

# MYOB Exo Employer Services

Australian Edition

2021.09

Release Notes

**myob**

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# Introduction

## What's New in this Release?

The 2021.09 release updates Exo Payroll for the Single Touch Payroll expansion, also called STP Phase 2, that comes into effect from 1 January 2022. It also improves password security.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post-installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

**Need assistance?** If you have any questions or you need assistance with installing this update, please contact your MYOB Accredited Business Partner. Alternatively, the answers to most common installation issues can be found on the [MYOB Exo Employer Services AU Knowledgebase](#).

# Installation

## Pre-Install Requirements

Requirements for PCs running Exo Employer Services components are detailed in the Minimum System Requirements document, available on the [MYOB website](#).

## Installing Exo Employer Services

Information on installing and upgrading MYOB Exo Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- [Upgrading MYOB Exo Employer Services Online](#)
- [Upgrading MYOB Exo Employer Services Manually \(Australia\)](#)
- [How do I run Network.exe?](#)

**Note:** Check the Known Issues section on page 22 for any known installation issues.

## Check the Release

After the installation is complete, the version numbers of all MYOB Exo Employer Services applications should be as follows:

Application	Version
MYOB Exo Employer Services	2021.09
MYOB Exo Payroll	2021.09
MYOB Exo Employee Information	2021.09
MYOB Exo Time and Attendance	2021.09
Runtime Files	09.00.0000.7423

To check that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

# New Features

## Password Enhancements

This release improves password security.

Passwords are now displayed as asterisks on the Payroll Audit report and on the **Other** tab of the Employee Maintenance screen.

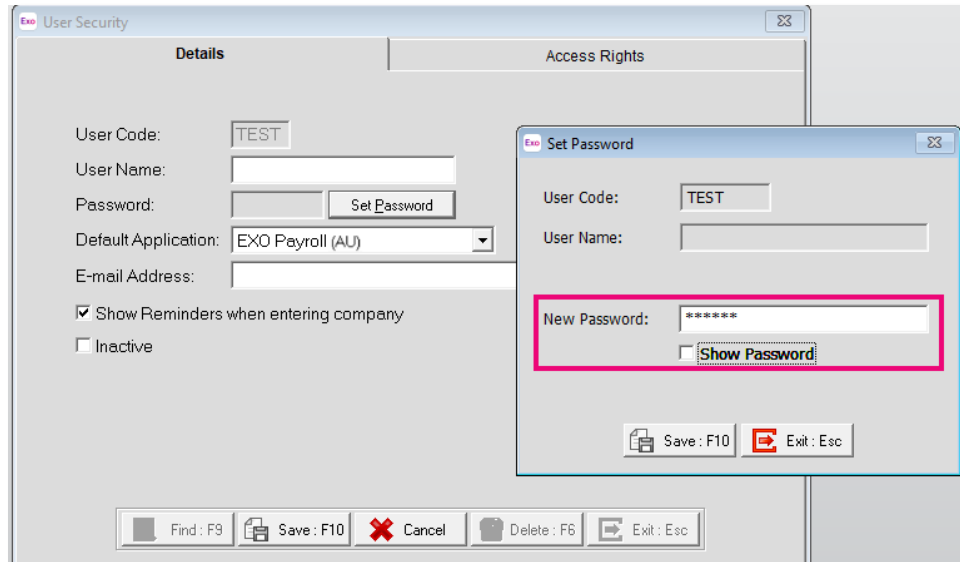
The screenshot shows the 'Employee Maintenance' window with the 'Other' tab selected. The 'Employee' field contains the number '5'. The 'Email' section shows an email address of 'karl@demonstration.com.au' and a password field containing asterisks, which is circled in red. A 'Change Password' button is located next to the password field. The 'Report Distribution' section has checkboxes for 'Email', 'Print', and 'MyStaffInfo'. The 'Rostered Days Off' section includes a checkbox for 'Track RDO's for this employee', an 'Accrue' field with '0.0000', a 'Cap accrual to' field with '38.00', a 'Value hours at' dropdown menu set to 'an average', and an 'Available hours' field with '0.00'. The 'Other' section has a 'Pay rounding carried forward' field with '0.00' and checkboxes for 'Rapid Employee' and 'EXO Time and Attendance Employee'. The 'Unpaid Leave' section has a 'Cost Centre' field with '2510' and a dropdown menu set to 'NWS/Sales/Wages'. The 'Time in Lieu' section has a 'Time in Lieu Hours' field with '0.00'. At the bottom, there is a toolbar with buttons for 'Prev : F7', 'Next : F8', 'Find : F9', 'Save : F10', 'Delete : F6', and 'Exit : Esc'.

Additionally, if a user clicks **Change Password**, a new **Change Password** window opens, where they can set a new password for the employee.

