MYOB EXO Business

Release Notes

2016.2

Contents

Introduction

What’s New in this Release?

The 2016.2 release is focussed on addressing items most requested by users and implementers of the EXO Business system. A new feature highlight for New Zealand users is the ability to submit and review GST returns via a new MYOB cloud service. For Australian users involved in construction related activity, there is a new cloud-based Taxable Payments Annual Report (TPAR) submission process using Standard Business Reporting (SBR). Previously, this report has been a significant pain point for users each year, as it was very complex and time-consuming to submit electronically or manually.

Significant for all users will be the enhancements to Purchase Order entry, which are aligned with recent work in Sales Orders to utilise the popular framework features, such as search templates, line-level Extra Fields and grid column controls. This allows you to further simplify or enhance the Purchase Order entry process to better suit your business needs.

2016.2.1 Service Pack

This release includes the 2016.2.1 Service Pack, which is a low impact Service Pack release that contains improvements to the Stock search templates and Purchase Order grid features introduced 2016.2.0. We received many suggestions as to how they could be further refined after the release, and we saw no reason not to release these refinements and potential blockers of adoption as a Service Pack rather than holding them to the next full release. The Service Pack also contains refinements to the SBR Taxable Payments Annual report validation and submission process based on experience from 2016 submissions. For partners who have users who have not yet submitted, we would like to hear from you, and you should use this version to further streamline the process.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.
- The **New Profile Settings** appendix at the end of this document summarises all changes to EXO Business profile settings included in this release.

Installation

Pre-Install Requirements

Minimum system requirements for PCs running MYOB EXO Business components are detailed below. Full details of requirements and supported operating systems for MYOB EXO Business are available on the [Minimum System Requirements page on the MYOB website](#).

The performance of the EXO Business system is not assured if these requirements are not met. Similarly, performance cannot be assured if the EXO Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for the organization's volume of data (see "SQL Express" on page 3).

Database Server

Any server where an MYOB EXO Business database is installed should meet the following minimum requirements:

- Windows Server 2008, Windows Server 2012
- The latest Service Pack for the Windows operating system
- Intel Pentium® 4 2.4Ghz processor (or equivalent)
- 2 GB RAM
- 20 GB of hard disk space + 10 MB per user
- Microsoft Data Access Components (MDAC) 2.8 or later
- A supported version of Microsoft SQL Server:
    - Microsoft SQL Server 2008 R2/SQL 2008 R2 Express Edition
    - Microsoft SQL Server 2012/SQL 2012 Express Edition (however, see the Known Issue on page 35).
    - Microsoft SQL Server 2014/SQL 2014 Express Edition
- The latest Service Pack for the version of SQL Server you are using

MYOB EXO Business 2016.2 works best on Microsoft SQL Server 2014 (version 12.0.2495.0) Standard or Enterprise editions.

SQL Server

Microsoft SQL Server must be present on the EXO Business Database Server. If you want to use a specific edition of SQL Server, make sure it is installed before running the Installation Wizard. If SQL Server is not installed, the EXO Business Installation Wizard can install SQL Server 2008 R2 SP1 Express Edition (SQL Express) as part of the installation process (see page 7). Whichever version of SQL Server you use, it must be set up to use Mixed Mode authentication.

The blank and demo databases supplied with EXO Business have their compatibility levels set to "SQL Server 2008 (100)". When upgrading from a previous version of EXO Business, database compatibility levels are updated automatically as follows:

- SQL Server 2008 and later databases are set to compatibility level 100.
- Older versions of SQL Server are not updated.

See the following web page for information on compatibility levels:

http://msdn.microsoft.com/en-us/library/bb510680.aspx

SQL Express

SQL Express may not be suitable for businesses with many users. SQL Express has limits on the amount of RAM and number of processors it can use, which affects the number of concurrent users that the EXO Business database can support. See the following MSDN article for more information:

http://msdn.microsoft.com/en-us/library/cc645993.aspx

Client Workstation

Any client workstation running the MYOB EXO Business application modules should meet the following minimum requirements:

- Windows 7 Enterprise, Windows 7 Professional, Windows 7 Ultimate, Windows 8, Windows 10
- The latest Service Pack for the Windows operating system
- Intel Pentium® 4 1.3 GHz processor (or equivalent)
- Hard disk space as required for the operating system
- 16-bit colour, 1024×768 screen resolution

Other Requirements

Certain features of MYOB EXO Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2010 to 2016.

Contact synchronisation requires Microsoft Outlook 2010 to 2016.

MYOB EXO Business 2016.2 requires **ExonetLib.dll** version 2016.1.0 or later. Version 2016.1.0 is included with this release.

When installing manually on 64-bit operating systems, the file **RwEasyMAPI64.exe** must be copied from the **Supporting Files\RapWare** folder of the EXO Business DVD to the install directory. Register this file by running `RwEasyMAPI64.exe /regserver` from a command prompt.

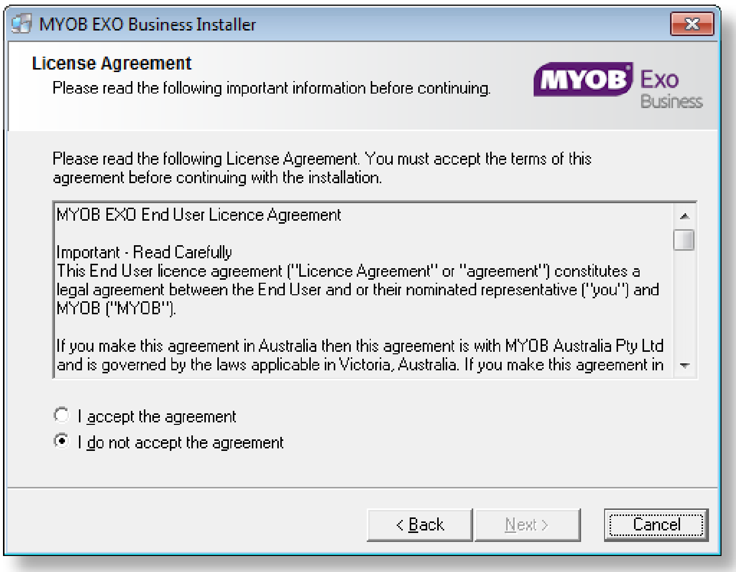
Installing MYOB EXO Business

Note: Before you install this release, we recommend you take the precaution of backing up your data. Ensure there are no EXO Business modules running, locally or on your network.

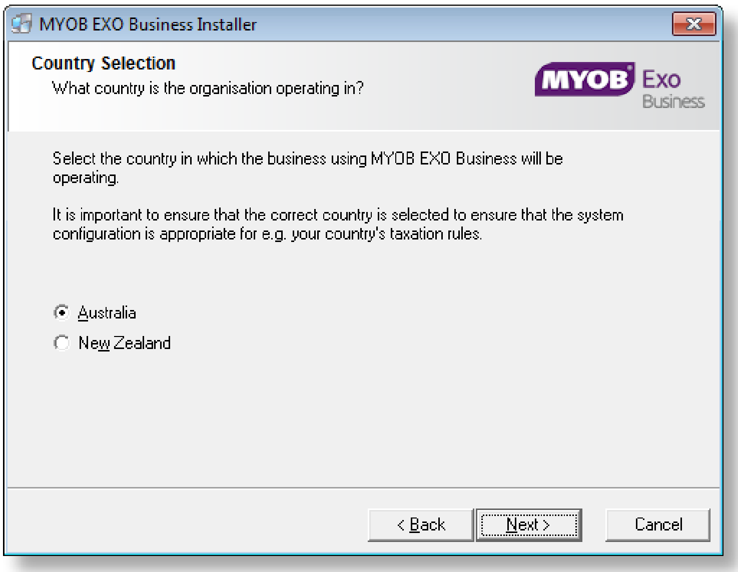
To perform the installation:

1. Insert the MYOB EXO Business CD and select **Install MYOB EXO Business** on the Install tab. If the install menu does not run automatically, run the **ExoBusinessInstaller.exe** program in the **Supporting Files** directory of the CD.
2. Click **Next** on the Welcome screen.

