

MYOB Exo Employer Services

NZ Edition

2020.07

Release Notes



Contents

Introduction	1
What's New in this Release?.....	1
Installation	2
Pre-Install Requirements	2
Installing Exo Employer Services.....	2
Post-Installation.....	2
New Features	3
Update to ESCT Rate Determination	3
Report View Update	3
Resolved Issues	4
Known Issues	5

Introduction

What's New in this Release?

The 2020.07 release addresses issues identified in previous releases.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post-installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

Need assistance? If you have any questions or you need assistance with installing this update, contact MYOB Exo Support from 8:30AM to 5:00PM, Monday to Friday on 0800 MYOB Exo (0800 696 239) or via e-mail at anzpayrollsupport@myob.com.

Installation

Pre-Install Requirements

Requirements for PCs running Exo Employer Services components are detailed in the Minimum System Requirements document, available on the [MYOB website](#).

Installing Exo Employer Services

Information on installing and upgrading MYOB Exo Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- [Upgrading MYOB Exo Employer Services Online](#)
- [Upgrading MYOB Exo Employer Services Manually \(New Zealand\)](#)
- [How do I run Network.exe?](#)

Note: Check the Known Issues section on page 4 for any known installation issues.

Post-Installation

After the installation is complete, the version numbers of all MYOB Exo Employer Services applications should be as follows:

Application	Version
MYOB Exo Employer Services	2020.07
MYOB Exo Payroll (NZ)	2020.07
MYOB Exo Health and Safety	2020.07
MYOB Exo Employee Information	2020.07
MYOB Exo Time and Attendance	2020.07
Runtime Files	09.00.0000.7423

To ensure that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

New Features

Update to ESCT Rate Determination

This release includes an update that could affect employees who:

- started work after 1 April 2019, and
- have no Standard Pay, i.e. their Gross Taxable Earnings is \$0.00, and
- have the **ESCT Rate** set to “Calculated” and an amount entered into the **ESCT Gross Liable** field on the Employee Maintenance window.

The 2020.01 release updated the calculations used to determine an employee’s ESCT rate if they have worked less than 12 months. The employee’s income is now estimated using the expected current year’s earnings, as per their Standard Pay, and their ESCT rate is based on this estimation.

This change meant that if an employee with no Standard Pay had an amount entered into the **ESCT Gross Liable** field on the Employee Maintenance window, this amount would be reset to zero, which would result in their ESCT rate defaulting to 10.5%. As of this release, if an **ESCT Gross Liable** amount is present for an employee with no Standard Pay, this amount will be kept and used to calculate the ESCT rate.

After upgrading to this release, you should review the ESCT rates of all employees with no Standard Pay who started work after 1 April 2019 to ensure they are correct, re-entering the **ESCT Gross Liable** amount as necessary.

Note: To check for employees with no Standard Pay, open the Employee List report view and look for employees with 0.00 in the **Standard Gross Pay** column.

Report View Update

This release adds the following new columns to the Holiday Pay report view, to provide better visibility of employees whose Holiday Pay is calculated in weeks:

- Outstanding Weeks
- Accrued Weeks
- Advanced Weeks
- Total Weeks

Resolved Issues

Service Request ID	Description
175067774014 175149322551 175123533047 175121854425 175067006079	The error message "Error 1 'alternativeleaveunits.prg' does not exist" could appear when logging in to Exo Time and Attendance. This has been resolved.
175132075650 175173838787 175147546346 175135111911 175132075644	The error message "Error 1925 Unknown member OPARENTLEAVE" could appear when creating a Current Pay in Exo Time and Attendance. This has been resolved.
175176514862 175176514843	This release adds a Contact Mobile field to the KiwiSaver Employment Details report. If a mobile phone number for the employer is entered here, it will be shown on the report and included in the KED file when exporting to CSV.
-	The Actual Holiday Rate column the Holiday Pay and Holiday Pay – Rate Comparison report views displayed "12 Month" in cases where it should display "Standard".
-	In some cases, the Compare Holiday Pay Rate window that opens from the Holiday Pay – Rate Comparison report view did not display the most recent historical pay. (This window can also be opened from the Employee Maintenance window.)

Known Issues

Delete Old Information temporarily disabled

The Delete Old Information utility could cause incorrect balances being calculated in the Alternative Leave Balances report. Because of this, the utility has been disabled in this version—it will be re-enabled in a later release once the issue affecting it has been resolved.

If you require a data archive, contact our professional services team for assistance.

Error 2066 in a networked environment

The FoxPro error: “2066/Index file [filename].CDX is corrupt. Please rebuild it” can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- [What to do when getting an Error 2066 message](#)
- [Consistent error 2066 in a networked environment](#)