The screenshot shows the 'Change Password' dialog box. It has a title bar with 'Exo Change Password' and a close button. The 'Employee Code' field contains '1061'. The 'Employee Name' field is empty. The 'Old Password' field contains asterisks. The 'New Password' field is empty. There is a checkbox for 'Show Password' which is unchecked. At the bottom, there is a toolbar with buttons for 'Save : F10' and 'Exit : Esc'.

## New Features

The User Security screen no longer displays a user's password. If an administrator needs to change a user's password, they can click **Set Password** to open the **Set Password** window. After saving a new password, the administrator can no longer see the user's password.



## Single Touch Payroll Phase 2

This release updates Exo Payroll for the Single Touch Payroll expansion, also called STP Phase 2, that comes into effect from 1 January 2022. Under STP Phase 2, more information is reported to the ATO; however, the way you submit STP returns has not changed:

- You still submit STP returns as part of the pay cycle.
- Due dates for pay events are still on or before pay day unless you are eligible for a reporting concession.
- Your taxation and superannuation obligations remain the same.
- Your end of year finalisation requirements remain the same.

For more information, see [“Expanding Single Touch Payroll \(Phase 2\)” on the ATO website.](#)

Also, this guide provides details on what you need to know before and after you upgrade to version 2021.09 or newer: [STP Phase 2- Customer Guide - AU](#)

## Updating Employer Details

If you are an employer that is registered for Working Holiday Makers, in the 2021.09 and latest versions you'll have to update in the system the Employer details by navigating to Setup EXO Payroll menu, Company Setup and Employer Details. For more details about **“Employers of Holiday Makers”** see:

<https://www.ato.gov.au/Business/Your-workers/In-detail/Employers-of-working-holiday-makers/>

The screenshot shows the 'Setup Payroll' window with the following sections:

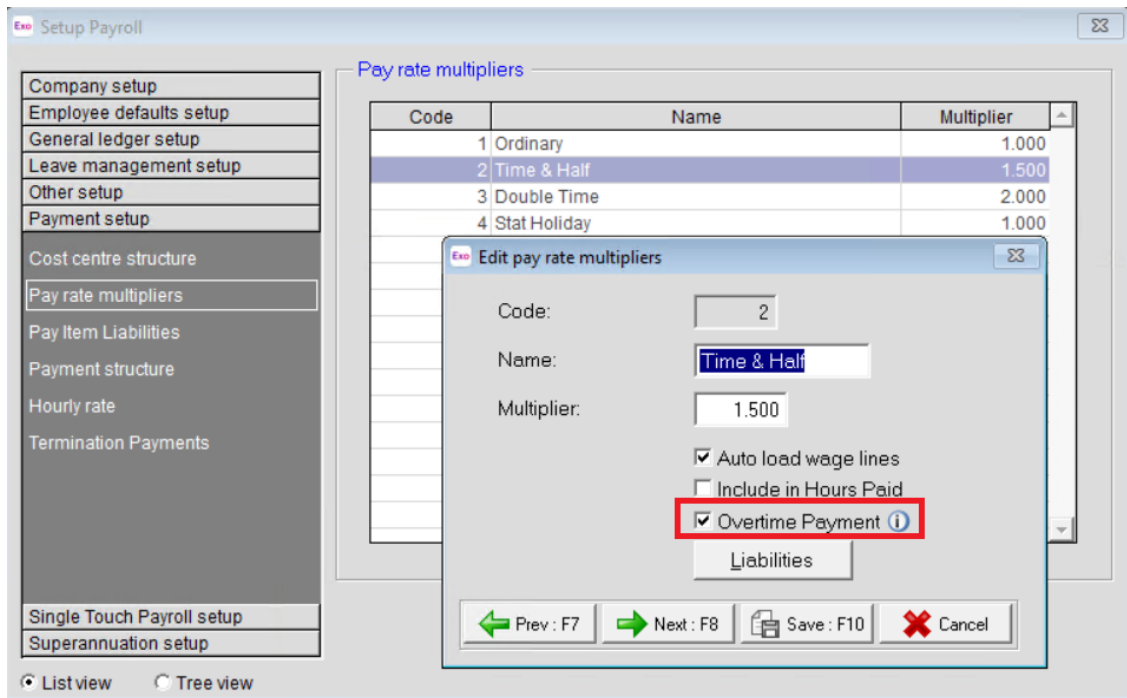
- Company setup** (selected in the left sidebar)
- Employer details**
  - Name: TEST Company 94
  - ABN / WPN: [Empty]
  - Address: Company Address
  - Suburb: Company Suburb | City: Melbourne
  - State: VIC | Postcode: 3793 | Country: Australia
- Fringe Benefits Tax**
  - Employer Exempt from FBT
- Payroll Tax Setup for VIC**
  - Annual Threshold: \$700,000.00 |  Override: 0.00
  - Payroll Tax Rate: 4.850% |  Override: 0.000
  - Employer registration for working holiday maker (highlighted with a red box)

Buttons at the bottom: Save : F10, Exit : Esc

## Updating Payment Setup

The payments related to overtime will have to be reported separately in the new STP Phase 2.

