# MYOB Exo Employer Services

2020.06 Release Notes



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#### Known Issues

# Introduction

# What's New in this Release?

The 2020.06 release updates Exo Payroll to calculate Holiday Pay in weeks. This simplifies holiday management, and means that daily/hourly balances can be automatically adjusted when an employee's work schedule changes, to hold a consistent weekly balance. This release also includes updates to the management of Parental Leave and Leave Without Pay (which can have effects on Holiday Pay).

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post-installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

**Need assistance?** If you have any questions or you need assistance with installing this update, contact MYOB Exo Support from 8:30AM to 5.00PM, Monday to Friday on 0800 MYOB Exo (0800 696 239) or via e-mail at <u>anzpayrollsupport@myob.com</u>.

# Installation

# **Pre-Install Requirements**

Requirements for PCs running Exo Employer Services components are detailed in the Minimum System Requirements document, available on the <u>MYOB website</u>.

# Installing Exo Employer Services

Information on installing and upgrading MYOB Exo Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- Upgrading MYOB Exo Employer Services Online
- <u>Upgrading MYOB Exo Employer Services Manually (New Zealand)</u>
- How do I run Network.exe?

Note: Check the Known Issues section on page 20 for any known installation issues.

# **Post-Installation**

After the installation is complete, the version numbers of all MYOB Exo Employer Services applications should be as follows:

Application	Version
MYOB Exo Employer Services	2020.06
MYOB Exo Payroll (NZ)	2020.06
MYOB Exo Health and Safety	2020.06
MYOB Exo Employee Information	2020.06
MYOB Exo Time and Attendance	2020.06
Runtime Files	09.00.0000.7423

To ensure that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

# Holiday Pay Enhancements

MYOB Exo Employer Services now calculates and reports Holiday Pay in weeks. Holiday Pay is still requested and paid in hours or days—the system automatically converts these values to portions of a week. A number of changes have been made to options, record entry screens and reports to support these enhancements.

#### Activating Weekly Holiday Pay

After upgrading to this release, the option to use weekly Holiday Pay rates is disabled—you can enable the option once you and your employees are ready. Make sure to read all of the documentation below and make any necessary configuration changes before activating weekly Holiday Pay.

Note:	This change is <u>irreversible</u> .	Once you have activated the weekly method, it
	cannot be deactivated.	

To activate the weekly Holiday Pay method, make sure all pays are closed, then tick **Calculate Holiday Pay in Weeks** on the Leave Management Setup window:

Eno Leave Management Setup	X					
Holiday Pay Options Use company anniversary date as holiday entitlem	ent date					
<ul> <li>Allow Permanent Part-time / Pro-Rata Holiday Pay</li> <li>Let Permanent Part-time / Pro-Rata employees accrue more than their annual entitlement</li> </ul>	<ul> <li>✓ Allow percentage based Holiday Pay method</li> <li>✓ Use Holiday Pay Groups</li> </ul>					
Pay Period Valuation Method Pay Holiday Pay in:	Enable Closedown % only Holiday Pay					
Calculate Holiday Pay in Weeks Behaviour when changing Agreed Definition of a Wee	k: 🗖 Activate for new employee					
<ul> <li>Always recalculate the balance in days/hours</li> <li>Always ask whether to recalculate the balance in days/hours</li> <li>Ask only when the balance in days/hours will be reduced</li> </ul>						
Sick Pay / Special Leave Options						

#### Activating Weekly Holiday Pay for Employees

Ticking the **Calculate Annual Leave in Weeks** option activates the weekly Holiday Pay features in Exo Payroll, but it does not immediately affect employees—employees can be moved to weekly Holiday Pay calculation individually or in bulk at the time of your choosing.

#### Considerations when Activating Employees

Weekly Holiday Pay cannot be activated for Casual employees, or any employees who have the **Permanent Part-Time / Pro-Rata** option ticked.

Employees who belong to a Holiday Pay Group cannot be moved to weekly Holiday Pay. Before activating weekly Holiday Pay for employees (see page 4), ensure that all employees who will be moved to weekly Holiday Pay do not have a Holiday Pay Group specified on the Holiday Pay tab of the Employee Maintenance window.

Once an employee has been set to calculate Holiday Pay in weeks, the **Holiday Pay Group** field is removed from the Holiday Pay tab.

#### Options for Activating Weekly Holiday Pay

There are several ways of doing this:

- Individual employees can be moved to weekly Holiday Pay calculation by ticking the new **Calculate Holiday Pay in Weeks** option on the Holiday Pay tab of the Employee Maintenance window—see page 6.
- When the **Activate for new employees** option on the Leave Management Setup window is ticked, any new employees added to the system will be set to use weekly Holiday Pay calculation automatically.
- The Activate all existing employees button on the Leave Management Setup window opens a window where you can move all existing employees to weekly Holiday Pay calculation in one operation:

🔤 Holiday Pay In Weeks Update Existing Employees	23
Backup You must create a backup of your payroll database before proceeding with this update. Click the Backup button to create a backup now.	Backup
Click Update to calculate and apply Holiday Pay entitlements and rates in weeks for all permanent employees not on Permanent Part-time / Pro-Rata. This lets you configure the Agreed Definition of a Week, which is used to calculate employees' entitlements and values.	<u>Rate Comparison</u>
We recommend that you view the Holiday Pay - Rate Comparison report to review all employees' Holiday Pay details after the update. Click Compare Rate to view this report.	<u>U</u> pdate
	<u>C</u> lose

Use the buttons on this window to prepare for, and then activate, weekly Holiday Pay for all employees:

- **Backup** A backup must be performed before employees are updated to weekly Holiday Pay. Click this button to open the Backup window.
- Rate Comparison We recommend that you view the Holiday Pay -Rate Comparison report view (see below) before and after updating employees to weekly Holiday Pay. Click this button to open the report view.
- Update Once you have backed up the company and viewed the Holiday Pay - Rate Comparison report view, click this button to update all employees. Once updated, you can check employees' records on the Holiday Pay tab of the Employee Maintenance window to check that the Calculate Holiday Pay in Weeks option is ticked.

