

MYOB Exo Employer Services

Australian Edition

2020.04

Release Notes

myob

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Introduction

What's New in this Release?

The 2020.04 release contains tax updates for the 2020–2021 payroll year.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post-installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

Need assistance? If you have any questions or you need assistance with installing this update, please contact your MYOB Accredited Business Partner. Alternatively, the answers to most common installation issues can be found on the MYOB Enterprise Knowledgebase at <http://myobexo.custhelp.com/>.

Installation

Pre-Install Requirements

Requirements for PCs running Exo Employer Services components are detailed in the Minimum System Requirements document, available on the [MYOB website](#).

Installing Exo Employer Services

Information on installing and upgrading MYOB Exo Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- [Upgrading MYOB Exo Employer Services Online](#)
- [Upgrading MYOB Exo Employer Services Manually \(Australia\)](#)
- [How do I run Network.exe?](#)

Note: Check the Known Issues section on page 6 for any known installation issues.

Check the Release

After the installation is complete, the version numbers of all MYOB Exo Employer Services applications should be as follows:

Application	Version
MYOB Exo Employer Services	2020.04
MYOB Exo Payroll	2020.04
MYOB Exo Employee Information	2020.04
MYOB Exo Time and Attendance	2020.04
Runtime Files	09.00.0000.7423

To check that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

New Features

Tax Updates

Payroll Tax Update

This release updates the NSW Tax rate and threshold from 5.45% to 4.85% and from \$1,000,000 to \$1,200,000.

Changes to Child Support Deductions

From 1 January 2021, the Child Support Protected Earnings Amount (PEA) changed as follows:

Frequency	Amount
Weekly	\$383.10
Fortnightly	\$766.20
Monthly	\$1,665.80

Any new Child Support Deductions created after the installation of this release will contain these values as defaults. MYOB Exo Payroll does not automatically update these amounts in existing Deductions, however; you must edit them on the Deductions Maintenance window for each Child Support Deduction (if you have not done so already):

The screenshot shows the 'Exo Deduction Maintenance' window. The 'Type' is set to 'Child Support'. The 'Protected Earnings Amount' section is highlighted with a red box and contains the following values:

Protected Earnings Amount:	Per Week	Per Fortnight	Per Month
	383.10	766.20	1665.80

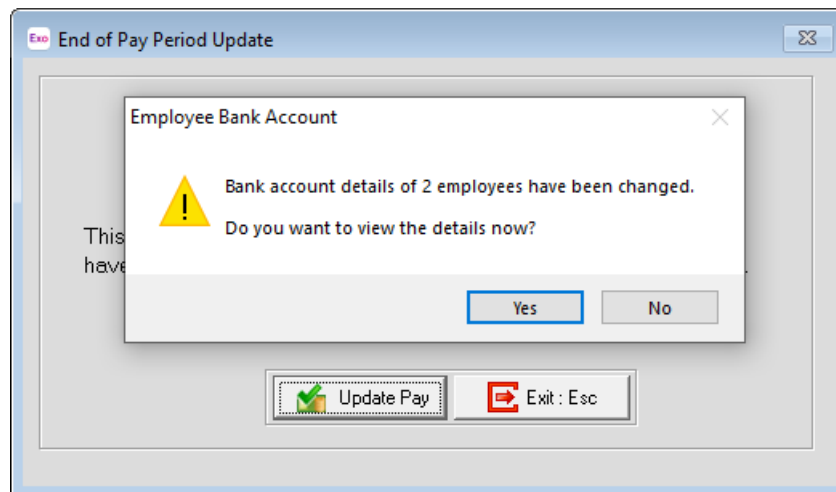
Other fields in the window include: Code: 4, Name: Child Support, Calculation Method: Fixed Dollar Amount, Amount: (empty), Cost Centre: 2050 NSW/CHILD SUPPORT, STP Reporting Type: Non Reportable, PSAR Type: None, and a checkbox for 'Historical Deduction'.

The PEA amounts must be updated as shown for the first pay after 1 January 2020.

