MYOB Exo Employer Services

Australian Edition

2017.06

Release Notes



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Introduction

What's New in this Release?

The 2017.06 release adds support for sending payroll data to the ATO using Single Touch Payroll (STP). This release also includes other small updates to the Exo Payroll module and fixes to issues identified in previous releases.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post-installation steps.
- The **New Features** section describes all new features introduced in this release.
- The Resolved Issues section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

Need assistance? If you have any questions or you need assistance with installing this update, please contact your MYOB Accredited Business Partner. Alternatively, the answers to most common installation issues can be found on the MYOB Enterprise Knowledgebase at http://myobexo.custhelp.com/.

Installation

Pre-Install Requirements

Requirements for PCs running Exo Employer Services components are detailed in the Minimum System Requirements document, available on the MYOB website.

Installing Exo Employer Services

Information on installing and upgrading MYOB Exo Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- Upgrading MYOB Exo Employer Services Online
- Upgrading MYOB Exo Employer Services Manually (Australia)
- How do I run Network.exe?

Note: Check the Known Issues section on page 16 for any known installation issues.

Check the Release

After the installation is complete, the version numbers of all MYOB Exo Employer Services applications should be as follows:

Application	Version
MYOB Exo Employer Services	2017.06
MYOB Exo Payroll	2017.06
MYOB Exo Employee Information	2017.06
MYOB Exo Time and Attendance	2017.06
Runtime Files	09.00.0000.7423

To check that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

New Features

Single Touch Payroll

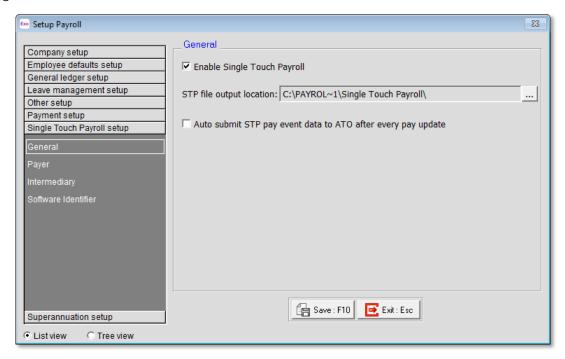
This release adds support for Single Touch Payroll (STP), which is a new ATO requirement for reporting payroll data. It allows you to report to the ATO directly from your payroll software at the same time as you pay your employees.

STP Setup

Settings that control how the system will submit information via STP are available on the new Single Touch Payroll section of the Setup Payroll window. This section has four sub-sections:

- General
- Payer
- Intermediary
- Software Identifier

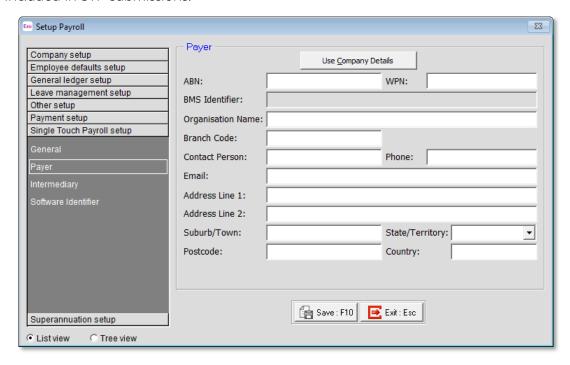
The General sub-section lets you activate STP and specify where output files should be generated:



If the **Auto submit STP pay event data to ATO after every pay update option** is ticked, the STP submission process will be triggered each time a pay is updated. If it is not ticked, you must submit pay data manually (see page 9).

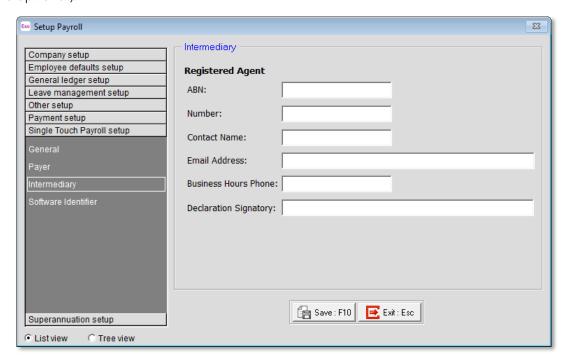
Note: STP files will be backed up as part of a company backup if they are output to the default location. If you change the **STP file output location** from its default, STP files will not be included in backups—you must ensure that they are backed up independently.