In Exo Employer Services, this option has been added into the **Pay rate multiplier** screen, under Setup Payroll and on the **Allowance Maintenance** screen (see page 9).





## Updating Employees

Employees now require an *income stream type*, which is a further level of classification under their tax scale—the options available for an employee’s income stream type depend on their tax scale setting. A *country code* must also be supplied for employees with the following income stream types:

- IAA (Inbound Assignees to Australia)
- WHM (Working Holiday Maker)

The system now assigns employees a *Tax Treatment Code*, which is reported via Single Touch Payroll. An employee’s Tax Treatment Code is assigned based on their settings in the Tax Classification section of the Employee Maintenance window (see page 7).

On upgrading MYOB Exo Employer Services to 2021.09, default values will be entered for employees’ income stream types and tax treatment codes. The first time you open Exo Employer Services after upgrading to 2021.09, a window will appear, showing you an overview of the changes that have been made to each employee record:

STP Phase 2 - Employee Income Stream Type

Exo Employer Services 2021.08 introduced STP Phase 2 support. This table shows STP details for active employees, including Tax Treatment Code and Income Stream Type fields for STP Phase 2.

Sort Order  
Sort By: Employee Name  
 Descending

[For more details about STP Phase 2, please click here.](#)

Code	Employee Name	Alpha Code	Occupation	Current	Tax Scale	STP Tax Treatment Code	STP Income Stream Type	STP Country Code
2	Andrews, Thomas Harley	ANDREWS	Accounts Clerk	Current	Standard Employee	RTXXXX	SAW	
21	Giles, Harrison Relf	GILES	Warehouse Manager	Current	Standard Employee	RTXXXX	SAW	
8	Hillary, Matthew Martin	HILLARY	Support Technician	Current	Standard Employee	RTXXXX	SAW	
3	Houghton, Janet Faye	HOUGHTON	Receptionist	Current	Standard Employee	RTXXXX	SAW	
9	Jackson, William Duncan	JACKSON	Support Technician	Current	Standard Employee	RTXXXX	SAW	
5	Keating, Karl Adrian	KEATING	Account Manager	Current	Standard Employee	RTXXXX	SAW	
7	Robinson, Henry Karuso	ROBINSON	Storeman	Current	Standard Employee	RTXXXX	SAW	
6	Russel, George Thomas	RUSSEL	Storeman	Current	Standard Employee	RTXXXX	SAW	
4	Smith, Sandra Olive	SMITH	Account Manager	Current	Standard Employee	RTXXXX	SAW	
20	Tate, Bernard Cedric	TATE	Office Manager	Current	Standard Employee	RTXXXX	SAW	
1	Wallace, Edward James	WALLACE	Accounts Clerk	Current	Standard Employee	RTXXXX	SAW	
22	Watson, Judy May	WATSON	Support Manager	Current	Standard Employee	RTXXXX	SAW	

Don't show this again. It's still available from Pay > Single Touch Payroll.

Export Exit: Esc

This window shows all current employees and any employees who were terminated after 1 July 2021. Check each employee’s details, and if you need to change their income stream type or country code, go to the Standard Pay tab of the Employee Maintenance window and update them—see page 9.

**Note:** You can open this window again by selecting **Single Touch Payroll > STP Phase 2 – Employee Income Stream Type** from the Pay menu.

## Employee Tax Classification

Update STP details for individual employees’ records on the Employee Maintenance window. The following updates have been made to the Employee Details tab:

## New Features

- New options for “**Actors, variety artists and entertainers**” and “**Seasonal Worker Programme**” have been added to the tax scale dropdown under **Tax Classification**.
- A new **Medicare Levy Variation** button has been added. Clicking this button opens the new Staff Medicare Levy Variation window, where you can specify a levy surcharge or levy reduction for the employee. (The window defaults to **None**.)

The screenshot displays the 'Employee Maintenance' application window. The 'Employee Details' tab is active, showing fields for Code (1), Surname (Wallace), First Names (Edward), Alpha Code (WALLACE), Start Date (01/01/2015), Cost Centre (1), and Department (1). The 'Tax Classification' section shows a dropdown menu set to 'Standard Employee', with a 'Medicare Levy Variation' button highlighted in red below it. A secondary window titled 'Staff Medicare Levy Variation' is open, showing the employee's name 'Wallace, Edward' and three radio button options: 'Levy Surcharge (MLS)', 'Levy Reduction', and 'None' (which is selected). The window also includes 'Save : F10' and 'Exit : Esc' buttons.