The Rate Comparison button opens the new Holiday Pay – Rate Comparison report view so you can check all employees' Holiday Pay rates:

E.00	P Holiday Pay - Rate Comparison																
	Filters -							Sort Order -				Cu	stom Views		Export		
6	)epartmer	nt All		- Emplo	syment Status: Perma	nent 💌	Clear Eilters S	Sort By: Code			•	View	e 🗌		Export Optio	n: Visible Column	s 💌
(	Cost Cent	e: All		-				∏ De	scending				🛛 🕒 🖾 🖻	) 🔛 🖽			
	Code⊭	Alpha Code	Surname	First Name	Department	Employee Status	Cost Centre	Permanent Part-time	52 Week Average Rate	Days Holiday Rate	Holiday Ra	ite 4	Actual Holiday Rate (Weekly)	Weekly Holiday Rate	Agreed Definition of a Week	Holiday Rate Used (Weekly)	Holiday ^ Rate
•		WALLACE	Wallace	Edward James	2 - Akid,Sales	Permanent	14 - Akid/Sales	No	120.00	12 Month	120	0.00 \$	Standard	600.00	5.00	120.00	0.00
		2 ANDREWS	Andrews	Thomas Harley	3 - Akld, Dispatch	Permanent	15 - Akkl/Packaging	g No	72.00	12 Month	72	2.00 \$	Standard	360.00	5.00	72.00	0.00
Ц	3	B HOUGHTON	Houghton	Jannet Faye	1 - Akid, Administrati	Permanent	12 - Akid/Reception	n No	96.00	12 Month	96	5.00 5	Standard	480.00	5.00	96.00	0.00
Ц		SMITH	Smith	Sandra Olive	4 - Ham, Administrat	Permanent	22 - Ham/Reception	n No	151.20	12 Month	151	1.20 5	Standard	720.00	5.00	144.00	-7.20
Ц	1	5 KEATING	Keating	Karl Adrian	3 - Akld,Dispatch	Permanent	16 - Akid/Delivery	No	88.00	12 Month	88	3.00 \$	Standard	440.00	5.00	88.00	0.00
Ц	6	GEORGE	George	Thomas Russell	4 - Ham, Administrat	Permanent	21 - Ham/Office	No	112.00	12 Month	112	2.00 5	Standard	560.00	5.00	112.00	0.00
	1	KARUSO	Karuso	Robinson Henry	3 - Akld,Dispatch	Permanent	15 - Akid/Packagin	g No	96.00	12 Month	96	5.00 5	Standard	480.00	5.00	96.00	0.00
	8	BHILLARY	Hilary	Matthew Martin	4 - Ham, Administrat	Permanent	21 - Ham/Office	No	120.06	12 Month	120	0.06 \$	Standard	600.30	5.00	120.06	0.00
	9	JACKSON	Jackson	William Duncan	3 - Akid, Dispatch	Permanent	16 - Akid/Delivery	No	120.00	12 Month	120	0.00 5	Standard	600.00	5.00	120.00	0.00
	20	TATE	Tate	Bernard Cedric	1 - Akld, Administrati	Permanent	11 - Akid/Office	No	144.00	12 Month	144	1.00 5	Standard	720.00	5.00	144.00	0.00
	21	GILES	Giles	Harrison Relf	4 - Ham, Administrat	Permanent	21 - Ham/Office	No	160.00	12 Month	160	0.00 \$	Standard	800.00	5.00	160.00	0.00
	23	2 WATSON	Watson	Judy May	5 - Ham, Sales	Permanent	24 - Ham/Sales	No	136.00	12 Month	136	5.00 5	Standard	680.00	5.00	136.00	0.00
	1																×
						C	Compare Rate Vie	w Employee	X Export	Exit	Esc						

In particular, check that the **Holiday Rate** and **Holiday Rate Used (Weekly)** columns are the same for all employees—if they are not, you will need to check the affected employees' setup.

Note: The Holiday Pay – Rate Comparison report can be viewed at any time from the Report Views (**Reports menu > Report Views**).

