MYOB Exo Employer Services

NZ Edition

2018.03

Release Notes

myob

Contents

Introduction

What's New in this Release?

The 2018.03 release contains a security update for the MYOB Exo Employer Services system, which ensures that.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post-installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

Need assistance? If you have any questions or you need assistance with installing this update, contact MYOB Exo Support from 8:30AM to 5.00PM, Monday to Friday on 0800 MYOB Exo (0800 696 239) or via e-mail at anzpayrollsupport@myob.com.

Installation

Pre-Install Requirements

Requirements for PCs running Exo Employer Services components are detailed in the Minimum System Requirements document, available on the [MYOB website](#).

Installing Exo Employer Services

Information on installing and upgrading MYOB Exo Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- [Upgrading MYOB Exo Employer Services Online](#)
- [Upgrading MYOB Exo Employer Services Manually (New Zealand)](#)
- [How do I run Network.exe?](#)

> **Note:** Check the Known Issues section on page 5 for any known installation issues.

Post-Installation

After the installation is complete, the version numbers of all MYOB Exo Employer Services applications should be as follows:

Application	Version
MYOB Exo Employer Services	2018.03
MYOB Exo Payroll (NZ)	2018.03
MYOB Exo Health and Safety	2018.03
MYOB Exo Employee Information	2018.03
MYOB Exo Time and Attendance	2018.03
Runtime Files	09.00.0000.7423

To ensure that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

New Features

Security Update

MYOB Exo Employer Services uses the Transport Layer Security (TLS) protocol to secure communications when sending emails. This release updates the system to use the latest version of the TLS protocol.

> **Note:** The new version of TLS requires version 4.5 of the .NET Framework—if you experience any issues sending emails from Exo Employer Services, check that this version is present on all PCs. Version 4.5 may be installed by Windows security updates, or it can be downloaded and installed **from Microsoft's website**.

Resolved Issues

The following issues have been addressed in this release:

Problem Record	Service Request	Description
-	-	The error message "File is in use." could appear when updating an employee's daily rule in the Exo Time and Attendance module, even when only one person was using the system. This has been resolved.

Known Issues

Error 2066 in a networked environment

The FoxPro error: "2066/Index file [filename].CDX is corrupt. Please rebuild it" can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- [What to do when getting an Error 2066 message](#)
- [Consistent error 2066 in a networked environment](#)