

# MYOB EXO Employer Services

NZ Edition

2016.02

Release Notes

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# Introduction

## What's New in this Release?

The 2016.02 release addresses issues identified in previous releases.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

**Need assistance?** If you have any questions or you need assistance with installing this update, contact MYOB EXO Support from 8:30AM to 5.00PM, Monday to Friday on 0800 MYOB EXO (0800 696 239) or via e-mail at [anzpayrollsupport@myob.com](mailto:anzpayrollsupport@myob.com).

# Installation

## Pre-Install Requirements

Requirements for PCs running MYOB EXO Employer Services components are detailed in the Minimum System Requirements document, available on the [MYOB website](#).

## Installing MYOB EXO Employer Services

Information on installing and upgrading MYOB EXO Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- [Upgrading MYOB EXO Employer Services Online](#)
- [Upgrading MYOB EXO Employer Services Manually \(New Zealand\)](#)
- [How do I run Network.exe?](#)

**Note:** Check the Known Issues section on page 5 for any known installation issues.

## Post-Installation

After the installation is complete, the version numbers of all MYOB EXO Employer Services applications should be as follows:

| Application                   | Version         |
|-------------------------------|-----------------|
| MYOB EXO Employer Services    | 2016.02         |
| MYOB EXO Payroll (NZ)         | 2016.02         |
| MYOB EXO Health and Safety    | 2016.02         |
| MYOB EXO Employee Information | 2016.02         |
| MYOB EXO Time and Attendance  | 2016.02         |
| Runtime Files                 | 09.00.0000.7423 |

To ensure that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

# Resolved Issues

The following issues have been addressed in this release:

| Problem Record | Service Request   | Description  |
|----------------|---|--|
| 130018069560   | 130018069552  | PAYE was calculated incorrectly for Extra Pays, if the employee was on the S SL tax code. In these cases, the low threshold amount was not being added to the total gross calculation, which meant the total amount would be too low, and could have a lower tax rate applied, resulting in the calculated PAYE being too low. This has been resolved. |
| 130268332580   | 130178237544  | PAYE was calculated incorrectly for Extra Pays that crossed the Earner Levy Threshold, when the pay included Public Holiday. This has been resolved.   |
| 124808345008   | 130315513879 124931637326<br>124876428063 124840128254<br>124804483817 124689674765 | When printed in Portrait orientation, the Pay Sheet report did not display the decimal units for hours correctly. This has been resolved.  |
| 129972724116   | 130140765548 130053015992<br>129644384695   | The Alternative Leave Report - Older than 1 Year report could incorrectly show employees with negative or zero balances. This has been resolved.   |
| 130023671109   | 130049947615 129991906136   | The Leave Paid report displayed terminated employees who were terminated prior to the installation of EXO Employer Services 2016.01 with a holiday pay termination pay value of 0.00. This has been resolved.  |
| 129645856164   | 129895111882 129631765490   | When using the distribution option to email the Payslip or Certificate of Earnings reports, emails would sometimes not be generated, or would be sent with no attachment, if the <b>Send Asynchronously</b> option was ticked. This has been resolved.   |
| 129951702169   | 129947993914  | If all employees selected for the Alternative Leave Balances report had zero Alternative Leave balances, the system would display a "No results were found" message instead of generating the report. This has been resolved.  |
| 129906060064   | 129698549140  | When opening the How Paid window, the bank account suffix was not visible and other fields were misaligned. This has been resolved.  |

## Resolved Issues

|              |              |  |
|--------------|--------------|--|
| 129897214729 | 129641185851 | When exporting the Costing Analysis report to CSV, the <b>Public holiday amount</b> field was not exported correctly. This has been resolved.  |
| 130455866609 | 130417143005 | In some cases, changes made to an employee's Hazard Training information in EXO Health and Safety were not reflected in the Hazard Training reports. This has been resolved.   |
| 131362813318 | 131009381118 | Adding unpaid leave to a salaried employee generated incorrect employee notes when the pay was updated. This has been resolved.  |
| -            | -            | In the 2016.01 release, employees' future-dated Holiday Pay amounts were not automatically recalculated in the Current Pay if their Standard Pay was updated while the Current Pay was open. This has been resolved. |
| -            | -            | The Pay Sheet report always showed Alternative Leave Worked in days, even if Alternative Leave was paid in hours. This has been resolved.  |
| -            | -            | PAYE was calculated incorrectly for Extra Pays, if the employee was on the STC tax code. This has been resolved.   |

# Known Issues

## Error 2066 in a networked environment

The FoxPro error: “2066/Index file [filename].CDX is corrupt. Please rebuild it” can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- [What to do when getting an Error 2066 message](#)
- [Consistent error 2066 in a networked environment](#)