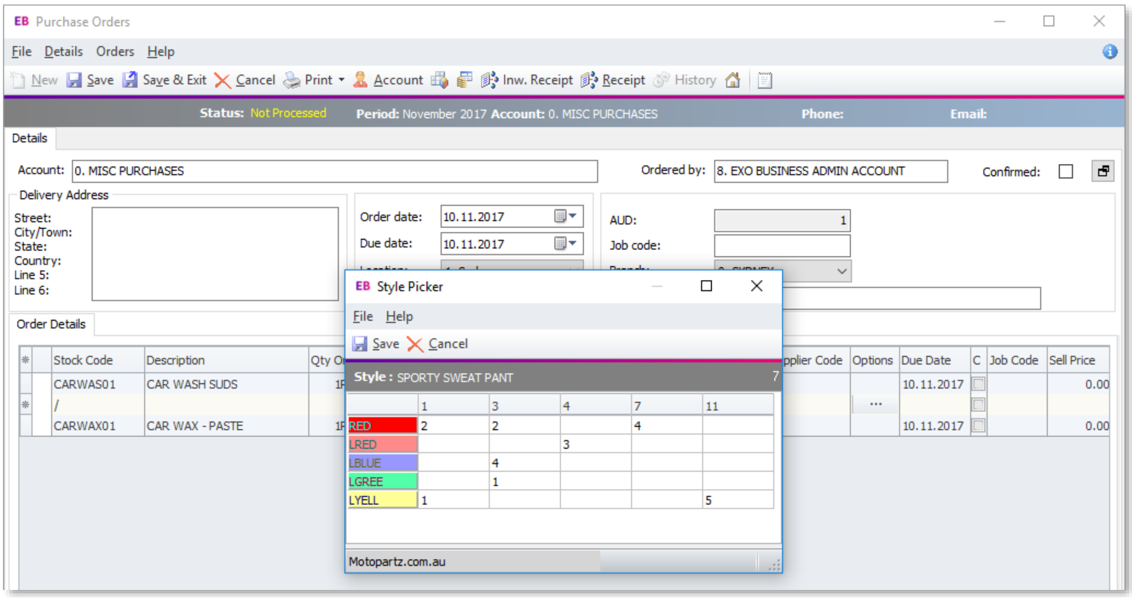


The system also now saves the layout of the Menu Favourites pane—if the pane is pinned open, it will remain open the next time the module is opened, and the width it is set to will be preserved.

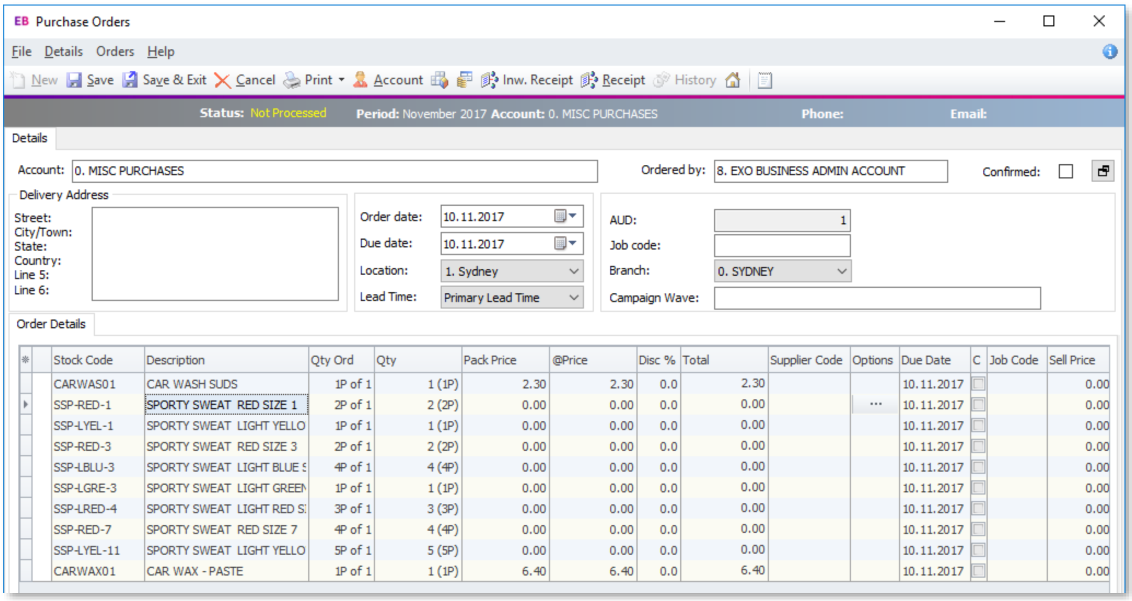
Inserting Multiple Lines in Purchase Orders