The Payer sub-section is where you specify the details of your company that will be included in STP submissions:

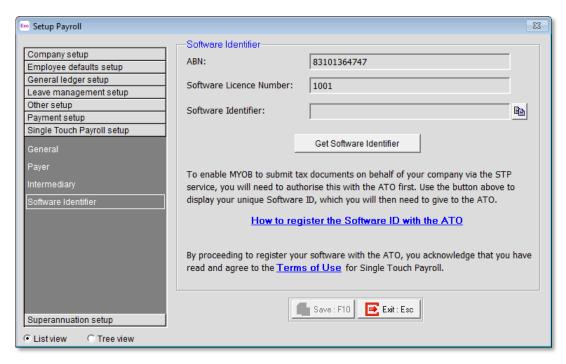


To speed up configuration, you can click the **Use Company Details** button to copy the ABN, Organisation Name and address details from the Employer details screen in the Company Setup section.

For businesses that use an intermediary organisation, e.g. a tax agency who files on their behalf, the Intermediary sub-section lets you enter details of this organisation (this is optional).



You must authorise MYOB to submit pay run data to the ATO via STP—to do this, you will need to supply a software ID. This ID is retrieved on the Software Identifier subsection.



Click **Get Software Identifier** to retrieve a software ID using an online service. The ID will appear in the **Software Identifier** field—if an ID cannot be retrieved, an error message will appear instead. Clicking the button copies the ID to the clipboard.

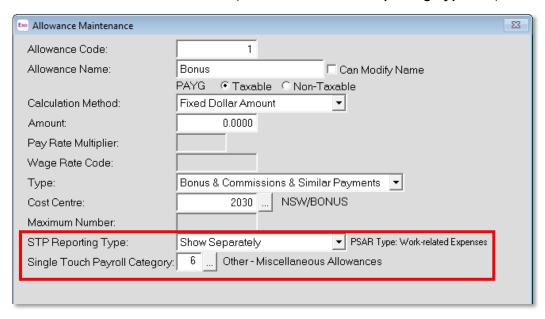
Click the **How to register the Software ID with the ATO** link at the bottom of this subsection for information on how to contact the ATO and register your Software ID. The easiest way to do this is on the ATO Access Manager website (https://am.ato.gov.au/), which requires an AUSkey login.

If an error message appears when clicking **Get Software Identifier**, check the following:

- Check that version of 4.5 of the .NET Framework is installed. You can download the .NET Framework 4.5 from Microsoft's website.
- Check that the following files are installed correctly in your payroll installation folder:
 - o prod_myob_exopayroll_cert.p12
 - o test_myob_expopayroll_cert.p12

STP Allowance Settings

When Single Touch Payroll is enabled, the **Payment Summary Type** dropdown on the Allowance Maintenance window is replaced with an **STP Reporting Type** dropdown:



This dropdown has the following options:

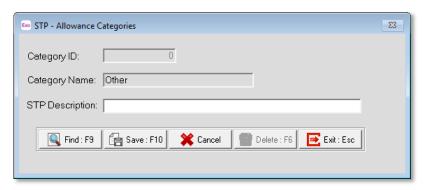
- Include in Gross Payments the Allowance will be included in employees' gross income amounts. Equivalent to the "None" Payment Summary type.
- Show Separately equivalent to the "Work Related Expenses" Payment Summary type. When this option is selected, amounts for the Allowance will not be included in gross income, but will be broken out into categories. Specify the category for this Allowance using the Single Touch Payroll Category field. (see page 7).
- CDEP Payments equivalent to the "CDEP Salary or Wages" Payment Summary type.
- Lump Sum Payment A equivalent to the "Lump Sum Payment A" Payment Summary type.
- Lump Sum Payment B equivalent to the "Lump Sum Payment B" Payment Summary type.
- Lump Sum Payment D equivalent to the "Lump Sum Payment D" Payment Summary type.
- Lump Sum Payment E equivalent to the "Lump Sum Payment E" Payment Summary type.
- Non Reportable equivalent to the "Other Income" Payment Summary type.
- Exempt Foreign Employment Income equivalent to the "Exempt Foreign Emp Income" Payment Summary type.

Note: The Payment Summary equivalent of the selected type is displayed next to the **STP Reporting Type** dropdown.

Allowance Categories

When the "Show Separately" option is selected, you must select a reporting category for the Allowance from the new **Single Touch Payroll Category** field.