#### Updates to Employee Maintenance

The Holiday Pay tab has been updated to display weekly Holiday Pay amounts:

En En	nployee Maintenance
Em	ployee Details Holiday Pay Sick & Other Leave Other Notes Standard Pay
	Employee: 1 Wallace, Edward James
	Holiday Pay
	Holiday Pay Group:
2	Annual Entitlement Weeks: 4.00 Pay Casual Holiday Pay Each Pay
$\mathbf{\mathcal{I}}$	Definition of a Week (Days): 5.00 Permanent Part-time / Pro-Rata
	Annual Entitlement Days: 20.00 Percentage Entitlement Only
	Annual Entitlement %: 8.00 Calculate Holiday Pay in Weeks Compare Rate
	Holiday Anniversary Date:  24/11/2020 Hours per standard day:   8,00
	This Year Entitlement Changes Parental Leave
	(Entitlement Period: 24/11/2019 · 23/11/2020)
	Entitlement Year
	Paid Accrued Outstanding Advanced Balance
$\overline{\mathbf{a}}$	Davs. 2411 717 2211 111 2417
3	Amount 97299100 00 000 0.00 000 0.00
	Pav History 4
	This Year Accrued to: 01/04/2020 Ordinary Weekly Pay Method: Standard Pay  Holiday Pay Cost Centre: 14
	🔶 Prev : F7 🏟 Next : F8 🔍 Find : F9 👍 Save : F10 🔮 Delete : F6 💽 Exit : Esc

The following changes have been made to this tab:

- The option to enable weekly calculation in weeks for this employee has been added. It is not available until after the Calculate Holiday Pay in Weeks option has been activated on the Leave Management Setup window. When this option is ticked, a Compare Rate button becomes available, which opens the Compare Holiday Pay Rate window (see page 7).
- 2. New read-only details are displayed:
  - The employee's Annual Entitlement in Weeks, calculated as their Annual Entitlement Days/Hours divided by their Definition of a Week
  - The employee's Definition of a Week (see page 4)
- 3. The employee's weekly amounts now appear under Entitlement Year.
- 4. The **Edit Days/Hours** button has been replaced with a **Pay History** button, which opens the new Pay History window (see page 7).
- 5. New buttons are available to access the new Parental Leave (see page 15) and Leave Without Pay (see page 16) windows.

#### Compare Holiday Pay Rate Window

The new Compare Holiday Pay Rate Window is available for employees whose Holiday Pay is calculated in weeks. It shows an employee's Holiday Pay rate under daily/hourly and weekly calculation, and notes any difference:

	Туре	Pay Date	Physical Pay Date	Gross Pay	Ordinary Earnings	Days Paid	Agreed Definition of a Week	4 Week	12 Mont
1	Current	11/03/2020	11/03/2020	600.00	600.00	5.00	5.00	Yes	Yes
2	Current	18/03/2020	18/03/2020	1080.00	1080.00	9.00	9.00	Yes	Yes
3	Current	25/03/2020	25/03/2020	600.00	600.00	5.00	5.00	Yes	Yes
4	Current	01/04/2020	01/04/2020	600.00	600.00	5.00	5.00	Yes	Yes
Ordinary Dail	y Rate Me ition of a \	thod: Standar Veek (Days):	d 5.00						
Della Dete									
		Gro	ss Days Dai	y Rate We	eks_ LWOP M	/eekly Rate D	aily Rate		
	adard Pav	600	0.00 <b>5.00</b>	120.00	1	600.00	120.00		
Star	luara ray.		.00 24.00	120.00	4	720.00	144.00 4 pays	included	
Star	4 Week:	2880			E2 1 0	55 38	11.08 4 pays	included	
Star	4 Week: 12 Month:	2880	.00 24.00	120.00	52 1 0 1	55.50 1			
Star Rate Co	4 Week: 12 Month: mparison:	2880	0.00 24.00 Standard Rate	120.00 120.00	Sta	ndard Rate	120.00		

**Note:** In the comparison table at the bottom of the window, the currently used rate is highlighted in blue.

#### Pay History Window

The Edit Hours/Days Paid History window is now the Pay History window. The window functions the same as in previous releases, but with the addition of an Agreed Definition of a Week column and new fields for Holiday Pay rates.

Pay Number	Туре	Pay Date	Physical Pay Date	Gross Pay	Ordinary Earnings	Days Paid	Agreed Definition of a Week	4 Week	12 Month
1	Current	05/02/2020	05/02/2020	360.00	360.00	5.00	0.00		Yes
2	Current	12/02/2020	12/02/2020	360.00	360.00	5.00	0.00	Yes	Yes
3	Current	19/02/2020	19/02/2020	360.00	360.00	5.00	0.00	Yes	Yes
4	Current	26/02/2020	26/02/2020	360.00	360.00	5.00	0.00	Yes	Yes
5	Current	04/03/2020	04/03/2020	360.00	360.00	5.00	5.00	Yes	Yes
Ordinary Dai	ly Rate Me ition of a \	thod: Standar Week (Days):	d 5.00						
		Standard Pay 4 Week Totals	Gross 360.00	Weeks LW	OP Weekly Rat	e Daily Rate	0 0 4 pays included		
	12	2 Month Totals	. 1800.00	52	0 34.6	2 6.9	2 5 pays included		

**Note:** The new **LWOP** field displays any weeks of Leave Without Pay that have been taken in the last 12 months, as this affects the Annual Weekly Earnings rate—see "Leave Without Pay" on page 16 for more information.

#### Agreed Definition of a Week

Employees who have been updated to calculate Holiday Pay in weeks require a definition of what a working week means for them—employees' Holiday Pay balances in hours or days are based on this value. A new **Agreed Definition of a Week** field has been added to the Days/Hours Paid window in employees' Standard Pays:

Exe Days Paid	23
Days paid for Holiday Pay	<u> </u>
Number of working Days in the pay period:	5.00
Agreed Definition of a Week (Days):	5.00
Days paid for Average Daily Pay/Relevant Daily Rate Number of Actual Days paid in the pay period:	5.00

This field specifies how many days or hours are in a working week for the employee this value will be used when converting between weeks and days/hours. The default value is based on employees' usual days/hours, but it should be reviewed for all employees.