It is now possible to insert multiple lines into a Purchase Order at once. When selecting stock items on the Stock Search window, you can select multiple items and click **Save & Close** to insert all selected items into the order at once. This also applies when selecting styles from the Style Picker window—all styles you select will be inserted into the order in one operation.

Multiple items can be inserted at any position in the order—press the Insert key to add a single blank line at the position you want, then search for items from that line, e.g. enter ? and press Tab to search for stock items or enter / and press Tab to select styles:



When the items are added, any existing items below that position will be moved down to make room for them:



Title Case on Extra Fields

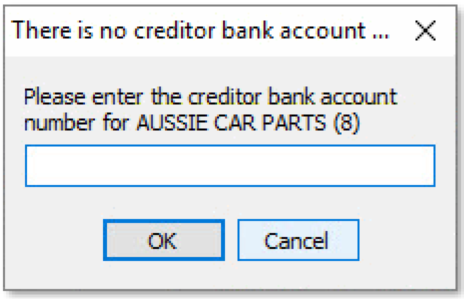
The 2017.01 release added the option to automatically convert the display names of Extra Fields to sentence case, e.g. “Extra field”. For consistency with other labels in the Exo Business interface, this feature has been changed to convert Extra Field display names to title case, e.g. “Extra Field”.

Default Creditor Invoice Mode

A new profile setting, **Default creditor invoice mode for new account**, lets you set the **Default Invoice Mode** for new Creditor accounts (GL or STOCK). This simplifies the process of adding new Creditor accounts by removing the need to check the Details 2 tab for this setting (in previous versions, if a Creditor account remained on the incorrect invoice mode, this could cause problems when entering invoices for the account if the user forgot to change the invoice mode).

Creditor Payment Processor Warning Messages

Error messages that are generated when a batch of Creditor Payments is processed now identify the account that caused the error, making it easier to identify and correct the error:

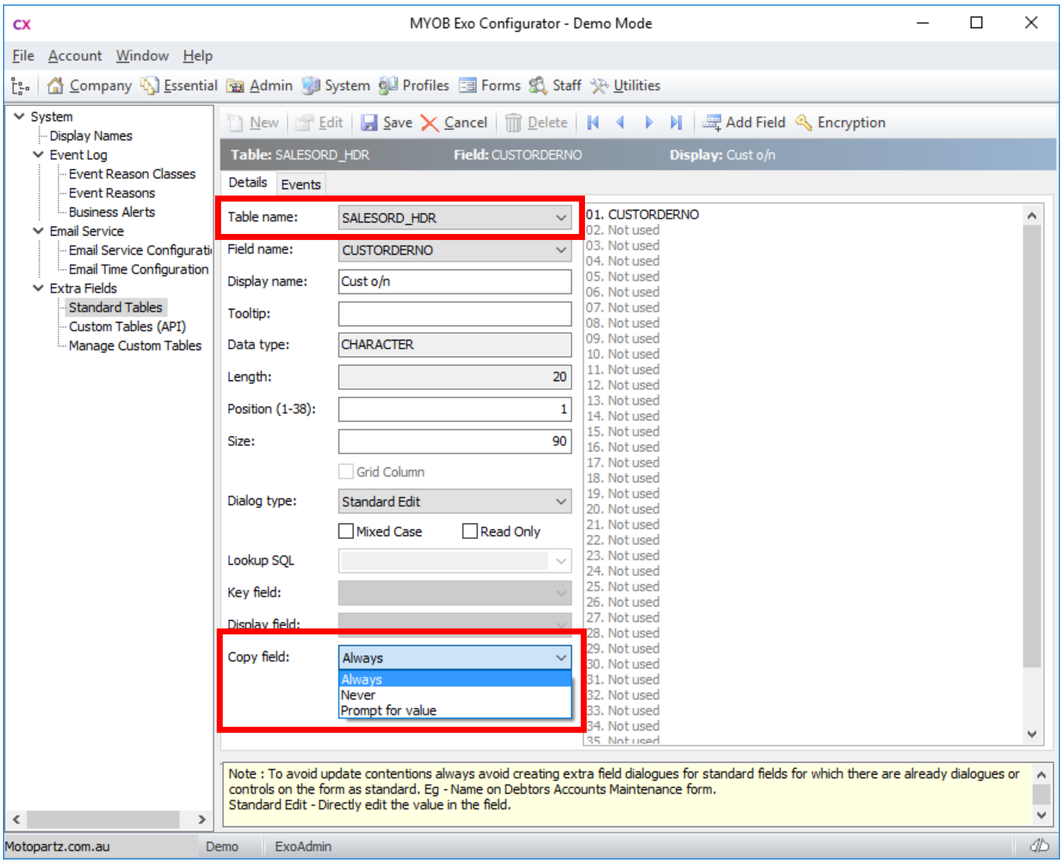


Stock Item Lead Times

Lead times from the relevant Creditor accounts are now recorded against stock items in the SUPPLIER_STOCK_ITEMS table. This means that lead times for alternate suppliers can now be displayed on the Alternate Suppliers / Stock Codes window (see page 4). It also means that the **Due Date** for each line on a Purchase Order is now calculated based on the lead time for the stock item on that line.

Copying Extra Fields

This release adds the ability to control whether or not Extra Field values are copied when copying Sales Orders, Purchase Orders, Debtor Invoices and Jobs (previously, this was only possible when copying Assets, Opportunities or Opportunity Quotes). The **Copy field** dropdown is now available when setting up Extra Fields on the SALESORD_HDR, PURCHORD_HDR, DR_TRANS or JOBCOST_HR tables:



This setting behaves as it does for the other supported record types—it has three options:

- **Always** – the Extra Field will not appear on the Copy window; it's value will always be copied when a record is copied.
- **Never** – the Extra Field will not appear on the Copy window; it's value will never be copied when a record is copied.
- **Prompt for value** – the Extra Field will appear in the Extra Fields section of the Copy window, where the user can choose to keep the original value or enter a new one.

New Remittance Address Function

When remittance advice is sent to a Creditor, the email address to use is now determined by the new **GetCRRemittanceEmail** database function, which means that you can customise the system's behaviour to set email addresses any way you want.

By default, the new function replicates the system's existing functionality, which determines the email address to use in the following order of preference:

- Remittance Contact email address on the Creditor account
- Email address of the primary contact on the Creditor's account
- Email address on the Creditor account

Resolved Issues

Exo Business Core

Service Request ID	Description
149822856140 151595790581 151302081242 150152933741 149281335501	When generating a Creditors Invoice for a Creditor with a default GL code, clicking or tabbing away from the **Price** column on the first invoice line would cause the quantity to be reset to 0. This has been resolved.
151515621964 151302081211	When generating a Creditors Invoice for a Creditor with a default GL code, clicking anywhere on the grid would add a line with a quantity of 1. This has been resolved.
151809781429 151438191541	In some cases, when the **C** (Confirmed) column on the Purchase Orders window was ticked, its state would be set back to unticked when the order was saved. This has been resolved.
151706974076 150854192681	If a bank feed rule was saved without specifying Rule Conditions, then the rule would be applied to all data in the bank feed. This has been resolved; if no Rule Conditions are specified for a bank feed rule, it cannot be set as Active. If an active rule exists with no conditions, it will not be applied to the bank feed data.
-	Date-type Extra Fields could not be given non-constant default values, e.g. by using SQL functions like GETDATE(). If an Extra Field was set up in this way, errors would occur when attempting to add a new record that used the Extra Field. This has been resolved; the system now supports SQL Server keywords or functions in Date-type Extra Fields.
-	When a Creditors Invoice was created from an Inwards Goods Receipt, all columns would be copied to the invoice, including discount, but the line total would be calculated without the discount. This has been resolved.
-	When a line was added to a Purchase Order, Exo Business would determine the best price/discount combination for the supplier based on the default quantity of 1, and would not update this if the quantity was edited. This has been resolved; prices are now re-checked when the values of the **Qty** or **Qty Ord** columns are changed.
-	The Components tab of the Bill of Materials window right-aligned numerical stock codes and left-aligned alphanumerical code. This has been resolved; all stock codes are now left-aligned on this grid.
-	If a user clicked on a row on the Purchase Orders window, then right-clicked to add a narrative to the row, the New Narrative window opened twice. This has been resolved.
-	Pressing the F1 key opened the Help files twice. This has been resolved.