3. Read the licence agreement, then select **I accept the agreement** and click **Next**.



4. Select the country you are based in and click **Next**.

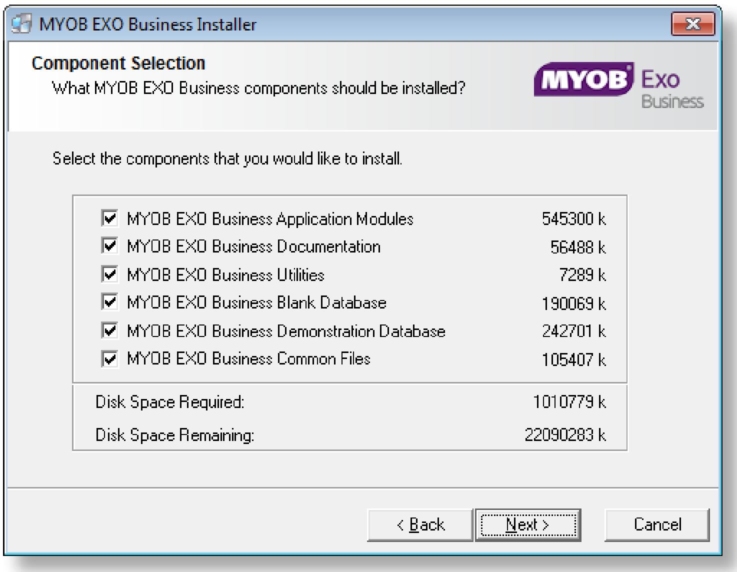


Note: Your selection here affects certain country-specific default settings that are set up during the install, e.g. tax rates and banks.

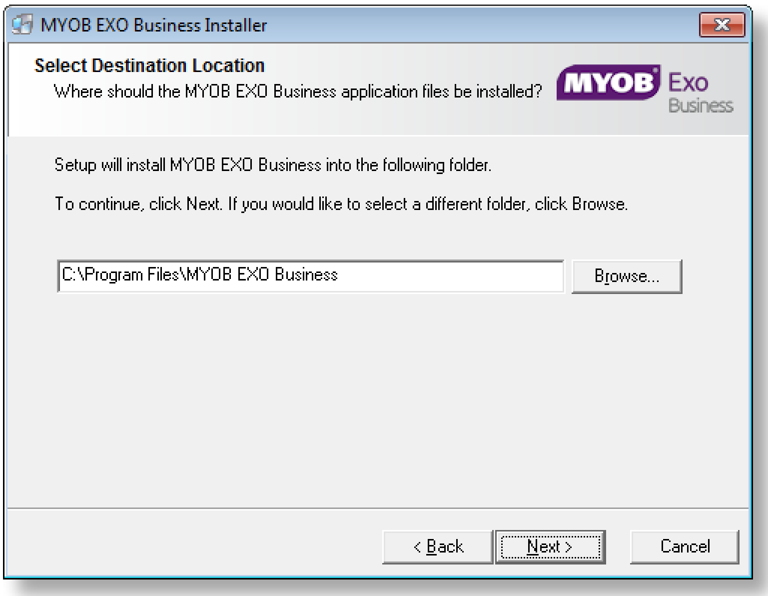
5. Select the components to install. Choose from:

   - MYOB EXO Business Application Modules
   - Documentation files
   - EXO Business utilities
   - A blank “live” MYOB EXO Business Database
   - A pre-configured demonstration database
   - EXO Business Common Files

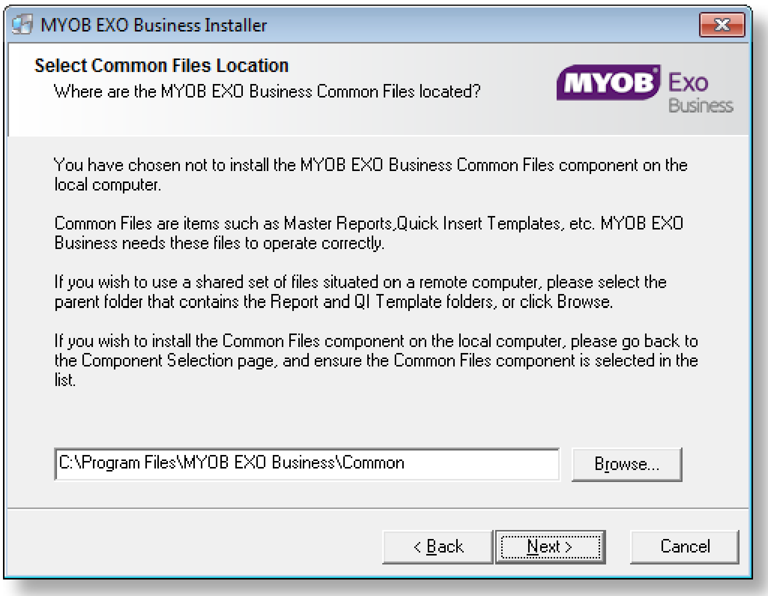
   Click **Next** to continue.



6. If you chose to install the MYOB EXO Business Application Modules, click **Browse** to choose the directory where you want to install the program files, then click **Next**.



7. If the MYOB EXO Business Common Files are not installed on this PC, click Browse to choose the directory where the Common Files are located, then click **Next**.

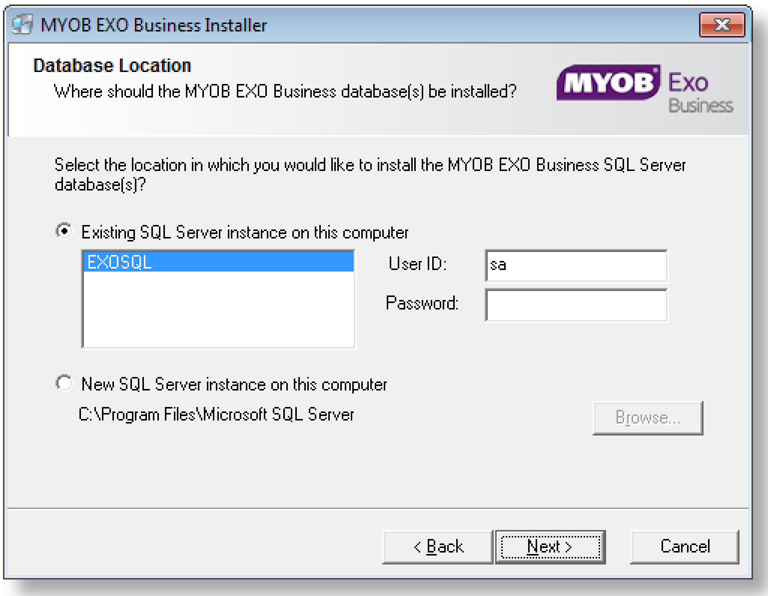


8. If you chose to install the MYOB EXO Business Database components, you must specify where to install the database:

    - To install on an existing SQL Server instance, select the instance and enter a user ID and password for that instance.
    - To create a new instance for the installation, select **New SQL Server instance on this computer**, then click **Browse** to choose the location of the new instance. This will install SQL Server 2008 Express Edition.

Note: See the Known Issues section on page 32 for information on the install pre-requisites for SQL Server 2008 R2 SP1.

Click **Next**.



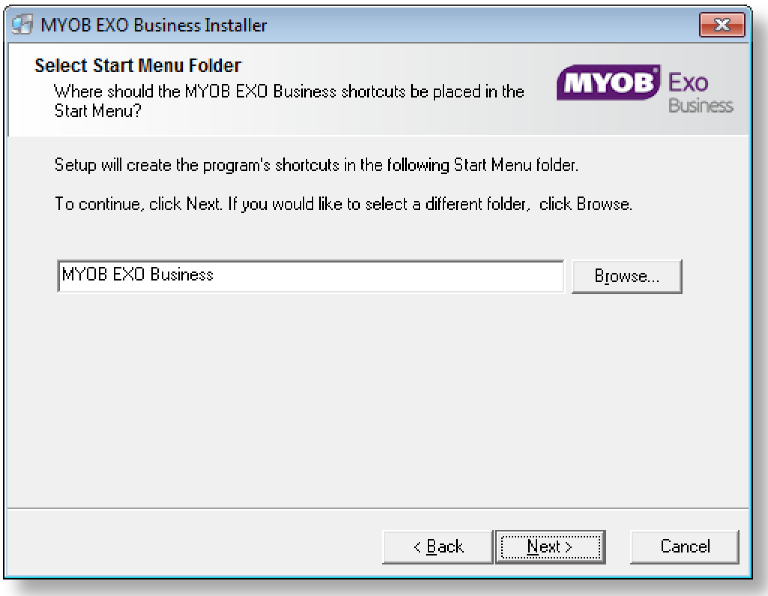
Note: The installer may appear unresponsive while it tries to detect SQL Server instances on the PC (this process may take a minute or more). Do not cancel the installer; simply wait until the detection operation is complete.