**Note:** For employees with variable hours that change from week to week, it is important to seek guidance from MBIE or your employment relations advisor on how to enter their Agreed Definition of a Week. Remember that the definition must be agreed on by the employer and employee.

A read-only **Definition of a Week** field has also been added to the Holiday Pay tab of the Employee Maintenance window.

#### Changing the Definition of a Week

If an employee's **Agreed Definition of a Week** value changes at any time, this will affect their hourly or daily Holiday Pay balance and entitlement. (Changing the **Number of working Days/Hours in the pay period** value automatically prompts you to update the definition of a week.) Options for how employees' balances will be affected are available on the Leave Management Setup window:

Exo Leave Management Setup	X								
Holiday Pay Options									
🗹 Allow Permanent Part-time / Pro-Rata Holiday Pay 🛛 🗹 Allow percentage based Holiday Pay method									
Let Permanent Part-time / Pro-Rata employees Ives Holiday Pay Groups accrue more than their annual entitlement									
Pay Period Valuation Method Enable Closedown % only Holiday Pay									
Pay Holiday Pay in: 💿 Days 🛛 C Hours									
Calculate Holiday Pay in Weeks									
Behaviour when changing Agreed Definition of a We	ek: Cativate for new employee								
<ul> <li>Always recalculate the balance in days/hours</li> <li>Always ask whether to recalculate the balance in days/hours</li> <li>Ask only when the balance in days/hours will be reduced</li> </ul>									
Sick Pay / Special Leave Options	25								

**Note:** The options display "hours" or "days" depending on whether Holiday Pay is paid in hours or days.

Selecting **Always recalculate the balance in days/hours** means that when an employee's Agreed Definition of a Week changes, their hourly/daily Holiday Pay balance will be recalculated automatically.

Selecting **Always prompt to recalculate the balance in days/hours** means that the following message window appears when an employee's Agreed Definition of a Week changes:



This window has the following options:

- **Yes** The employee's hourly/daily balance and entitlement will be recalculated as displayed on the window.
- **No** The hourly/daily balance will remain the same and the employee's weekly balance and entitlement will be recalculated.
- **Cancel** The change to the employee's Definition of a Week is not saved.

Selecting **Ask only when the balance in days/hours will be reduced** means that the above message window appears if the change to the Agreed Definition of a Week would result in a reduction of the employee's hourly/daily balance and entitlement. If the change means the employee's hourly/daily values would stay the same or increase, they are recalculated automatically and no message is displayed.

In all cases, when the Agreed Definition of a Week is changed, after the change is saved an information window appears, showing the new balances and entitlements in weeks as well as in days/hours:

🚥 Holiday Pay					83					
Keep the balance in Weeks, revalue Days ()										
A	greed Definition of a Week	Balance (Weeks)	Balance (Days)	Entitlement (Weeks)	Entitlement (Days)					
Before Change:	5.00	5.74	28.68	4.00	20.00					
After Change:	4.00	5.74	22.96	4.00	16.00					
Difference:	-1.00	0.00	-5.72	0.00	-4.00					
		Contin	nue							

If the change would result in the employee's weekly entitlement dropping below four weeks, this will be highlighted and a warning message will be displayed:

🏧 Holiday Pay					23			
Keep the bala	nce in Days, re	value Weeks	<b>(</b> )					
A	greed Definition of a Week	Balance (Weeks)	Balance (Days)	Entitlement (Weeks)	Entitlement (Days)			
Before Change:	5.00	-1.19	-5.93	4.00	20.00			
After Change:	6.00	-0.99	-5.93	3.33	20.00			
Difference:	1.00	0.20	0.00	-0.67	0.00			
Warning: The Holiday Pay entitlement is less than four weeks for this employee. This is not compliant with the Holidays Act.								
		<u>C</u> ancel	Con <u>t</u> inue					

**Note:** Seek guidance from MBIE or your employment relations advisor if you are not sure how an employee's balance should be recalculated when their Agreed Definition of a Week changes.

The new Agreed Definition of a Week Change History report view lets you view a record of all changes to employees' Agreed Definition of a Week values:

500	Agreed	Definition of a	a Week Chang	je History												8
E I	Filters Sort Order Custom Views															
	itart Da	te: 22/03/2	020 End Da	ate: 22/06	5/2020 Employee	Code (1,2.3):			Clear Eilters	Sort By: Code		- Vi	ew:	-		
	)epartm	ent: All			Revaluation Option	e Al		•		C Desce	ndina	_	No est			
								<u> </u>		, Desce	andang			=102		
	lost Cer	itre:   All		•	Current/Terminate	d: Current	<b>•</b>									
	Code	Alpha Code	Surname	First Name	Department	Cost Centre	Current/ Terminated	Revalue Balance in	Agreed Definition of a Week (Before Change	Agreed Definition of a Week (After Change)	Balance in Weeks (Before Change)	Balance in Weeks (After Change)	Balance in Days (Before Change)	Balance in Days (After Change)	Entitlement in Weeks (Before Change)	Entitlement ^ in Weeks (After Change)
Þ	1	WALLACE	Wallace	Edward Ja	mes 2 - Akld,Sales	14 - Akid/Sales	Current	Days	4.0	0 5.00	7.46	7.46	29.84	37.30	5.00	5.00
Ц	2	ANDREWS	Andrews	Thomas Ha	arley 3 - Akid,Dispato	15 - Akid/Packa	Current	Days	4.0	0 5.00	-1.29	-1.29	-5.16	-6.45	5.00	5.00
Ц	4	SMITH	Smith	Sandra Oliv	ve 4 - Ham, Admini	22 - Ham/Recep	Current	Days	5.0	0 4.50	2.75	2.75	13.73	12.38	4.00	4.00
	4	SMITH	Smith	Sandra Oliv	ve 4 - Ham, Admini	22 - Ham/Recep	Current	Days	4.5	0 5.00	2.75	2.75	12.38	13.75	4.00	4.00
Ш	7	KARUSO	Karuso	Robinson H	Ienry 3 - Akld, Dispato	115 - Akid/Packa	Current	Days	5.0	0 4.00	2.70	2.70	13.51	10.80	4.00	4.00
Ц	7	KARUSO	Karuso	Robinson H	Henry 3 - Akld, Dispato	15 - Akid/Packa	Current	Days	4.0	0 5.00	2.70	2.70	10.80	13.50	4.00	4.00
									X Export	Exit : Esc						