Exo Job Costing

Service Request ID	Description
137458094548 136697465201 142378447341 143710957071 145614689711 147593383321	When a new line was added to the Direct Material Entry window using the **New line copies from line above** button, some fields on the new line could not be edited (these fields would become editable if the user re-typed the job code). This has been resolved.
-	The **New line copies from line above** button on the Direct Material Entry window did not display when it was toggled on. This has been resolved.

Clarity Reports

Service Request ID	Description
-	Report thumbnails are now disabled on the Print Preview window. (Thumbnails can appear on the Preview tab of the Clarity Report Designer, depending on the **User Interface > ThumbnailSettings** settings.)
-	The Parameters panel would appear for .CLF files if a .CLS file with the same base name existed. This has been resolved.

Exo Fixed Assets

Service Request ID	Description
151265057361	String truncation errors could occur when calculating depreciation, if an asset had a long description. This has been resolved.

Known Issues

The following issues have been identified as requiring end-user attention in this release.

Installation/Upgrade Issues

- If you are using the MYOB Exo Business Installation Wizard to install an instance of SQL Express, the following must be must be present on the PC:
    - .NET Framework 3.5 SP1 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=120550
    - Windows Installer 4.5 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=123422
    - Windows PowerShell 1.0 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=120552
- Due to security settings imposed by Windows, CHM Help files cannot be viewed from a remote location—this means that you can only view the Exo Business CHM Help files if they have been installed on the local PC. See Microsoft Knowledge Base article 892675 for more information on this issue and suggested workarounds. (This issue does not apply if you are viewing online Help files on the Exo Business Education Centre.)

Demo Data Issues

The stored procedure SP_DEMO_DATA_DATE_UPDATER, which updates the data in demo databases to the current date, was updated in Exo Business 8.4. This stored procedure is only available in the EXO_DEMO database, which means that any existing demonstration databases used by partners will not be able roll their demo data forward; these databases will need to be re-created based on the updated EXO_DEMO database in order to use the updated SP_DEMO_DATA_DATE_UPDATER procedure.

Job Costing Resource Issues

When a resource allocation is created, an Activity for the relevant staff member is automatically created in the Exo Business system; however, if the resource is not associated with a staff member, the Activity will not appear on the Activity Search widget on the Task Scheduler tab.

As a workaround, a dummy staff account can be created to associate non-staff Resources with.

SQL Server 2012 Issues

All versions of SQL server 2012 exhibited a subtle, but now well-known change in default behaviour with regard to identity or auto number sequences. In MYOB Exo Business, this would be experienced as an unexpected anomaly where number sequences could apparently spontaneously jump by increments of 1000 if the SQL server was restarted.

This behaviour was reversed in SQL server 2014, but no known solution exists for completely preventing this behaviour in any versions of SQL server 2012, other than to upgrade to SQL server 2014 to completely eliminate the potential for this issue to occur.

SQL Server 2008 R2 prior to SP3

MYOB Exo Business uses a SQL Server feature called Common Language Runtime Integration. This feature was disabled by default in versions of SQL Server 2008 R2 prior to Service Pack 3. If this feature is not enabled, users may encounter the following error during the upgrade process:

Updating server configuration: 'clr enabled'

Emailing from the Print Preview window

When sending a report by email from the Print Preview window, the system does not determine the email address related to the document being emailed (e.g. the relevant Creditor's email address for Creditor documents). The email address is left blank—you must enter the address manually.

Appendix 1: Profile Settings

The following profile settings have been added or modified in this release.

Name	Profile Name	Level	Description	Default	Refer
Default creditor invoice mode for new account	CR_DEFAULT_INVOICE_MODE	Company	When creating a new Creditor account, this setting determines the default value of the **Default Invoice Mode** setting (GL or STOCK).	GL	page 10