## New Features

On the Standard Pay tab, fields have been added to display the employee's **Tax Treatment Code**, **Income Stream Type** and **Country Code** (if required):

Employee Maintenance - Standard Pay

Employee: 1 Wallace, Edward

Wages:	0.0000	0.00
Salary:		1538.46
Allowance Taxable:		0.00
Deduction Pre-Tax:		0.00
Leave:		0.00
<b>Gross Taxable:</b>		<b>1538.46</b>
PAYG: <input type="checkbox"/> Override		348.00
Allowance Non-Tax:		0.00
Deduction Post-Tax:		0.00
Rounding:		0.00
<b>Net Pay:</b>		<b>1190.46</b>

Hours Paid: 38.00

Tax treatment Code: HUXXXX  
 Income Stream Type: WHM Country Code: cl [Change Income Stream Type](#)

Prev : F7 Next : F8 Find : F9 Save : F10 Reset Exit : Esc

Clicking the **Change Income Stream Type** link displays a new screen where you can change the Income Stream Type and enter a Country Code:

Single Touch Payroll - Income Stream Type

**Individual Non-Business**: SAW, CHP, IAA, WHM, SWP

**Business Personal Services**: VOL, LAB, OSP

**INB**: FEI, JPD\* (\* deprecated)

Pay As You Go Withholding is dependent upon Income Type. If working in another country, then it is the residual PAYGW payable after deducting Foreign Tax Paid (or payable) from the PAYGW as per the Tax Treatment

Income Stream Type: WHM Working Holiday Makers  
 Home Country (Code): [dropdown]

Save : F10 Cancel

The available options in the **Income Stream Type** dropdown change depending on the Tax Classification selected on the Employee Details tab. The **Home Country (Code)** dropdown is only available for Income Stream Types that require one.

## Updating Employees' BMS or Employee ID

In some cases, it may be necessary to update employees' STP data after their employee ID code has changed or after the business management system (BMS) used to manage them has changed. These cases include:

- If an employee is rehired under a new employee code.
- If an employer changes payroll systems and assigns new employee codes in a new system.
- If an employer moves employees from one database location to another, where the same system is still used but employee codes change.
- If an employer needs to change existing employee payroll IDs for other reasons.

To update employees in these cases, select **Single Touch Payroll > Update using Previous BMS/Employee ID** from the Pay menu. This opens the following window:

Single Touch Payroll - Update using Previous BMS/Employee ID

Financial Year: 01/07/2021-30/06/2022    Update Date: 08/12/2021    Employment Status: All    Sort Order: Code     Descending

Previous BMS ID:    

Select All     Send Year To Date values as Zero

Select	Code #	Employee Name	Alpha Code	Number of Pays	Emp. Status	Start Date	End Date	Tax Scale	Previous Employee ID
<input checked="" type="checkbox"/>	258369	Emp, One	EMP0001	0	Current	01/01/2020	/ /	Standard Employee	
<input type="checkbox"/>	258370	Emp, Two	EMP0002	0	Current	01/01/2020	/ /	Working Holiday Maker	

## Updating Allowances

Allowances are categorised differently for reporting under STP Phase 2. This release adds new Allowance options, so that Exo Payroll can determine the correct category for each allowance.

This release adds new default Allowance Categories for Tool, Task and Qualification Allowances. (Allowance Categories are maintained at **Maintenance menu > Single Touch Payroll > Allowance Category.**)

STP Code ID	STP Code	Description	System Code
1	CD	Cents per Kilometre	Yes
2	AD	Award Transport Payments	Yes
3	LD	Laundry	Yes
4	MD	Overtime Meal Allowances	Yes
5	RD	Domestic or Overseas Travel Allowances a	Yes
6	OD	Other Allowances	Yes
7	TD	Tool Allowances	Yes
8	KN	Task Allowances	Yes
9	QN	Qualification Allowances	Yes

Buttons: Add, Edit, Delete, Exit : Esc

The Allowance Maintenance window has been updated as follows:

- Renamed the **STP Reporting Type** “Include in gross earnings” to “Ordinary Salary and Wages”
- Renamed the **STP Reporting Type** “Show Separately” to “Allowance Item”
- A new “**Return to Work Payment**” option is available for the **STP Reporting Type**
- A new **STP Reporting Payment Type** section has been added. This section contains:
  - **Directors Fees** – tick this checkbox if the Allowance relates to fees paid to the director of a company, or someone who performs the duties of the director of a company.
  - **Overtime Payment** – tick this checkbox if the Allowance relates to payment outside of an employee’s normal hours of work.
  - **Leave Payment** – for Allowances that relate to the payment of leave, this dropdown lets you categorise the leave payment as one of:
    - Cash out of leave in advance
    - Unused leave on termination
    - Workers’ compensation
    - Ancillary and defence leave
    - Other paid leave

**Note:** When an allowance that relates to paying leave is used, any Leave Balances require to be manually adjusted accordingly.