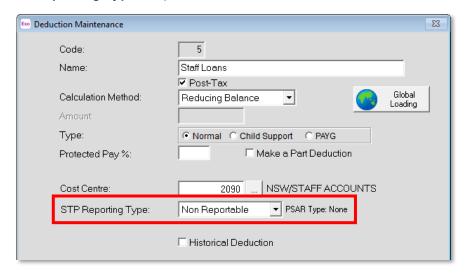
The new Allowance Categories window lets you set up and edit STP categories for Allowances. Select **Single Touch Payroll > Allowance Categories** from the Maintenance menu to open the Allowance Categories window:



The default categories specified by the ATO (Car, Transport, Laundry, Meals, Travel and Other) are included as read-only records, but you can add and edit new records using this window.

STP Deduction Settings

When sending information via STP, a reporting category must be specified for each Deduction. When STP is enabled, the **Payment Summary Type** dropdown is replaced with an **STP Reporting Type** dropdown:



This dropdown has the following options:

- Non Reportable equivalent to the "None" Payment Summary type.
- Fees equivalent to the "Deductions" Payment Summary type.
- Workplace Giving equivalent to the "Workplace Giving (DGR)" Payment Summary type.

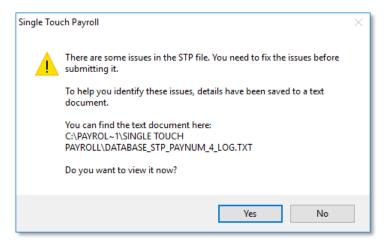
Note: The Payment Summary equivalent of the selected type is displayed next to the **STP Reporting Type** dropdown.

Submitting via STP

Once STP is set up and activated, you can submit data for pays after they are updated.

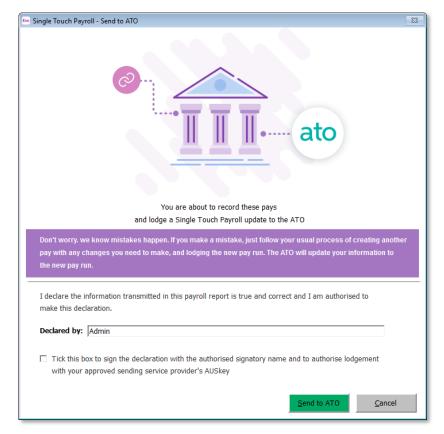
Automatic Submission

If automatic submission has been enabled on the Setup Payroll window (see page 3), STP data is sent as soon as a pay is updated. Before being sent, the data is checked and an error message appears if any validation errors (e.g. missing information in one or more records in the data) are detected:



Note: You can run this validation at any time by selecting **Single Touch Payroll > Validation Check** from the Pay menu.

If no errors are detected, a declaration window appears:



Enter the name of the person responsible for submitting via Single Touch Payroll, tick the declaration check box, then click **Send to ATO** to submit the data.

If the submission is successful, a confirmation message appears and the STP submission's status is updated to "Pending". If any errors occur during the submission attempt, they will be displayed, and the batch's status will change to "Not Sent".

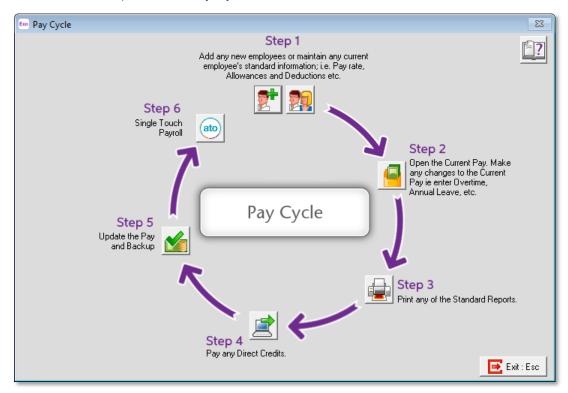
The status can be checked on the Single Touch Payroll window (see below).

Manual Submission

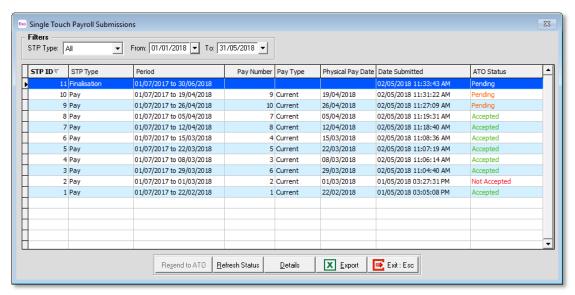
If automatic submission has not been enabled, you can submit via STP on the Single Touch Payroll Submissions window. You can also use this window to view detailed information on all STP batches, and check the status of submissions.

