# MYOB EXO Employer Services

NZ Edition

2016.03

Release Notes

**MYOB Exo**

# Contents

# Introduction

## What's New in this Release?

EXO Employer Services 2016.03 is a service pack release focussed on addressing issues identified in previous releases.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

**Need assistance?** If you have any questions or you need assistance with installing this update, contact MYOB EXO Support from 8:30AM to 5.00PM, Monday to Friday on 0800 MYOB EXO (0800 696 239) or via e-mail at anzpayrollsupport@myob.com.

# Installation

## Pre-Install Requirements

Requirements for PCs running MYOB EXO Employer Services components are detailed in the Minimum System Requirements document, available on the MYOB website.

## Installing MYOB EXO Employer Services

Information on installing and upgrading MYOB EXO Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- Upgrading MYOB EXO Employer Services Online
- Upgrading MYOB EXO Employer Services Manually (New Zealand)
- How do I run Network.exe?

**Note:** Check the Known Issues section on page 5 for any known installation issues.

## Post-Installation

After the installation is complete, the version numbers of all MYOB EXO Employer Services applications should be as follows:

| Application | Version |
|---|---|
| MYOB EXO Employer Services | 2016.03 |
| MYOB EXO Payroll (NZ) | 2016.03 |
| MYOB EXO Health and Safety | 2016.03 |
| MYOB EXO Employee Information | 2016.03 |
| MYOB EXO Time and Attendance | 2016.03 |
| Runtime Files | 09.00.0000.7423 |

To ensure that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

# Resolved Issues

The following issues have been addressed in this release:

| Problem Record | Service Request | Description |
|---|---|---|
| 131818561963 | 131818561817 130344181377 | In some cases, it was not possible to add a picture to an employee's record in EXO Employee Information. This has been resolved. |
| 131796568427 | 132235422806 131768990044 | The Pay Sheet report did not display a total for Alternative Leave Paid in the Pay Summary section. This has been resolved. |
| 130866921398 | 130649112300 130562575164 | The Leave Summary tab of the Leave Management screen that is opened from the Current Pay could show an incorrect Holiday Pay balance after an employee cashed up Holiday Pay in previous pay periods. This has been resolved, and the layout of the Holiday tab has been improved for readability. |
| 131708439353 | 131707726547 | If a Payslip was run after updating a pay in which an employee was terminated, the employee's Alternative Leave balances was doubled up. This has been resolved. |
| 131696100592 | 131670228074 | If the Custom Payslip was run after updating a pay in which an employee was terminated, the employee's Holiday Pay balance showed the employee's balance as it was prior to the update. This has been resolved. |
| 132350067766 | 132040607221 | The Custom Payslip report showed incorrect Pay Period dates when generating payslips for the Bi-Monthly frequency. This has been resolved. |
| 132433199118 | 132197859941 | Information entered in the User Defined fields on the Other tab of the Employee Maintenance window disappeared after having gone to the Distribute screen from the Custom Payslip. This has been resolved. |
| 131629839334 | 131160165558 | The error message "Error 39 Numeric Overflow" when adding a new incident in EXO Health and Safety. This has been resolved. |
| 131362813318 | 131009381118 | Notes regarding Unpaid Leave appeared with the "Alternative Leave Worked" note type on the Notes tab of the Employee Maintenance window. This has been resolved. |

# Resolved Issues

| | | |
|---|---|---|
| 132515986716 | 132306112444 | When the Pay Sheet report was run in Portrait mode, the PAYE total amount could be incorrectly truncated and rounded. This has been resolved. |
| 132358185554 | 131249335576 | When using the Distribution window to print reports, if the **Setup Printer** option was ticked, the user would have to click to print each report individually. This has been resolved. |
| - | - | When adding or editing a KiwiSaver Group, any changes to the group's Cost Centre would not be saved. This has been resolved. |
| - | - | The label "52 Week Average" has been changed to "12 Month Average" wherever it appears. This includes the Current Pay window and the Edit Days Paid History window. |

# Known Issues

## Error 2066 in a networked environment

The FoxPro error: "2066/Index file [filename].CDX is corrupt. Please rebuild it" can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- [What to do when getting an Error 2066 message](#)
- [Consistent error 2066 in a networked environment](#)