If you select to install a new instance of SQL Express, the logon details for the new instance will be:

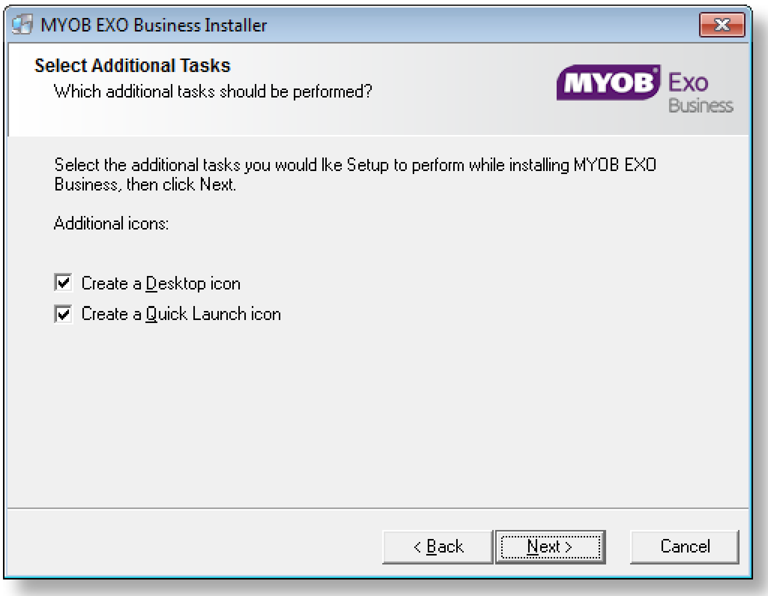
- Username: **sa**
- Password: **$ExoAdmin7000**

You will need to supply these details when migrating data, or if you want to connect to the SQL Express instance for any other reason.

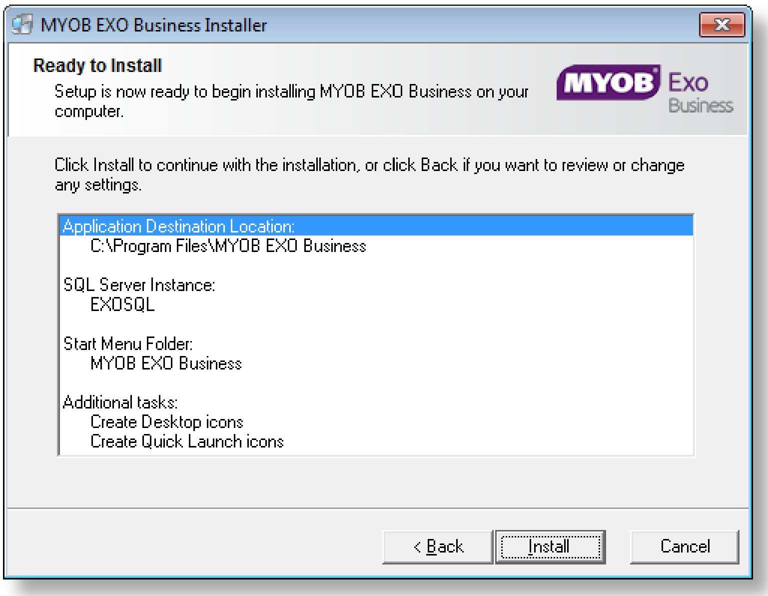
9. Click **Browse** to choose where the MYOB EXO Business shortcuts should be located in the Windows Start menu, then click **Next**.



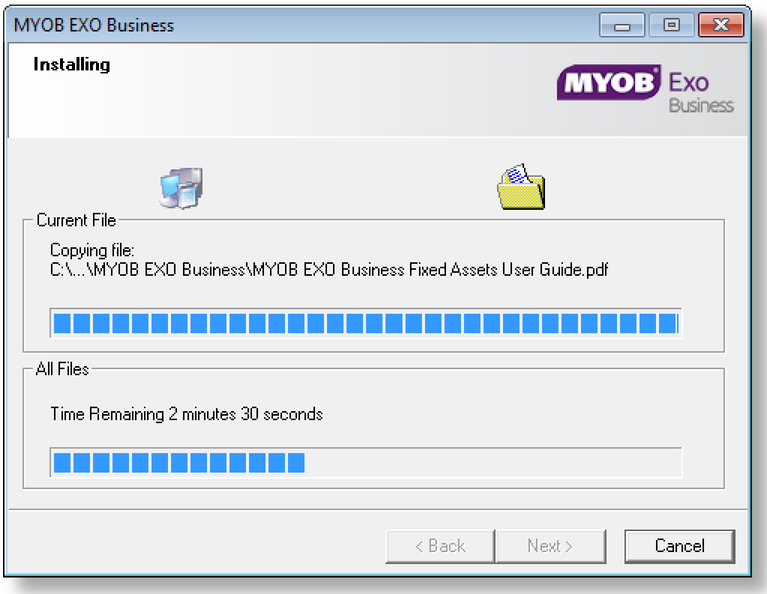
10. If you want to create a desktop icon or Quick Launch icon for MYOB EXO Business, tick the relevant box(es), then click **Next**.



11. The installation is ready to begin. Review the details and click **Install** to proceed. If you need to change any details, click **Back** to return to the previous screen and change your selections.

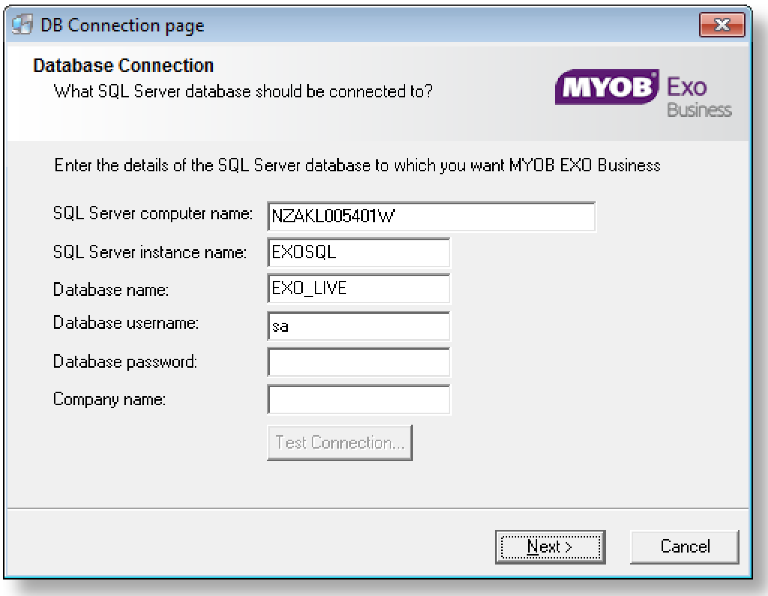


12. The installation progress is displayed.



Note: During installation, other windows may appear if SQL Express is being installed.

13. If you chose to install the application modules but not the database components on this PC, you must enter the details of the database once the installation has completed. Click **Test Connection** to check that the details you have entered work. If the test passes, click **Next**.



Note: Once a computer successfully connects to the database, a Computer profile is created for it in EXO Business Config.

14. The installation is now complete. Choose what to do next and click **Finish**:

- Run MYOB EXO Business to explore the demonstration database.
- Run the Configuration Assistant to set up your new MYOB EXO Business database.
- Return to Windows.

Post-Installation

Once MYOB EXO Business software is installed, it must be configured for use. Optionally, data can be migrated into the EXO Business system from another MYOB product. The configuration and migration processes are detailed in the *MYOB EXO Business Implementation Guide*.

Logging in to EXO Business

New MYOB EXO Business databases are installed with one or more default user accounts. When logging in to EXO Business for the first time, you must supply the following login details.

For a new blank database (EXO_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

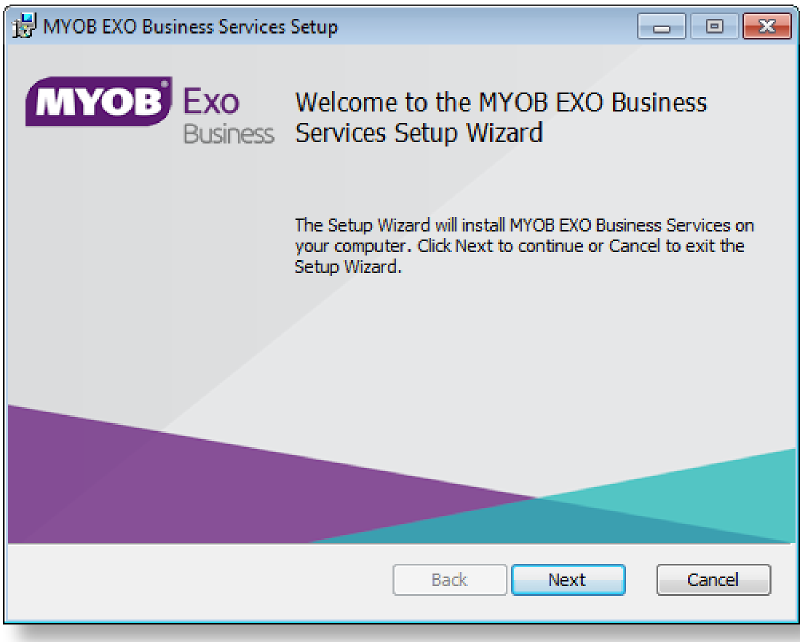
Note: Passwords are case-sensitive.