This report view can be accessed at any time from **Reports menu > Report Views**.

#### Updates to Current Pay

Weekly Holiday Pay rates are now shown on the right of the Current Pay window:

🚥 Weekly Current Pay   I	Pay Number: 5   Period Ending: 04/03/2020	Physical Pay Date: 04/03/	2020			<b>×</b>
1 (WALLACE) W	allace, Edward James			æ 👧		
Wages	Pay Item	Units	Rate	Total	Employment Details	
	Salary			0.00	Standard Pay Salary	600.00
Allowances	Wages	40.00 hours	15.0000	600.00	Standard Pay Wages	600.00 Full Time (Dermanant
	Holiday Pay	0.00 days	0.0000	0.00	Default Cost Centre	14 Akid/Sales
Hourty Data	Sick Pay	0.00 hours	0.0000	0.00	Hours Per Pay Period	0.00
	Public Holiday	0.00 hours	0.0000	0.00	Hours Per Standard Day	8.00
0.1	Alternative Leave	0.00 hours	0.0000	0.00	Definition of a Week	5.00
Salary	Bereavement Leave	0.00 hours	0.0000	0.00	Taxation Details	M
	Family Violence Leave	0.00 hours	0.0000	0.00	ESCT Rate	Calculated Rate: 10.5%
<u>D</u> eductions	Long Service Leave	0.00 days	0.0000	0.00		
	Unpaid Leave	0.00 hours				
Leave	Shift Leave	0.00 days		0.00		
					Leave Calculation Details	
<u>C</u> osting	Taxable Allowances			0.00	Holiday Pay Rate as on: 04/0	03/2020 History
	Pre-Tax Deductions			0.00	Pate Type Gross Liable	Weekhy Pate Daily Pate
PAYE	Gross Taxable Earnings			600.00	Standard Pay 600.00	600.00 120.00
	PAYE (includes student loan repa	yment of \$0.00)		94.49	4 Week Average 2880.00	720.00 144.00
KiwiSaver	Employee KiwiSaver			24.00	52 Week Average 2880.00	55.38 11.08
	Non-Taxable Allowances			0.00	Relevant Rate	History
How Paid	Post-Tax Deductions			3.00	Relevant Daily Pay Rate Method:	: Standard Pay
	Rounding:			0.00	Rate Type Gross Liable	Hours Paid Rate
Dave Paid	Net Pay			478.51	Standard Pay 600.00	40.00 15.0000
Dažstara	Employer KiwiSaver			24.00	Average Daily Pay 600.00	40.00 15.0000
Develop Mate	Employer Superannuation			0.00	Special Rate	0.0000
Paysiip Note					specialitate	*Type used in calculation
Employee Share	Days paid for Holiday Pay 5.00	for Relevant Daily Rate	5.00			
	🔶 Prev : F7 📥 Next : F8 🛛	🐧 Find : F9 🛛 🔒 Save :	F10 🛛 🔁 Reset	💽 Exit : Esc		

#### Holiday Pay Tab

For employees whose Holiday Pay is calculated in weeks, the Holiday Pay tab of the Leave Management window now shows leave amounts in hours/days and in weeks:

E Leave Management									×
1 (WALLACE) W	/allace, Edward James				70				
Summary	Holiday Pay					Employment [	)etails		
	- Entitlement Balances		- Entitlement Baland	ces in Weeks ———		Standard Pay Sa	lary		0.00
Holidau	Hours Accrued:	10.30	Accrued		2.06	Employment Basi	s	Full-Tir	ne / Permanent
	Hours Outstanding	27.50	Outstanding		5 50	Default Cost Cer	ntre		14 Akld/Sales
	Hours Advanced	0.00	Advanced		0.00	Hours Per Pay P	eriod		0.00
5ICK	Total Hours:	37.80	Total	7	56	Agreed Definition	ard Day of a Week		5.00
	Hours Cashed-up This Year	0.00	Cashed-un This Ye	ear í	0.00	Taxation Deta	ils		0.00
Public Holiday		0.00	Cashoa ap fillo fe		5.00	Tax Code			M
	Leave Paid				_	ESCT Rate		Calculate	d Rate: 10.5%
Alternative	Hours	Weeks	Holi	day Pay Amount					
	Leave: 0.00	0.00	ates Taken	0.00 Cverrid	de				
Bereavement	Euture-dated leave: ()	0.00	ates Taken		40	Leave Calcula	tion Details		
		0.00		0.00 1 000		Holiday Pay R	ate as on: 28/0	5/2020	History
	Cash-Op: J 0.00	0.00	<u> </u>	0.00 Overrid	de	Ordinary Hourly	Rate Method: S	tandard Pay	
Eamily Violence	Holiday start date: 🕦 🖡	11	Cost Centre:	14		Rate Type	Gross Liable	Weekly Rate	Hourly Rate
	Exclude from pays until:	11				4 Week Average	2400.00	600.00	120.00
Long Service						52 Week Averag	e 4080.00	78.46	15.69
						Pelevant Pate			1 February
Unpaid	Extra Allowances/Deductions	Holiday Pay Not	e			Relevant Daily Pa	av Rate Method:	Standard Pav	History
						Rate Type	Gross Liable	Hours Paid	Rate
Chill Leave	Termination					Standard Pay	600.00	5.00	120.0000
Shint Feave	Termination Holiday Pay Amount	: 3938.4	D			Average Daily Pa	y 4080.00	29.50	138.3051
1						Hourly Rate			15.0000
Other Leave	Iermination Wizard					Special Rate			0.0000
								~1ype use	d in calculation
	f	Save: F10	📑 Exit : Esc						
	_								

**Note:** An **Extended leave start date** field is also available for use when employees take leave that spans multiple pay periods—see "Taking Holiday Pay over Multiple Pay Periods" on page 14 for more details.

#### Updates to the Payslip

The Custom Payslip always shows Holiday Pay units as hours or days, but the equivalent units in weeks is shown next to the "Holiday Pay" label. The balance displayed in the Leave Entitlement section at the bottom of the payslip can be shown in days/hours, in weeks, or both, depending on the setting of the new **Holiday pay entitlement** report option:

3 Fleet Street osedale uckland 1021									
		_		_					
		Del	monstration ( ompany IRD Number:	Compa 011-112-2	<b>iny</b> 26				
(1) James Wallace					Printed	d On:	17/03/20	20 01:46:00 F	М
Department: 2 Akid, Sales					PayFr	equency:	Weekly		
Occupation: Salesman IRD Number 097-798-796					Pay Pe Physic	eriod: al Pav Date	27/02/20	20 - 04/03/20 20	20
Taxable Income			Units		. njolo	Rate			Amount
Wagoo Ordinary			10.00	Hours		10.0000			600.00
Holiday Pay (0.40 weeks)			2.00	Days	1	20.0000			240.00
Non Taxable Income			Units			Rate			Amount
Deductions			Units			Rate	Befo	ore Tax	After Tax
PAYE									139.82
KiwiSaver - employee						4.0000%			33.60
Social Club									3.00
Employer Superannuation			Units			Rate			Amount
KiwiSaver - employer(net)						4.0000%			30.14
Disbursements Paid Direct Credit	Bank Accoun 02-0212-3698	t 752_025				Referen WAGES	ce		Amount 663.58
	02-02 12-3050	132-023				WAGES			003.30
Pay Summary	This Pay	YTD	Leave Entitlement	Outst	anding	Accrued	Advanced	Cashed-Up	Balance
Total Gross Pay	840.00	3,720.00	Holiday Pay in Days		27.50	9.80	0.00	0.00	37.30
P.A.Y.E	139.82	628.07	Holiday Pay in Weeks	(Daya)	5.50	1.96	0.00	0.00	7.46
Total Deductions (After Tax)	3.00		Shift Leave	(Days)	0.00	0.00	0.00		0.00
KiwiSaver - employee	33.60	148.80	Other Leave	(Days)	0.00	0.00	0.00		0.00
	000.50			Outst	anding	Worked 0.00	Taken 0 00	Cashed-Up 0.00	Balance
Net Pay	663.58		Alternative Leave	(Days)	0.00				0.00

**Note:** You must use the Custom Payslip when employees' Holiday Pay is calculated in weeks—the old payslips are not supported in this case.

**Note:** If you have edited the Custom Payslip, you will need to reset the payslip from the Payslip Setup window to see the new fields. You can then reapply any customisations you have made. If you do not want to display the weekly values, you can edit the Custom Payslip to remove them.

#### Updates to Reporting

The following updates have been made to report views in Exo Payroll, to provide more information on employees whose Holiday Pay is calculated in weeks:

- The Holiday Pay Rate Comparison report view has been added—see page 5.
- The Agreed Definition of a Week Change History report view has been added—see page 10.
- New columns have been added to the Employee List report view to show employees' Holiday Pay Rate method (Weekly, Daily or Hourly) and Agreed Definition of a Week.
- New columns have been added to the Holiday Pay report view to show a wide range of information about employees' Holiday Pay rates and the values used to calculate them. This includes the Holiday Pay Rate method and Agreed Definition of a Week.
- A new column has been added to the Forward Projected Holiday Pay report.
- Two custom views have been added to the Holiday Pay report view: "Calculate in weeks" and "Calculate in days/hours". These views let you quickly switch between reporting on employees who have been moved to weekly Holiday Pay calculation and those who are still on hourly or daily Holiday Pay. These views cannot be edited.

Note: Access to the new report views is controlled by the existing "Report – Holiday Pay" user security setting.