The screenshot shows the 'Allowance Maintenance' dialog box with the following fields and values:

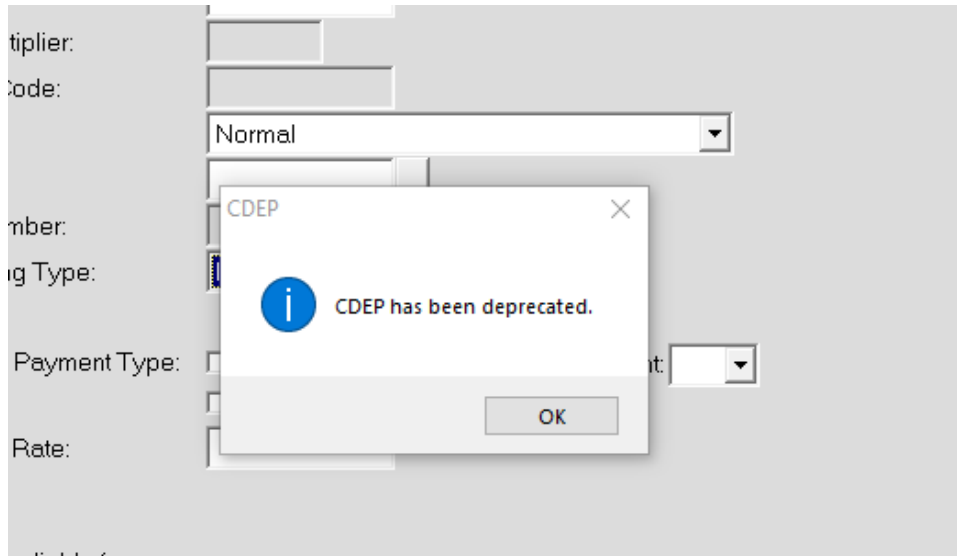
- Allowance Code: 12
- Allowance Name: Car Allowance  Can Modify Name
- PAYG:  Taxable  Non-Taxable
- Calculation Method: Fixed Dollar Amount
- Amount: 0.0000
- Pay Rate Multiplier: (empty)
- Wage Rate Code: (empty)
- Type: Normal
- Cost Centre: (empty)
- Maximum Number: (empty)
- STP Reporting Type: Allowance Item
- STP Category: 1 CD - Cents per Kilometre
- STP Reporting Payment Type:  Directors Fees  Overtime Payment
- Leave Payment: (empty)
- Override Tax Rate: (empty)
- Historical Allowance
- Add to gross liable for:
  - Superannuation
  - Annual Leave
  - Payroll Tax
  - Personal Leave
  - WorkCover
  - Long Service Leave

Buttons at the bottom: Load, Find: F9, Save: F10, Cancel, Delete: F6, Exit: Esc

**Note:** Not every allowance can be automatically mapped to a valid **STP Reporting Type** and **STP Payment Type**. Post upgrade to version 2021.09 or latest you are strongly advised to review the settings of all your allowances and adjust as necessary.