Installing EXO Business Services

Once the EXO Business system is set up, you can install supporting services for the EXO API and EXO Email Service using the EXO Business Service Setup Wizard, **EXO Business Services Installer.msi**. This installer is supplied with the main EXO Business installer. It must be run on a server that already has EXO Business installed on it, and must be run from an account with administrative permissions.

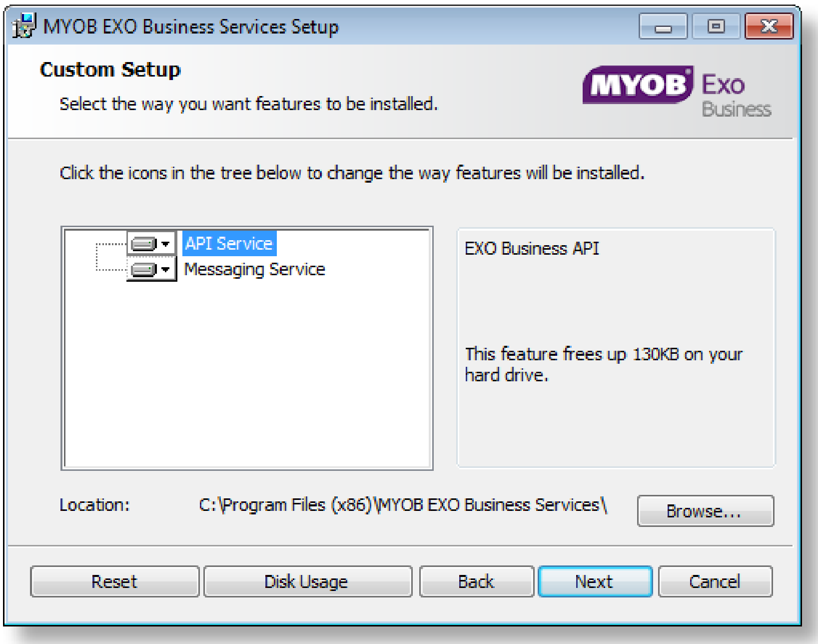
To perform the installation:

1. Double-click on the installer to run it. The welcome screen appears:



2. Click **Next**. The MYOB EXO End User Licence Agreement is displayed:

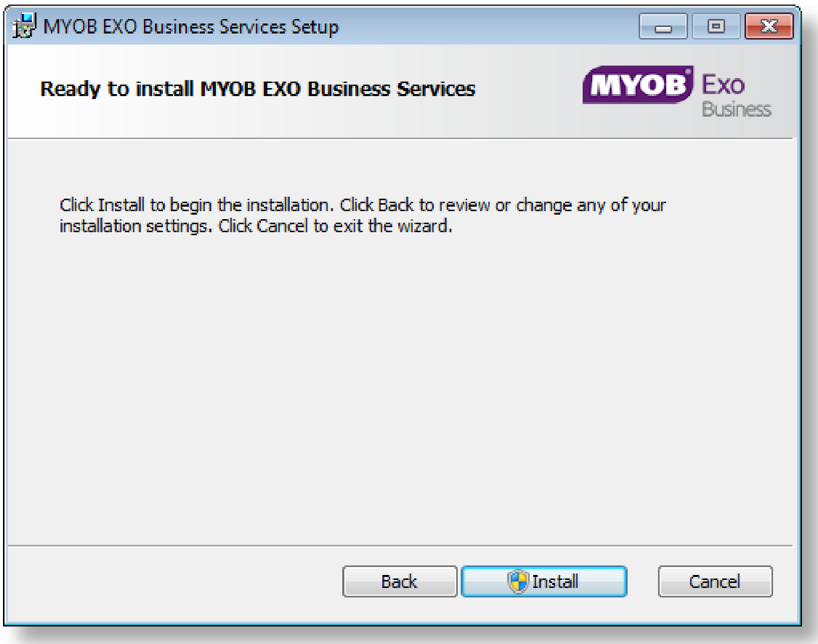
3. Tick **I accept the terms in the Licence Agreement** and click **Next** to continue.



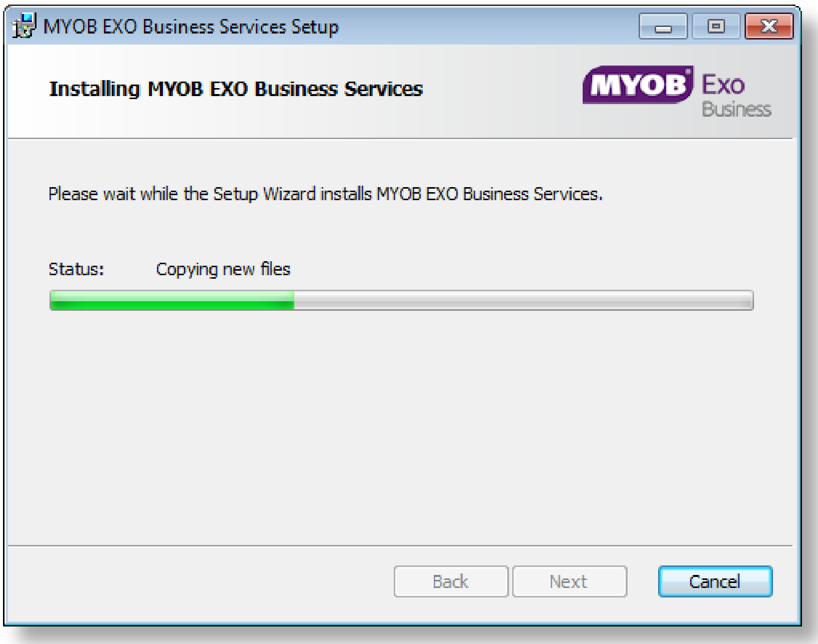
4. Select which components to install. Choose from:
   - The EXO API Service
   - The EXO Messaging Service

Note: The API configuration utilities are always installed (see "Setting up the Services" on page 15).

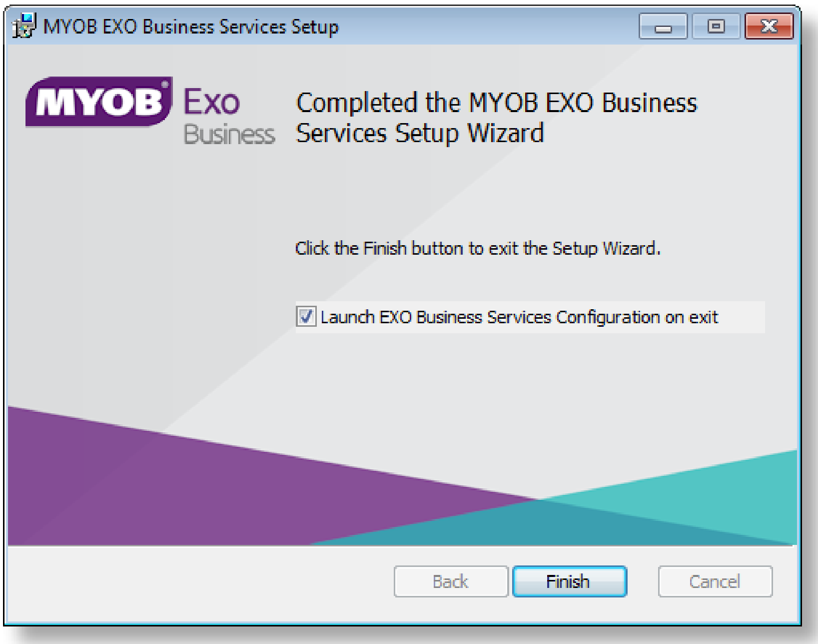
5. The install location is displayed at the bottom of the window. Click **Browse** to choose a different location if necessary.
6. Click **Next**. You are now ready to install the EXO Business services.



7. Click **Install** to being the installation. The progress of the installation is displayed:



8. Once the installation is complete, click **Finish** to close the wizard. You can choose to open the EXO Business Service Configuration utility to set up details of the EXO API services.