#### Taking Holiday Pay over Multiple Pay Periods

When an employee's leave spans multiple pay periods, employers can choose to pay all of the leave in a lump sum in one pay, or to spread it over each pay period that the leave covers. In the latter case, the leave should be valued as at the date of the first pay period it covers. To prevent the possibility of the rate changing from one pay to the next, a new **Holiday start date** is available on the Holiday Pay tab of the Leave Management window:

Eeo Leave Management								×
1 (WALLACE) W	Vallace, Edward James			20				
Summary	Holiday Pay				Employment Det	ails		
	Entitlement Balances		Entitlement Balances in V	Veeks	Standard Pay Salar Standard Pay Wage	y s		0.00 600.00
<u>H</u> oliday	Hours Accrued:	10.30	Accrued:	2.06	Employment Basis Default Cost Centre		Full-Tir	me / Permanent 14 Akld/Sales
Sick	Hours Outstanding: Hours Advanced:	0.00	Advanced	0.00	Hours Per Pay Perio	d		0.00
	Total Hours:	37.80	Total:	7.56	Agreed Definition of	f a Week		5.00
Public Holiday	Hours Cashed-up This Year:	0.00	Cashed-up This Year:	0.00	Taxation Details			M
	- Leave Paid				ESCT Rate		Calculate	d Rate: 10.5%
Alternative	Hours	Weeks	Holiday Pa	y Amount				
	Leave: 0.00	0.00 D.	ates Taken 0.	00 🗆 Override				
<u>B</u> ereavement	Future-dated leave: i) 0.00	0.00 D.	ates Taken 0.	00 🗆 Override	Leave Calculatio	n Details	5/2020	
	Cash-Up: 0.00	0.00	0.	00 🗆 Override	noniday Pay Kate	as on. 28/0	5/2020	History
Eamily Violence	Holiday start date: 🚺 🦷	/	Cost Centre:	14	Rate Type G	ross Liable	Weekly Rate	Hourly Rate
	Exclude from pays undit. 7	7			4 Week Average	2400.00	600.00	120.00
Long Service					52 Week Average	4080.00	78.46	15.69
Unestit	Extra Allowances/Deductions H	olidav Pav Note			Relevant Rate		Shared and David	History
					Rate Type G	ross Liable	Hours Paid	Rate
ShiftLeave	Termination				Standard Pay	600.00	5.00	120.0000
	Termination Holiday Pay Amount:	3938.40	1		Average Daily Pay Hourly Rate	4080.00	29.50	138.3051 15.0000
Other Leave	Termination Wizard				Special Rate			0.0000
							*Type use	d in calculation
		Save:F10	📑 Exit : Esc					
			,					

The date entered in this field will be used to determine the employee's Holiday Pay rate for the duration of their leave. Once a new pay is generated, the field will automatically be cleared.

Note: This field can also be used to pay leave that was taken in a prior period.

A new **Holiday Pay Rate as on:** date on the right of the Current Pay window shows the date that will be used to calculate the Holiday Pay rate. Historical Holiday Pay rates can be viewed by clicking the **History** button next to this date.

**Note:** The existing **Date due back from holiday** field has been renamed to **Exclude from pays until**, to make it clearer what this field is used for and to avoid confusion with the new field.

#### **Parental Leave**

The release adds the ability to enter details of Parental Leave paid to employees. Clicking the new **Parental Leave** button on the Holiday Pay tab of the Employee Management window (see page 6) opens the new Parental Leave window:

Em Parental Leave	8
Employee: 1 Wallace, Edward James	
Start Date: / /	
End Date: / /	
Holiday pay outstanding when Parental Leave started (Days): 22.00 Load outstanding	
Holiday pay outstanding when Parental Leave started (Weeks): 4.40	
Save : F10 Exit : Esc	

Use this window to enter the start and end dates of the employee's Parental Leave. (The end date can be left empty if it isn't currently known.)

Note: Employees cannot be paid Holiday Pay while they are taking Parental Leave.

The window shows the employee's outstanding Holiday Pay amount in hours/days and in weeks, as at the entered start date. These values are editable and can be updated as necessary. Clicking the **Load outstanding** button updates these fields with the employee's current amounts.

**Note:** Once dates have been entered and saved, the Holiday Pay outstanding fields become read-only and the **Load outstanding** button is disabled.

#### Parental Leave Notifications

If the Paid Parental End Date is in the future, or if no End Date has been entered yet, the note "Currently on Parental Leave" appears on the Holiday Pay tab of the Employee Maintenance window, next to the **Parental Leave** button on the Holiday Pay tab and on the side panel of the Current Pay window, under **Leave Calculation Details**.

If the Paid Parental End Date is any date in the last 12 months, the note "Returned from Parental Leave on …" appears on the side panel of the Current Pay window, under **Leave Calculation Details**.

#### Leave Without Pay

Leave Without Pay (LWOP) of more than one continuous week affects an employee's Average Weekly Earnings (AWE) rate for Holiday Pay. In this case, you must either:

- move the employee's Holiday Pay anniversary date forward one week for each whole or partial week of LWOP taken beyond the first (e.g. two weeks of LWOP means that the anniversary date should be moved forward by one week), or
- reduce the AWE divisor by one for each whole or partial week of LWOP taken beyond the first (e.g. three weeks of LWOP means the divisor should be reduced by two weeks, so gross earnings are divided by 50 weeks instead of the usual 52 to calculate AWE).

**Note:** This does not apply to all kinds of unpaid leave, e.g. unpaid sick leave, unpaid parental leave, voluntary service and leave on ACC are exempt from this, so there is no need to adjust the employee's anniversary date or AWE divisor. See <u>"Leave without pay" on the MBIE website</u> for more information.