## CDEP Payments

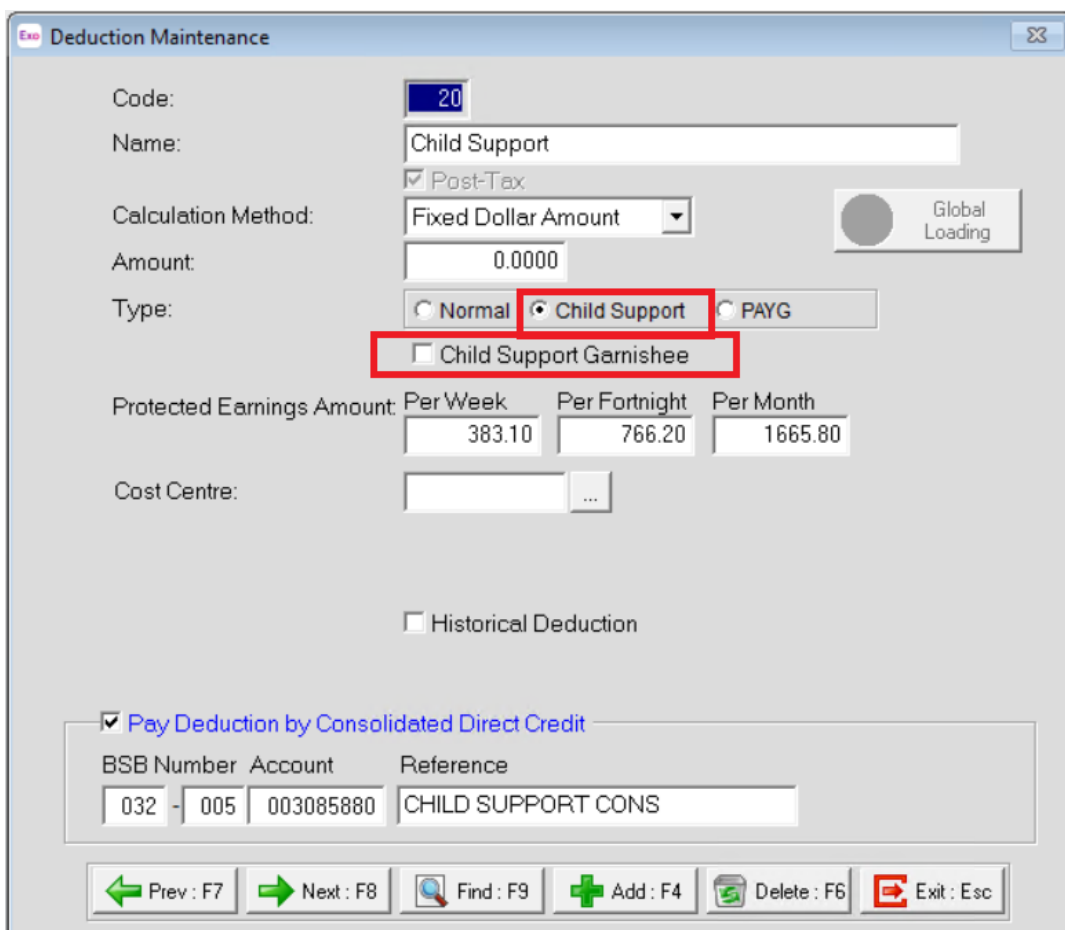
CDEP values are no longer reportable in STP Phase 2.



## Updating Deductions

As with Allowances, Deductions have new options so they can be categorised appropriately for reporting under STP Phase 2.

A new **Child Support Garnishee** option is available on Deductions:



## New Features

This option is available if "Child Support" is selected for the **Type**. Tick this checkbox for child support payments where a garnishee notice has been issued by the ATO.

A new **STP Reporting Type** "Salary Sacrifice - Other" has been implemented to report other employee benefits to the ATO.

Also, any pre-tax deduction of type "Fee" or "Workplace Giving" will be reported to the ATO under the "Salary Sacrifice - Other" category.

Exo Deduction Maintenance

Code: 4

Name: Fee- salary sacrifi

Post-Tax

Calculation Method: Fixed Dollar Amount

Amount: 0.0000

Type:  Normal  Child Support  PAYG

Protected Pay %: 0.0  Make a Part Deduction

Cost Centre: ...

STP Reporting Type: Fees **STP: Salary Sacrifice - Other**

Historical Deduction

Liabilities

Pay Deduction by Consolidated Direct Credit

BSB Number	Account	Reference

← Prev : F7   → Next : F8   🔍 Find : F9   + Add : F4   🗑 Delete : F6   🚪 Exit : Esc



## Updating Non-Cash Benefits

The Non-Cash Benefits Maintenance window has been updated with new options so they can be categorised appropriately for reporting under STP Phase 2.

A new **STP Reporting Type** "Salary Sacrifice" has been implemented to report other employee benefits to the ATO.

The screenshot shows the 'Non-Cash Benefits Maintenance' window with the following fields and values:

- Code: 5
- Description: New Benefit - Salary
- Payment Type: Fringe Benefit
- Calculation Method: Fixed Dollar Amount
- Amount: 300.00
- Percentage Rate: (empty)
- Cost Centre: (empty) ... Employee's Default
- Fringe Benefit Type: Type 2
- Fringe Benefit Type Rate: 1.0000  Override Rate
- STP Reporting Type:  Salary Sacrifice** (highlighted with a red box)

Buttons at the bottom include: Find : F9, Save : F10, Cancel, Delete : F6, and Exit : Esc. A 'Liabilities' button is also present below the STP Reporting Type field.

## Updating Employer/Employee Superannuation

The Superannuation Maintenance window has been updated with new options so they can be categorised appropriately for reporting under STP Phase 2.

A new option "Salary Sacrifice" has been implemented to report to the ATO the employee's benefits that are part of a salary sacrifice agreement.

The screenshot shows the 'Superannuation Maintenance' window with the following fields and options:

- Superannuation Type: Employer Superannuation
- Code: 3
- Contribution Type: EC (selected), with checkboxes for RESC and Salary Sacrifice (highlighted in red).
- Calculation Method: % of Gross Pay
- Percentage Rate: 0.0000
- Amount: 0.00
- Limit Super Contributions
- Minimum Earnings Base: 0.00 per Month
- Maximum Earnings Base: 0.00 per Quarter
- Name: AMP Super Fund
- Superannuation Provider: AMP Super
- Cost Centre: 2041 NSW/EMPLOYER SUPER
- Liabilities button

Navigation buttons at the bottom: Prev : F7, Next : F8, Find : F9, Save : F10, Cancel, Exit : Esc.