Open the Single Touch Payroll Submissions window in one of the following ways:

- Select **Single Touch Payroll > Submissions** from the Pay menu.
- Click the ato toolbar button.
- Select Step 6 of the Pay Cycle:



The Single Touch Payroll Submissions window displays all pays that the system has generated STP data for:



From this window, you can:

- Manually submit STP data to the ATO (see page 10)
- View the details of an STP submission (see page 11)
- Export the contents of the main grid to an Excel spreadsheet

The window also displays the status of all STP submissions, which can be one of:

- No status no attempt has been made to submit the data to the ATO.
- Not Sent an attempt to send the data to the ATO failed.
- Pending the data has been successfully submitted to the ATO, but no response has been received yet.
- Accepted the data has been submitted to the ATO, and an acceptance response has been received.
- Not Accepted the ATO has received the data, but rejected it.

Click the **Refresh Status** button to update the status of the selected submission.

Note: An **ATO Status** column displaying the status of each pay has also been added to the Pay List window.

Manually Submitting an STP Batch to the ATO

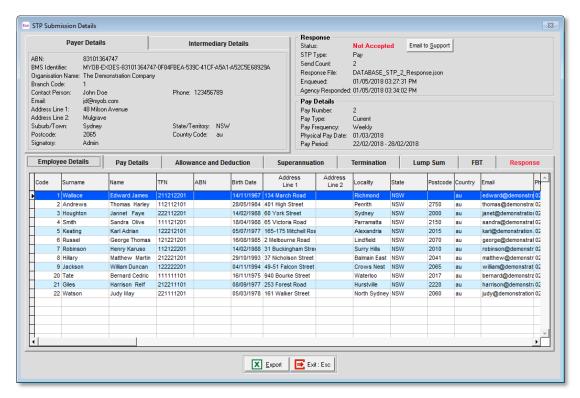
Where automatic submission has not been enabled, you can manually send STP data for a pay by selecting it on the Single Touch Payroll Submissions window and clicking the **Send to ATO** button (or by double-clicking on it).

Note: A Send to ATO button has also been added to the Pay List window.

As with an automatic submission, the data is checked for errors, and you are required to tick a declaration before lodging the submission with the ATO (see "Automatic Submission" on page 8).

Viewing the Details of an STP Batch

To view detailed information of the STP data for a pay, select a pay on the Single Touch Payroll Submissions window and click **Details**. This opens the STP Submission Details window:



Note: If the submission was rejected by the ATO, a **Response** tab is available. This tab displays details of the error(s) that caused the submission to be rejected. In addition, an **Email to Support** button becomes available next to the **Status** field in the Response section at the top right— clicking this button creates an email to MYOB Support.

Click the **Export** button to create an Excel document containing all of the details displayed on the window. The Excel document is a workbook containing multiple tabs:

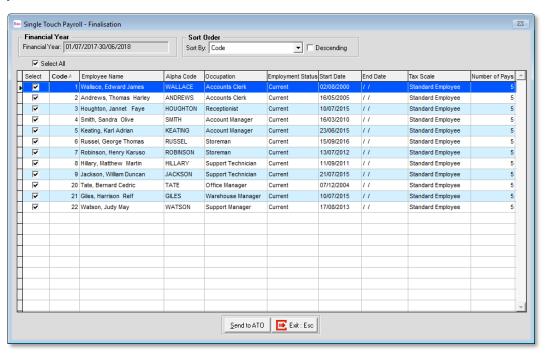
- Payer contains the employer details from the top left of the window.
- Payee contains the employee details from the grid in the bottom half of the window.
- Response Summary contains details of the ATO's response to the submission from the top right of the window.
- Pay Details contains details of the originating pay run from the top right of the window.
- Response Detail this tab only appears if the submission was rejected. It contains details of the error(s) that caused the submission to be rejected.

Re-submitting STP Data

Once data for a pay has been submitted to the ATO, you can re-submit it if you need to make any corrections. The **Send to ATO** button changes to **Resend to ATO**—click this button to submit the data again. Any changes in the data will overwrite the data that was sent previously.