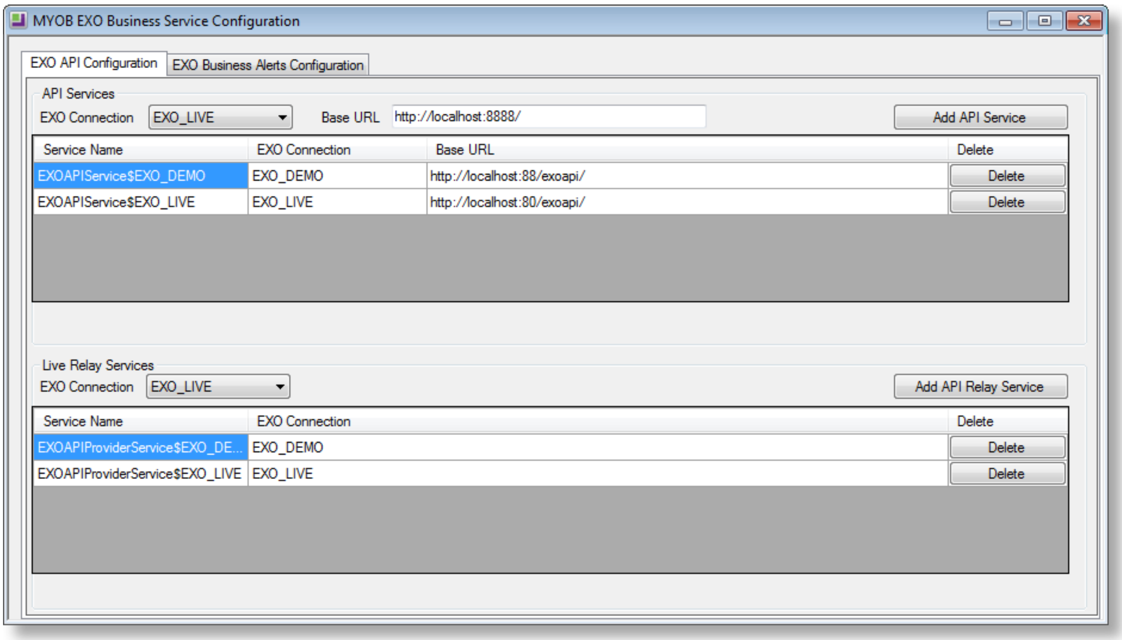


Note: The EXO Business Service Configuration utility is installed in the same location as the EXO API services. You can run the utility (**MYOB.ED.EXO.Cloud.ServiceConfig.exe**) from this location at any time.

Setting up the Services

The EXO Business services must be set up for each EXO Business database connection, using the MYOB EXO Business Service Configuration utility. This utility, **MYOB.ED.EXO.Cloud.ServiceConfig.exe**, can be run immediately after installation, or you can open it from the EXO services install directory at any time.

> **Note:** All setup must be performed on the server that the EXO Business services are installed on, using an account with administrator privileges.



The utility displays configuration settings for the following services:

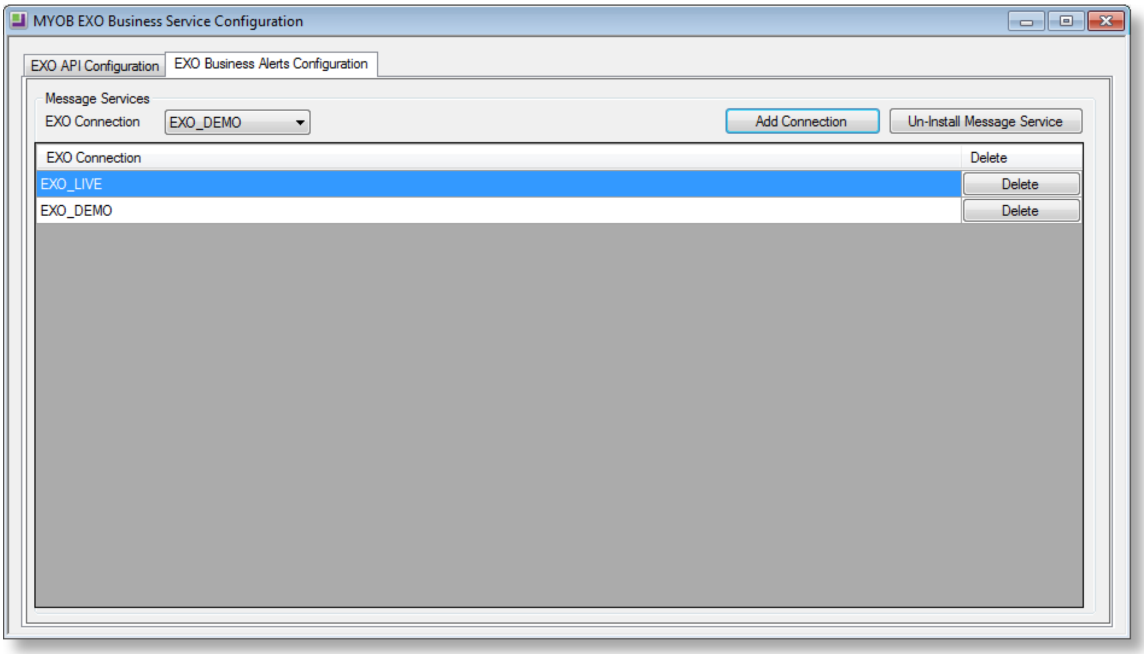
- EXO API Configuration
  - API Services – this is the main EXO API service.
  - API Provider Services – this service connects the EXO API to the online relay. This service is only needed this if you want to communicate with the EXO API remotely.
- EXO Business Alerts Configuration
  - Message Services – this is the EXO Business messaging (email) service.

To configure an API service, select an EXO Business database connection, then click the relevant **Add Service** button. For the API Service, you must also enter a **Base URL**, which is the location and port the API is accessible on (the default should be suitable in most cases, unless you want to use a different directory and/or port).

> **Note:** For local API access, ensure that your firewall is configured to allow the relevant ports, services and/or applications.

To validate that the EXO API has been successfully installed and set up, navigate to the Base URL in a web browser or REST client to see a list of available endpoints.

The configuration process for the messaging service is slightly different; where the API services create a separate instance for each EXO Business database connection, the messaging service has a single instance, which can have multiple connections to it.



To install the messaging service instance, select a database connection and click **Add Connection**. This adds the service and sets up a connection to the selected database. To add new connections, select them from the **EXO Connection** dropdown and click **Add Connection**.

New Features

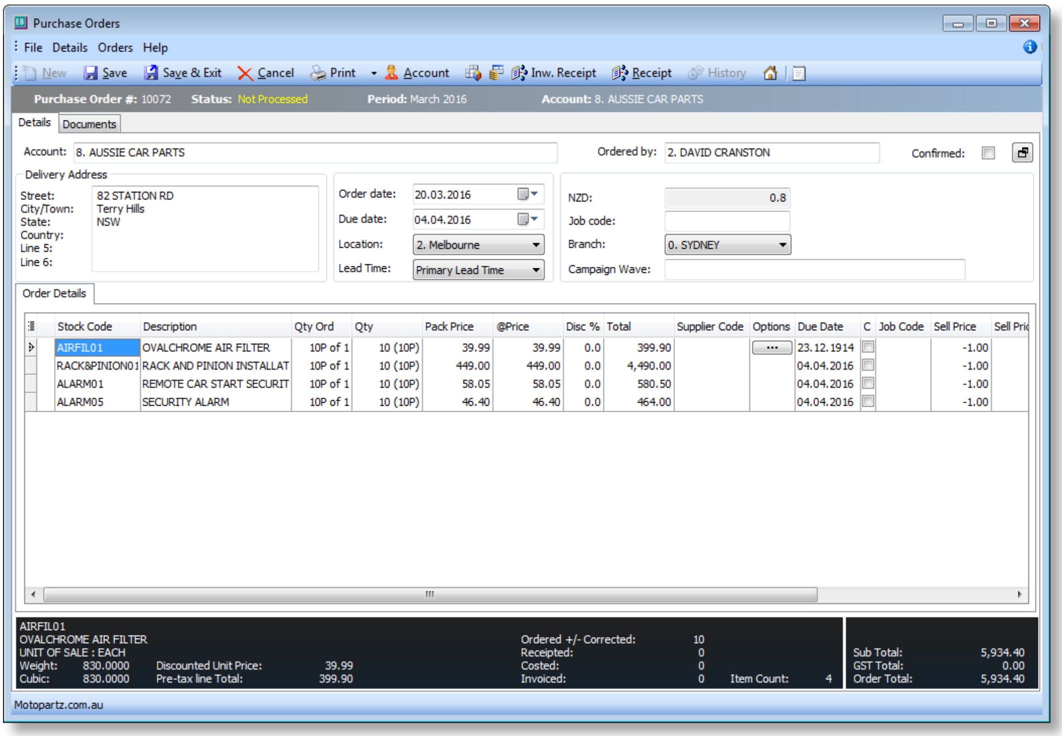
Updates to the Purchase Orders Window

This release includes several changes to the Purchase Orders window, making it more powerful and flexible.