When weekly Holiday Pay is activated, a new **Leave Without Pay** button becomes available on the Employee Maintenance window (see page 6). Clicking this button opens the new Leave Without Pay window, which lets you enter the start and end dates of the employee's Leave Without Pay and select whether you want to adjust the employee's anniversary date or adjust their AWE divisor. The remaining fields on the window differ depending on which of these options you select.

Adjusting the Employee's Anniversary Date

Exo Leave without pay	83
Employee: 1 Wallace, Edward James	
Adjust Anniversary Date     C Adjust Average Weekly Earning divisor	
Start Date: / / End Date: / /	
Current Anniversary Date: 20/10/2020	
New Anniversary Date: / /	
Note: The new Anniversary Date is based on the total period of leave entered less one week.	
Save : F10 Exit : Esc	

When adjusting the employee's anniversary date, the Leave Without Pay window displays the employee's current anniversary date. Entering start and end days for the employee's LWOP automatically fills in the **New Anniversary Date** field, moving it forward by the required number of weeks. The new date is editable, so you can enter a different date if necessary before saving.

#### Adjusting the Employee's AWE Divisor

Exe Leave without pay	83
Employee: 1 Wallace, Edward James	]
C Adjust Anniversary Date  • Adjust Average Weekly Earning divisor	
Start Date: / / End Date: / /	
The AWE divisor will be adjusted by: 0	
Note: The divisor will be adjusted by the number of weeks or part weeks in excess of one week.	
Save : F10 Exit : Esc	

When adjusting the employee's AWE divisor, the Leave Without Pay window automatically fills in the amount to adjust the AWE divisor by as you enter start and end dates for the employee's LWOP. The field is editable, so you can enter a different amount if necessary before saving.

The amount entered here appears in the **LWOP** column on the new Pay History window (see page 7). Notes indicating that the AWE divisor has been adjusted appear on the Holiday Pay tab of the Employee Maintenance window, next to the **Leave Without Pay** button, and on the side panel of the Current Pay window, under **Leave Calculation Details**.

#### Warnings on Average Daily Pay

Several warning and notification messages have been added to the system to reduce the risk of invalid configurations or incorrect payments.

#### Sick Pay Configuration

If Exo Payroll is configured to pay Sick Pay in hours, the **Relevant Daily Pay Rate Method** field on the Sick & Other Leave tab of the Employee Maintenance window cannot be set to "Average Daily Pay". A warning message is displayed if you select this option when Sick Pay is paid in hours.

#### Average Daily Pay Exceptions

If Exo Payroll is configured to pay Family Violence Leave, Bereavement Leave, Alternative Leave, Public Holidays or Sick Pay in days, a warning appears when entering leave for an employee in the Current Pay if the **Hours to Pay** value entered doesn't match the **Days to Reduce Entitlement** value.

If any leave transactions where the **Hours to Pay** value doesn't match the **Days to Reduce Entitlement** value exist in a pay, then when that pay is saved, a warning message will appear. This message contains an option to open the new ADP Exceptions report view:



This report shows all transactions across all pays where the Hours Taken does not match the Days to Reduce. It can be opened at any time by clicking the new **ADP Exception** button on the Pay List window.

A warning is also displayed when updating a pay, if any such exceptions exist in that pay. The user can continue to pay direct credits or stop and view a report of the exceptions. (Unlike the ADP Exceptions report view, this report is an Excel file containing details of the exceptions in that pay only.)

#### Public Holidays and Termination Pay

In some cases, a departing employee with unused Holiday Pay may be entitled to Holiday Pay for public holidays that fall after their employment ends—see <u>"Payment for leave and holidays in final pay" on the Employment New Zealand website</u> for information on this scenario and how to determine if it applies to a departing employee.

The Termination Pay Wizard now displays a message that warns about this scenario and includes a link to the information on the Employment New Zealand website:

Em Termination Pay Wizard				×
Employee: Step 1: Outstandi	3 Houghton, Janne	t Faye		<u>?</u>
This employee has out to future Public Holiday Holiday units to the em Payment for leave an	standing Holiday Pay un <sup>,</sup> days - click the link bel ployee's pay before con id holidays in final pay	its owing from ( low for more infi tinuing. ¥	previous years. They ormation. If necessa	r may be entitled ry, add Public
Outstanding Leave:	Days A Outstanding	verage Rate 7.38 s 8.00% of outst	Ordinary Rate <b>96.00</b> anding leave: Total:	Value 1440.00 Dates Taken 115.20 1555.20
		Prev : F7	Next : F8	Exit : Esc

# **Interface Updates**

#### Updates to the Current Pay

The information pane on the right of the Current Pay window is now always open, as it now contains more information that needs to be visible when editing an employee's pay.

#### New Toolbar Button

The Report Views window can now be opened by clicking the new Report Views toolbar button:



# **Known Issues**

#### Delete Old Information temporarily disabled

The Delete Old Information utility could cause incorrect balances being calculated in the Alternative Leave Balances report. Because of this, the utility has been disabled in this version—it will be re-enabled in a later release once the issue affecting it has been resolved.

#### Error 2066 in a networked environment

The FoxPro error: "2066/Index file [filename].CDX is corrupt. Please rebuild it" can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- What to do when getting an Error 2066 message
- <u>Consistent error 2066 in a networked environment</u>