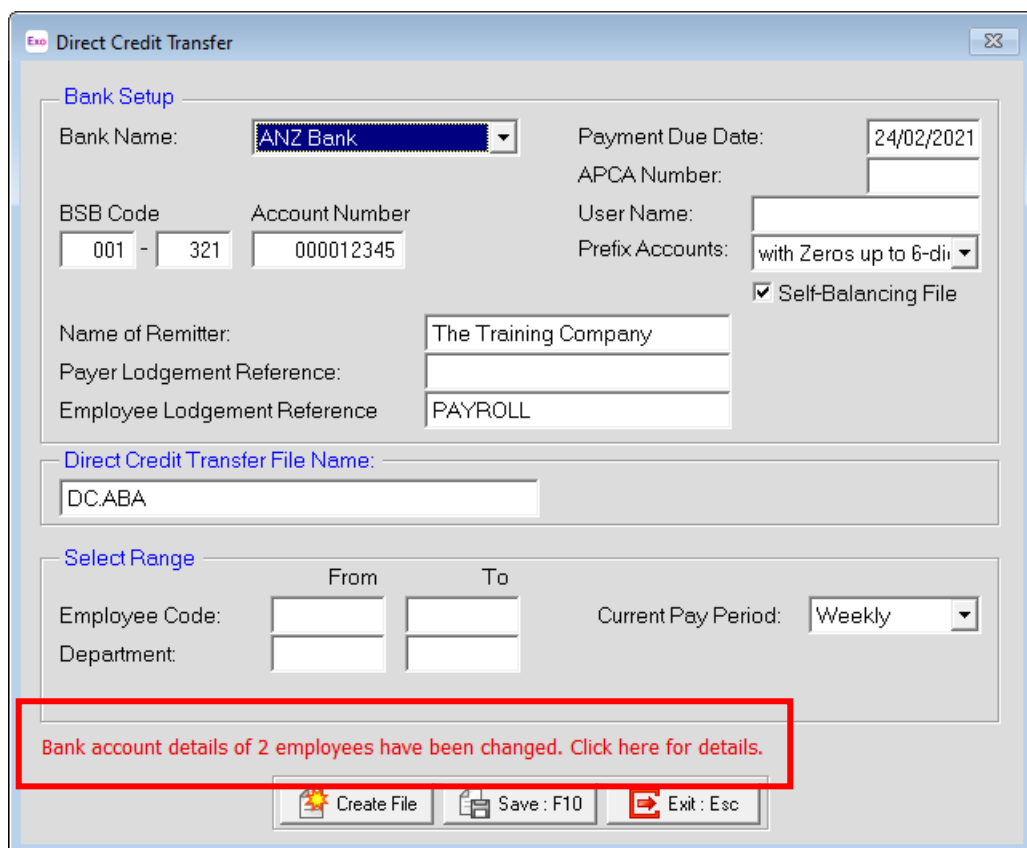
Bank Detail Update Warnings

To increase system security, a warning message now appears when updating a pay or making a direct credit transfer, if any employees' bank account details have changed from one pay to the next.

When updating a pay, the warning appears in a popup window:



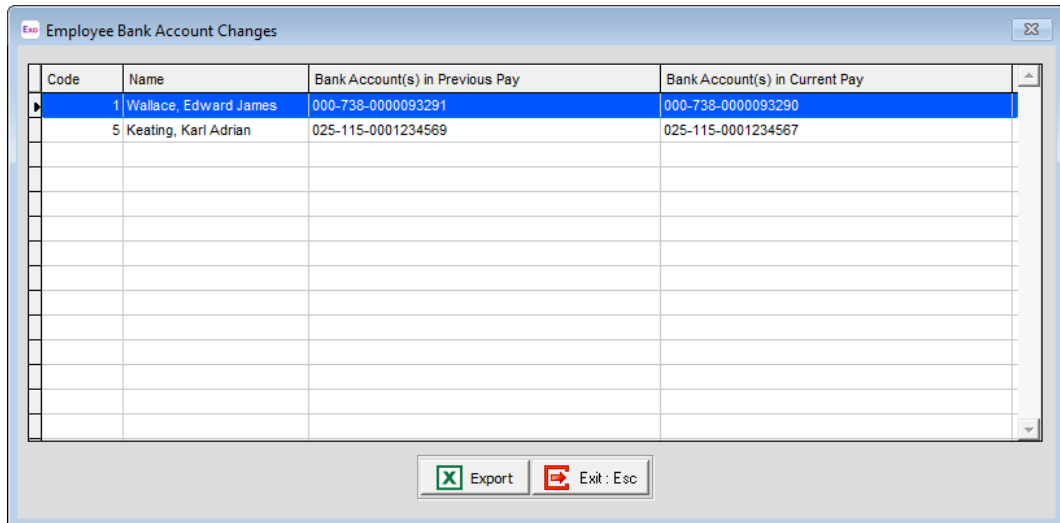
When making a direct credit transfer, the warning appears at the bottom of the window:



New Features

These warnings do not prevent the update or direct credit transfer—if you are sure that these changes are correct, you can ignore the warning and continue with the update/transfer.

For more details on the changes, click **Yes** on the Update Pay warning window, or click on the Direct Credit Transfer warning message itself to open a window showing the details of all account details in the Current Pay that have changed since the previous pay:



Code	Name	Bank Account(s) in Previous Pay	Bank Account(s) in Current Pay
1	Wallace, Edward James	000-738-0000093291	000-738-0000093290
5	Keating, Karl Adrian	025-115-0001234569	025-115-0001234567

Buttons: Export (X icon), Exit: Esc (E icon)

The list can be exported to a file if necessary.

Reporting on Archived Companies

This release adds the ability to report on an archived company after the site licence has expired. Live companies do not allow reporting with an expired licence.

Resolved Issues

Problem ID	Description
CE00014625 CE00014562	This release updates the NSW Payroll Tax rate and threshold—see page 3.
CE00014126 CE00013386	Leave loading amounts were not being calculated in pays, if the employee transitioned from not having leave loading to having leave loading by way of a back-dated change to their Annual Leave entitlement. This has been resolved.
CE00013083 CE00012840	If a user entered an RDO taken and then processed a termination payment, during which unused RDOs should be paid out as an ETP, the existing RDO payout was not cleared. This has been resolved.
CE00014655 CE00014015	In some cases, PAYG was not calculated correctly for Additional Payments (the value of pre-tax Salary Sacrifice was not reducing the value of Gross earnings). This has been resolved.
CE00014128 CE00013732	In some cases, employees' leave accruals and balances were not updated when they were imported from Time and Attendance. This has been resolved.
	In some network environments, data in the Dates Taken calendar could be lost when importing leave from MyStaffInfo.

Known Issues

The following Known Issues have been identified in this release.

Error 2066 in a networked environment

The FoxPro error: “2066/Index file [filename].CDX is corrupt. Please rebuild it” can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- [What to do when getting an Error 2066 message](#)
- [Consistent error 2066 in a networked environment](#)