Finalising STP Data

At the end of each financial year, you must send a finalisation declaration for each employee. This supplies year-end totals of the STP data for each employee, and indicates that you have provided all of their information for the financial year through STP reporting. To send a finalisation declaration for some or all employees, select **Single Touch Payroll > Finalisation** from the Pay menu. This opens the Single Touch Payroll - Finalisation window:

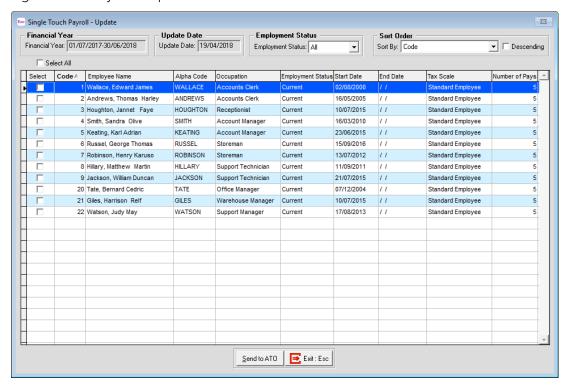


This window lists all employees with pays in the current financial year, including employees who were terminated during the year. Use the check boxes to select the employees who you want to send finalisation declarations for (or click **Select All**), then click **Send to ATO**.

As with STP submissions for individual pay runs, you can also re-submit finalisation declarations for one or more employees if you need to correct the data—just open the Single Touch Payroll - End of Year window again after correcting the data and use it to send finalisation declarations for the affected employee(s). An End of Year finalisation with a higher STP Number (as seen on the Single Touch Payroll Submissions window) will supersede earlier finalisations for the same period.

Updating STP Data

Normally, employees' Single Touch Payroll data is updated during the pay run, when STP data for a pay is sent to the ATO. In certain rare cases, it may be necessary to update employees' STP data outside of a pay run. To update STP data for some or all employees, select **Single Touch Payroll > Update** from the Pay menu. This opens the Single Touch Payroll - Update window:



This window functions in the same way as the Finalisation window. Use the filters and check boxes to select the employees who you want to send STP updates for (or click **Select All**), then click **Send to ATO**.

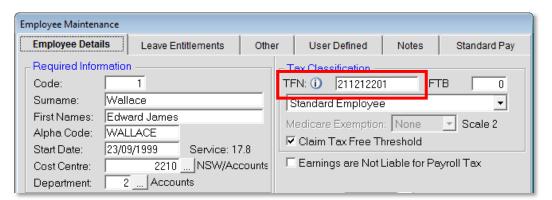
STP Security Settings

Access to the new STP functions is controlled by two new User Security settings:

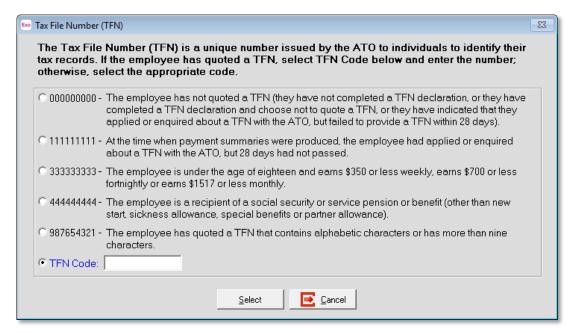
- **Single Touch Payroll- Allowance Category**: Controls access to the new Allowance Categories window (see page 7).
- **Single Touch Payroll- Send STP**: Controls access to the Single Touch Payroll window and all of the functions available from it (see page 8).

TFN Default Codes

This release adds a new window that makes it easier to enter a TFN on the Employee Maintenance window. A new information button is next to the **TFN** field:



Clicking the information button opens the following window, where you can enter a code or select one of the default codes:



This window appears if you attempt to save or close the window without entering a TFN.

ABN/WPN/TFN Validation

Exo Payroll now validates ABN, WPN and TFN numbers as they are entered or changed on the Setup Payroll and Employee Maintenance windows. If an invalid number is entered, you will be unable to save until the number is corrected.

Resolved Issues

The following issues have been addressed in this release:

Problem Record	Service Request	Description
146728011643	145545972701	If there were more than 100 Allowance codes in the system, the system-generated Allowances for ETPs were all given the code 0. This has been resolved.
-	-	This release adds a Gender column to the Employee List window.
-	-	Cancelled products were included in requests to renew registration online, which caused an error that meant all products failed to renew. This has been resolved; while cancelled products appear as LIVE (but expired) on the Registration window, any product that expired more than 45 days ago will not be included in an online registration renewal request.

Known Issues

The following Known Issues have been identified in this release.

Error 2066 in a networked environment

The FoxPro error: "2066/Index file [filename].CDX is corrupt. Please rebuild it" can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- What to do when getting an Error 2066 message
- Consistent error 2066 in a networked environment