New Grid

The main grid on the Purchase Orders window has been replaced with a new grid control, adding extra functionality such as copy-paste functionality, the ability to hide and re-order columns, the ability to add Extra Fields to the grid and use search templates (see page 18).

Access to the new grid is controlled by the **Use old purchase order screen** User-level profile setting. By default, this setting is enabled, meaning that the new grid will not appear. To activate the new grid, disable the profile setting.

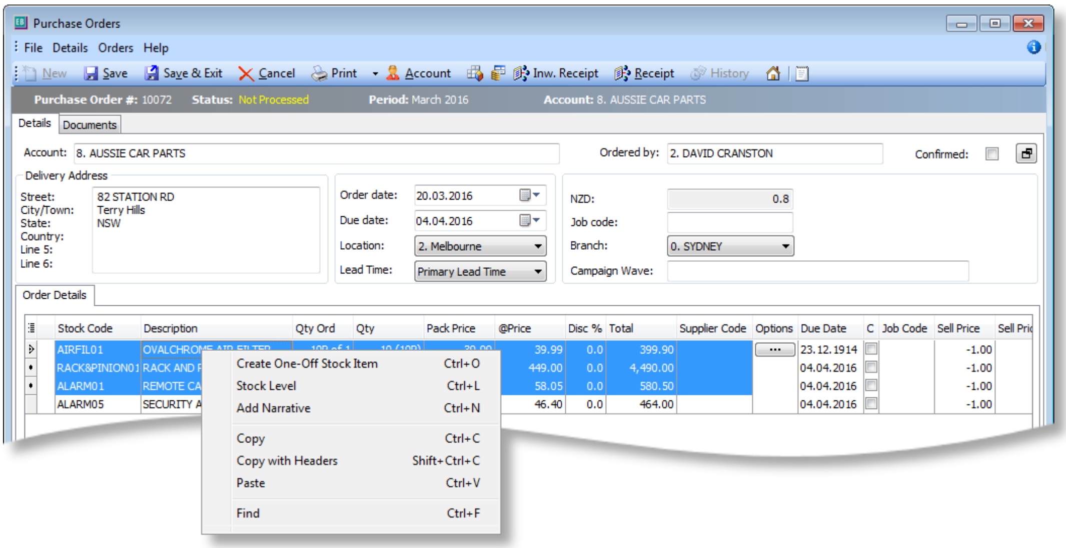


Columns can be shown or hidden by clicking the  control at the left of the column headers.

> **Note:** Some columns can also be controlled by profile settings; if a column has been hidden by a profile setting, it cannot be shown using this control.

The new grid supports Extra Fields; any fields added to the PURCHORD_LINES table with the **Grid Column** option ticked will appear in the grid.

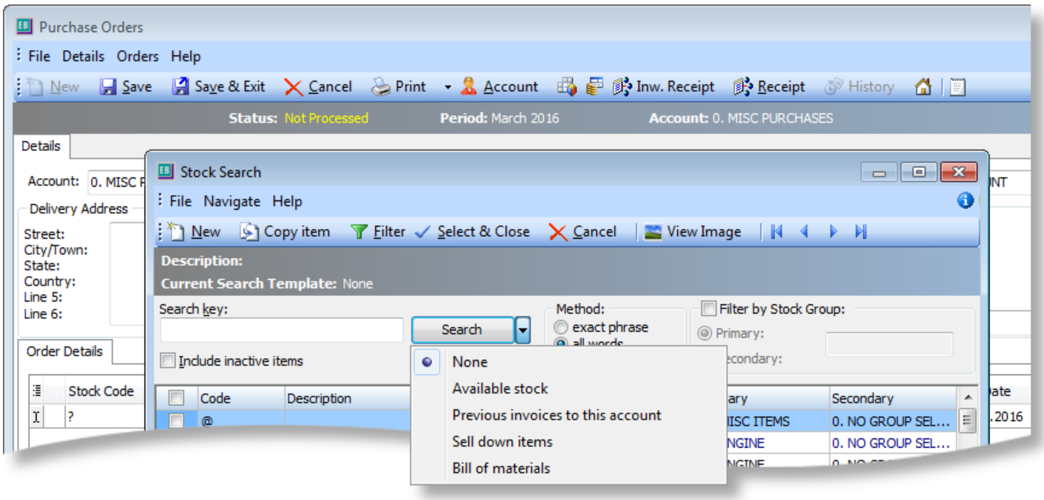
Clicking on a cell in the grid and dragging allows you to select multiple cells across one or more lines. The right-click menu for the new grid includes options to copy and paste the selected cells, so you can, for example, copy the cells to a spreadsheet, edit them, then paste the edited data back into the grid.



Note: You can select the entire grid by clicking in it and then pressing CTRL+A. If you delete all lines from the grid, you will need to press INSERT to add a new line.

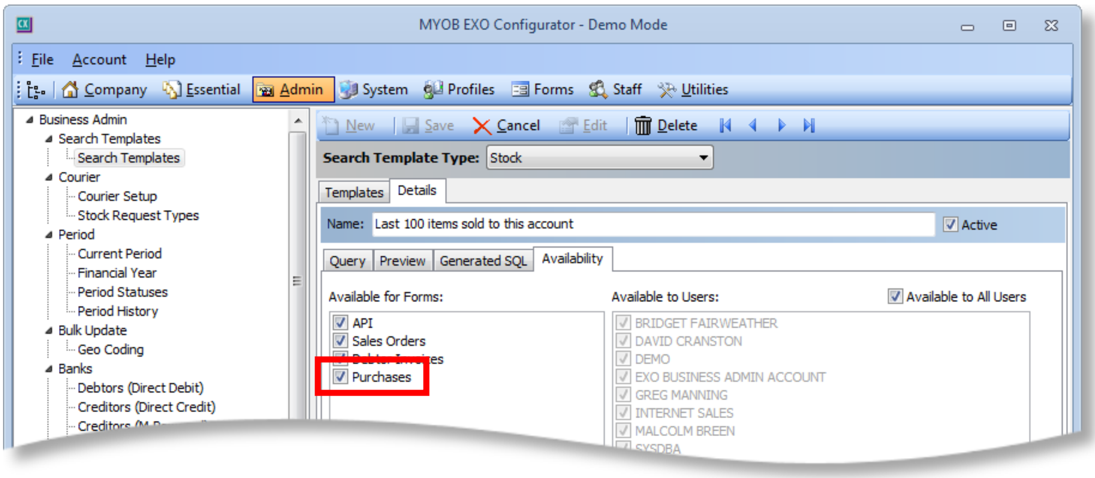
Stock Search Templates

Stock search templates are now available when searching for stock from the Purchase Orders window (previously this feature was only available from the Sales Orders and Debtors Invoice windows). When opened from a Purchase Order, the Stock Search window contains a dropdown that allows you to select a search template to apply:



Note: Stock search templates are only available when using the new Purchase Order grid (see page 17).

A new **Purchase** option is available on the Availability tab of the Search Template setup screen when editing a stock search template. Ticking this option means that the search template will be available from the Purchase Orders window.



Standard Business Reporting

This release adds Standard Business Reporting (SBR) features, which provide the ability to submit tax reports electronically from within EXO Business.

Setting up EXO Business for SBR

The following details are needed to submit the Taxable Payments Annual Report electronically (see page 21):

- A my.MYOB account – your Business Partner will need to contact MYOB's administration team with your details to sign you up for an account.
- A Business Reference Number (BRN), which uniquely identifies an EXO Business database – contact your Business Partner for the BRN for your database (they will be given it after your my.MYOB account is created). Once you have a BRN, enter it in the **Business Reference Number** field on the Company > Company Details section of EXO Config.
- A software ID – this is generated in EXO Config at Business Essentials > SBR. Click the **Request Software ID** button to generate the software ID (the ID is based on your BRN).

Note: If you are already using the Bank Feeds feature, you will already have a my.MYOB account and BRN—you do not need to apply for these again.