## New Features

From version 2021.09 and later, Payment Liabilities options for SG contribution type are disabled and set to False:

Superannuation Maintenance

Superannuation Type: Employer Superannuation

Code: 3

Contribution Type: SG  RESC  Salary Sacrifice

Calculation Method: % of Gross Pay

Percentage Rate: 0.0000

Amount:

Minimum:

Maximum:

Name:

Superann:

Cost Cent:

**Payment Liabilities**

**Add Superannuations to gross liable for:**

- Annual Leave
- Personal Leave
- Long Service Leave
- Shift Leave
- Other Leave
- RDO
- Superannuation
- Payroll Tax
- WorkCover

Exit

← Prev : F7   → Next : F8   🔍 Find : F9   + Add : F4   🗑 Delete : F6   🚪 Exit : Esc

## Updating Termination wizard

The Termination wizard has been updated, and the **Cessation Type** must be provided when a termination is processed.

**Note:** Please note that this is a mandatory field to report in STP phase 2.

To support the transition to reporting to ATO after upgrading to 2021.09, we've created in Exo Employer Services a screen to update the Cessation Reason for any employees terminated before the upgrade to 2021.09. This will be required before processing the Finalisation for the current year.

Code	Name	Pay Number	Physical Pay Date	Pay Type	Termination Reason	Payment Type	Cessation Reason Code
306	LastName14, FirstName14	614	01/07/2021	Current	Resignation	Other	
1052	LastName437, FirstName437	614	01/07/2021	Current	Resignation	Other	
1051	LastName436, FirstName436	615	08/07/2021	Current	Resignation	Other	
1054	LastName439, FirstName439	616	15/07/2021	Current	Resignation	Other	
1003	LastName388, FirstName388	617	22/07/2021	Current	Resignation	Other	
1053	LastName438, FirstName438	617	22/07/2021	Current	Resignation	Other	
1056	LastName441, FirstName441	617	22/07/2021	Current	Resignation	Other	
969	LastName353, FirstName353	621	19/08/2021	Current	Resignation	Other	

## Change Income Stream Type for History Pays

A new utility has been created to allow the user to update the reported Income Stream Type after submitting to ATO in the new Exo Employer Services version 2021.09. The utility can be access via Pay> Single Touch Payroll> Update Income Stream Type of History Pays.

Change Income Stream Type for History Pays

Employee Code: 1035 Employee Name: LastName420, FirstName420

Current Income Stream Type: SAW - Salary and Wages

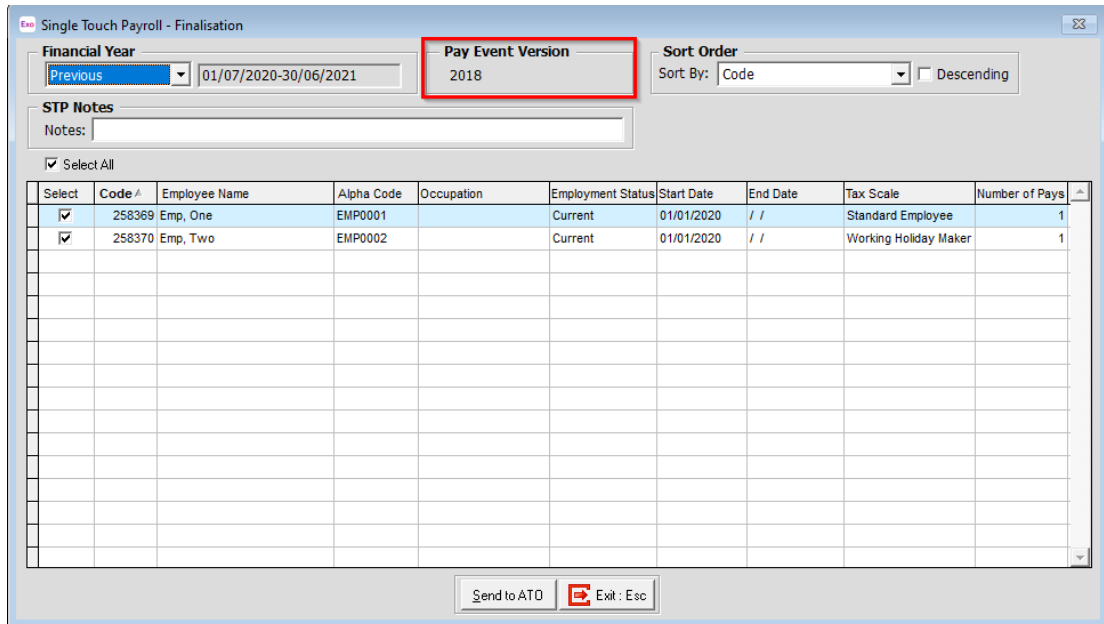
New Income Stream Type:  New Country Code:

Select	Pay Number	Physical Pay Date	Pay Frequency	Pay Type	Income Stream Type	Country Code
<input checked="" type="checkbox"/>	621	19/08/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	620	12/08/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	619	05/08/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	618	29/07/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	617	22/07/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	616	15/07/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	615	08/07/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	614	01/07/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	613	24/06/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	612	17/06/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	611	11/06/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	610	03/06/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	609	27/05/2021	Weekly	Current	SAW - Salary and Wages	
<input type="checkbox"/>	608	20/05/2021	Weekly	Current	SAW - Salary and Wages	

**Note:** After upgrading Exo Employer Services to 2021.09, check and update your employees' **Income Stream Type** for previous pays. In STP Phase 2, you can configure Exo Employer Services to report multiple income streams for an employee. For example, an employee might change from WHM to SAW in the middle of 2021. In STP Phase 2, the report will show the employee with the YTD amounts split between both the WHM and SAW income streams.

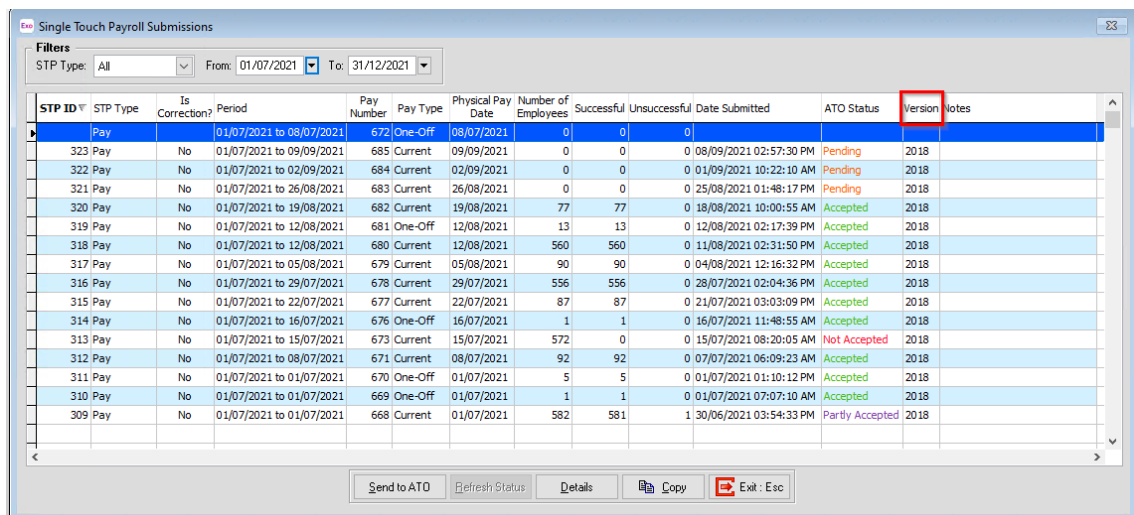
## Finalising Year-End Details

A new **Pay Event Version** field is displayed on the Single Touch Payroll – Finalisation window. This tells you the version of Single Touch Payroll the finalisation event will be submitted under: 2018 (original STP version) or 2020 (STP Phase 2).



## Updating Single Touch Payroll Submission

Single Touch Payroll Submissions window will display an additional column with the Version of the STP events: 2018 (original STP version) or 2020 (STP Phase 2)



# Resolved Issues

The following issues have been addressed in this release:

Problem Record	Description
CE00008551	The issue with the Gross figure on the BAS report not including non-taxable allowances has been fixed. From this version onward any non-taxable Allowances with a STP Reporting Type "Allowance item" will be included in the Gross figure.
CE00017943	The issue when the user posts a pay to Exo Business and the month is incomplete, has been fixed. Now, the user can choose to cancel out of the Posting process.

# Known Issues

The following issue has been identified in this release.

## Error 2066 in a networked environment

A FoxPro error, "2066/Index file [filename].CDX is corrupt. Please rebuild it", can occur:

- On network systems with a Server 2008 operating system and workstations running Windows Vista, Windows 7 or 2008 Terminal Server.
- On peer-to-peer networks where the server/workstation runs Windows Vista or Windows 7, and one or more other workstations also run Windows Vista or Windows 7 operating system.

For more information on this issue and its suggested workarounds, see the following support articles:

- [Fixing an error 2066 message](#)
- [Error 2066: "Index file \[filename\].CDX is corrupt. Please rebuild it" in a networked environment](#)