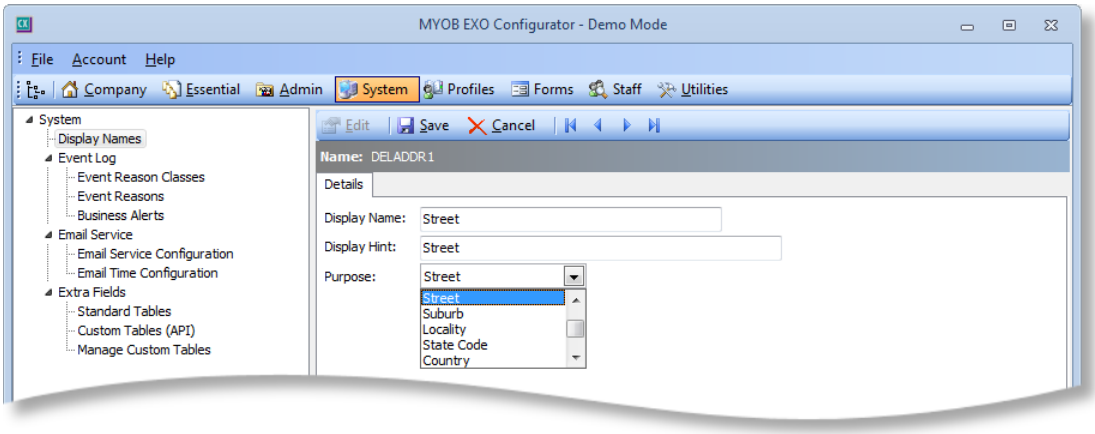
The following details are needed to submit NZ GST returns to the IRD electronically (see page 22):

- A myIR account – you can register for myIR at http://www.ird.govt.nz/online-services/ir-online-services-register.html.
- Your company must be registered for GST.

Validating Addresses

The ATO requires that all addresses submitted to it comply with a specific format. You must review the address details of your own company and of all Creditor accounts that will be included in the Taxable Payments Annual Report (TPAR).

When gathering address details to include in the TPAR, EXO Business uses the new **Purpose** property of address Display Names to determine which details to include. For example, whichever address field has been given the “Street” property will be used to populate the street detail for all accounts included in the TPAR. Before you can generate the TPAR, you must assign purposes to the relevant address details. Do this by selecting a value from the new **Purpose** dropdown in EXO Config at System > Display Names:



Each purpose can be assigned only once; for example, once you have assigned the “Street” purpose to one address field, “Street” will not be available in the **Purpose** dropdown for any other address fields. All purposes should be assigned to an address field.

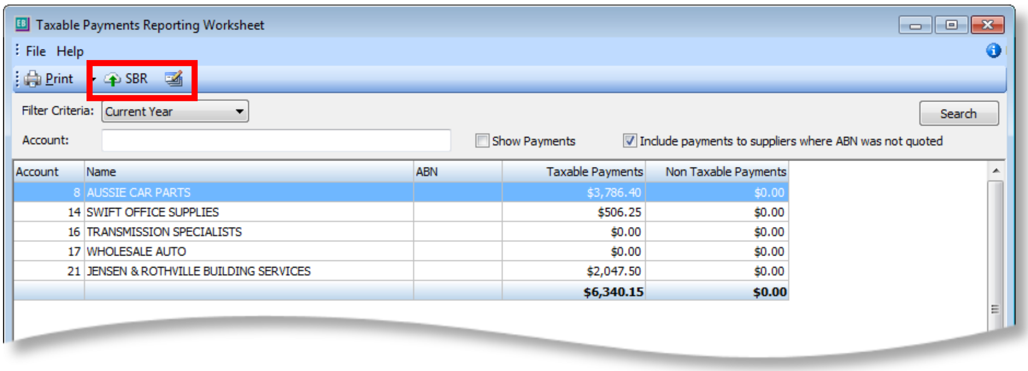
> **Note:** You should assign purposes to the Delivery Address fields, i.e. DELADDR1 – DELADDR6, rather than the Postal Address fields.

Once each purpose has been assigned to an address field, you can review your company’s address details in EXO Config at Company > Company Details, and Creditors’ address details on the Details 1 tab of the Creditor Account Details window to ensure that the correct data has been entered into all fields.

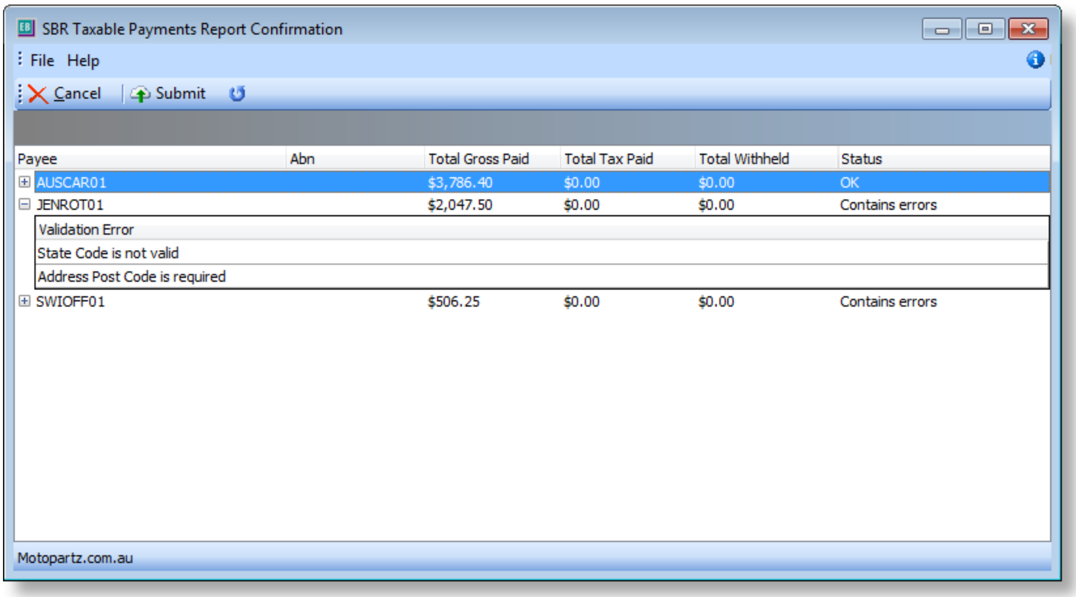
> **Note:** See Appendix 2 on page 37 for details of the required format for address details.

Taxable Payments Annual Report (AU)

The Taxable Payments Annual Report (TPAR) can now be submitted to the ATO electronically. The Taxable Payments Reporting Worksheet window includes new toolbar buttons for submitting the report online and managing submissions:



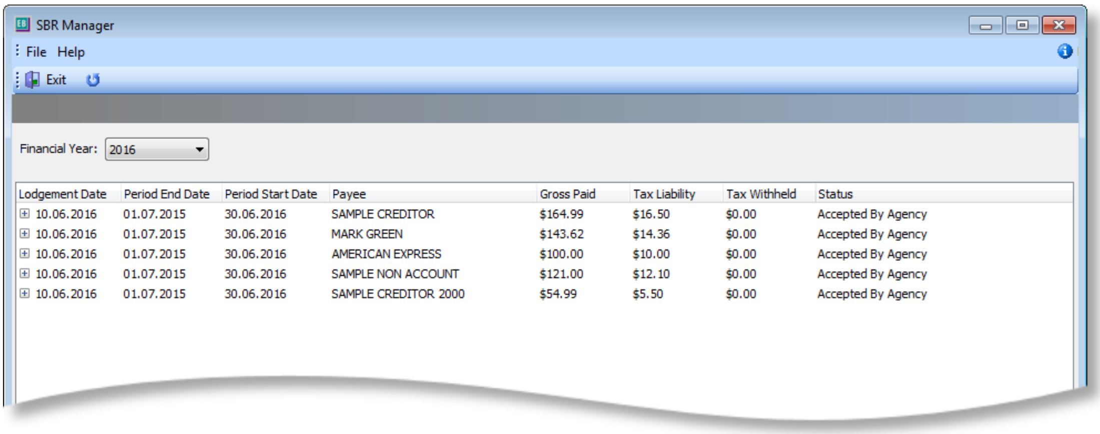
Clicking the **SBR** button ( ) opens a confirmation window that displays details of all payments that will be submitted:



Any validation errors that have been encountered will be displayed here—you must correct any errors before the report can be submitted. You can double-click on an error to go to the related Creditor account.

If there are no errors, you can click **Submit** to submit the report to the ATO—at this point, you must enter your my.MYOB account details.

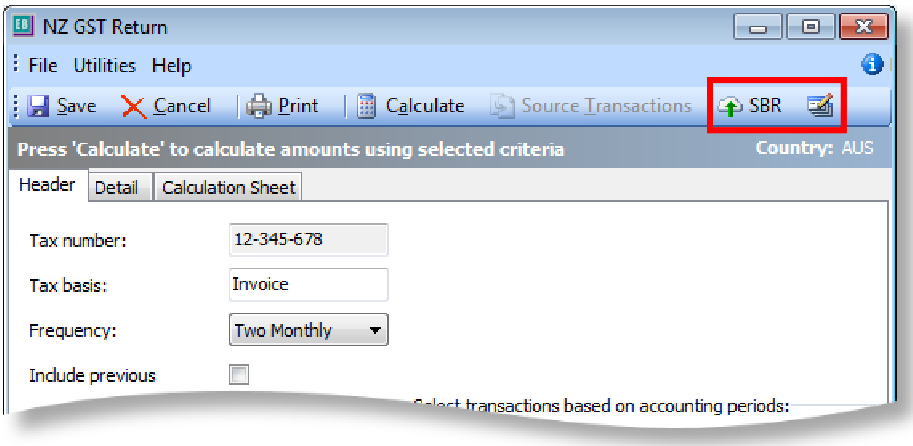
A confirmation message appears once the report has been submitted. You can check the progress of your submission on the new SBR Manager window, which can be opened by clicking the toolbar button on the Taxable Payments Reporting Worksheet window.



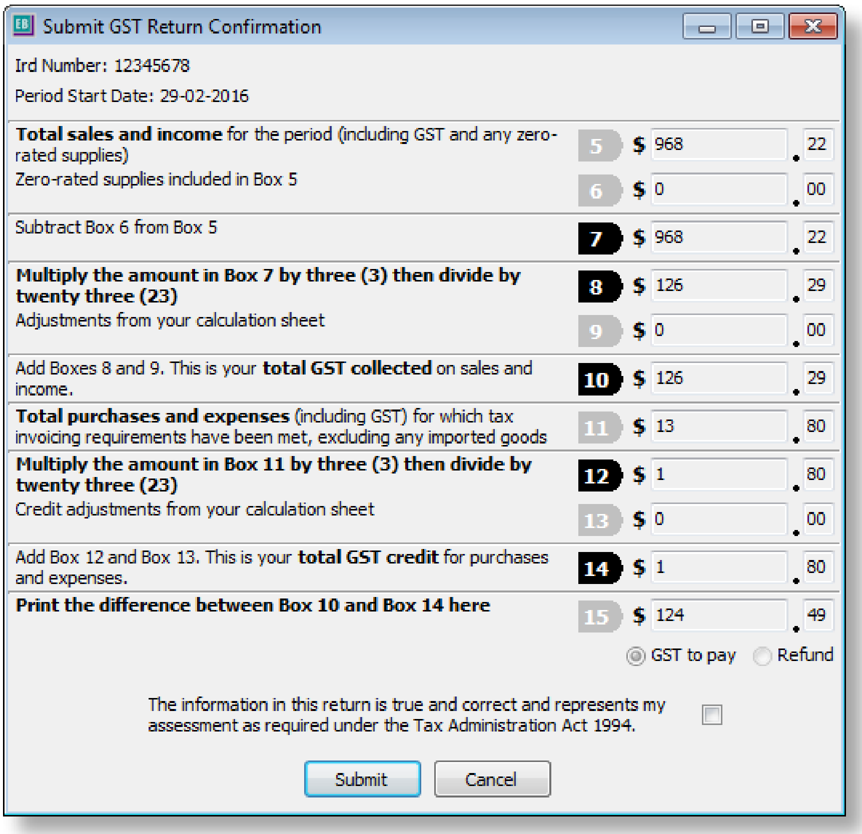
Note: You can re-submit a report if necessary; records that have already been submitted will be overwritten.

Electronic GST Report (NZ)

The NZ GST Return can now be submitted to the IRD electronically. The NZ GST Return window includes new toolbar buttons for submitting the report online and managing submissions:

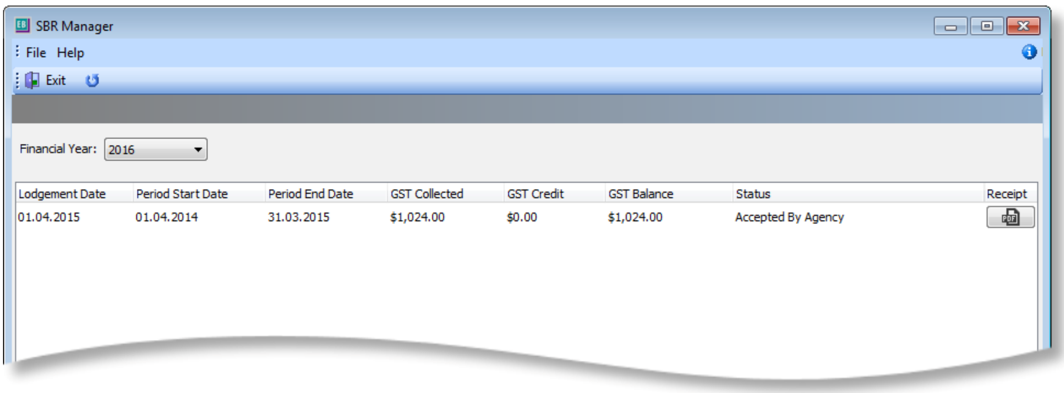


Clicking the **SBR** button ( ) calculates the GST Return and displays the results on a summary window:



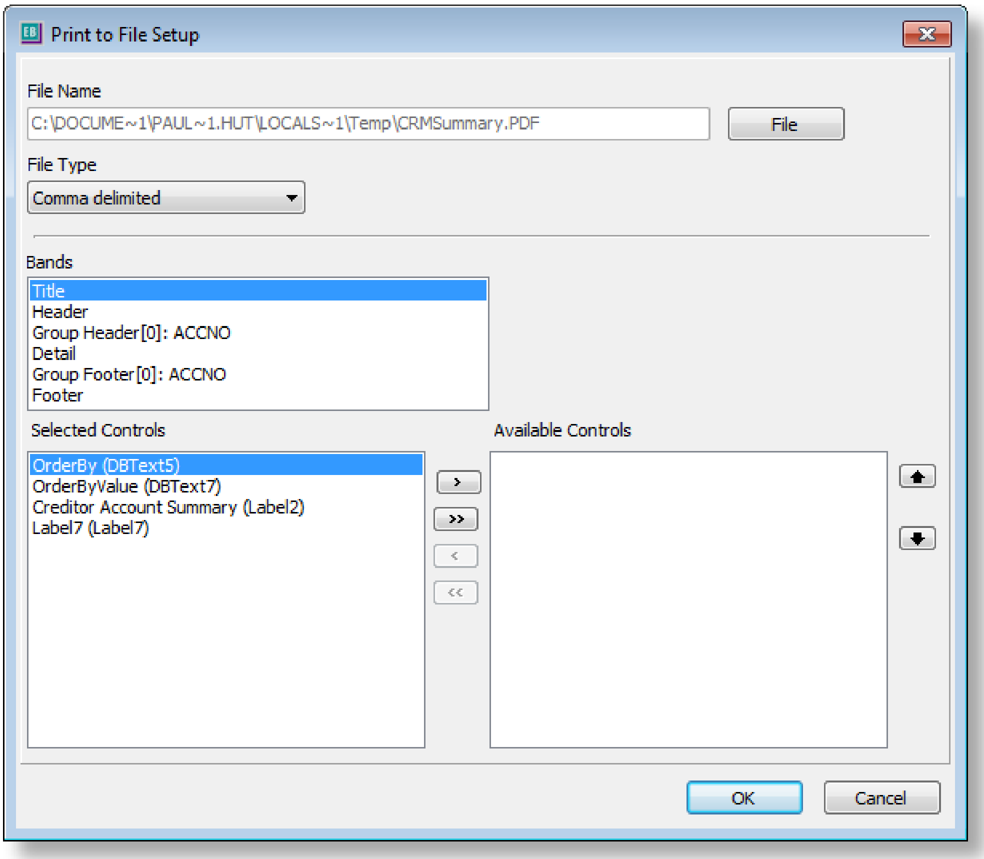
Tick the confirmation box, then click **Submit**. An authentication window appears, where you can enter your myIR login details.

As with TPAR submissions, you can check the progress of your submission on the SBR Manager window, which can be opened by clicking the toolbar button on the NZ GST Return window.



Clarity Report Print to File Options

The Print to File Setup window in the Clarity Report Designer has been redesigned, making it easier to produce XLS data files with properly aligned rows and columns from Clarity reports.

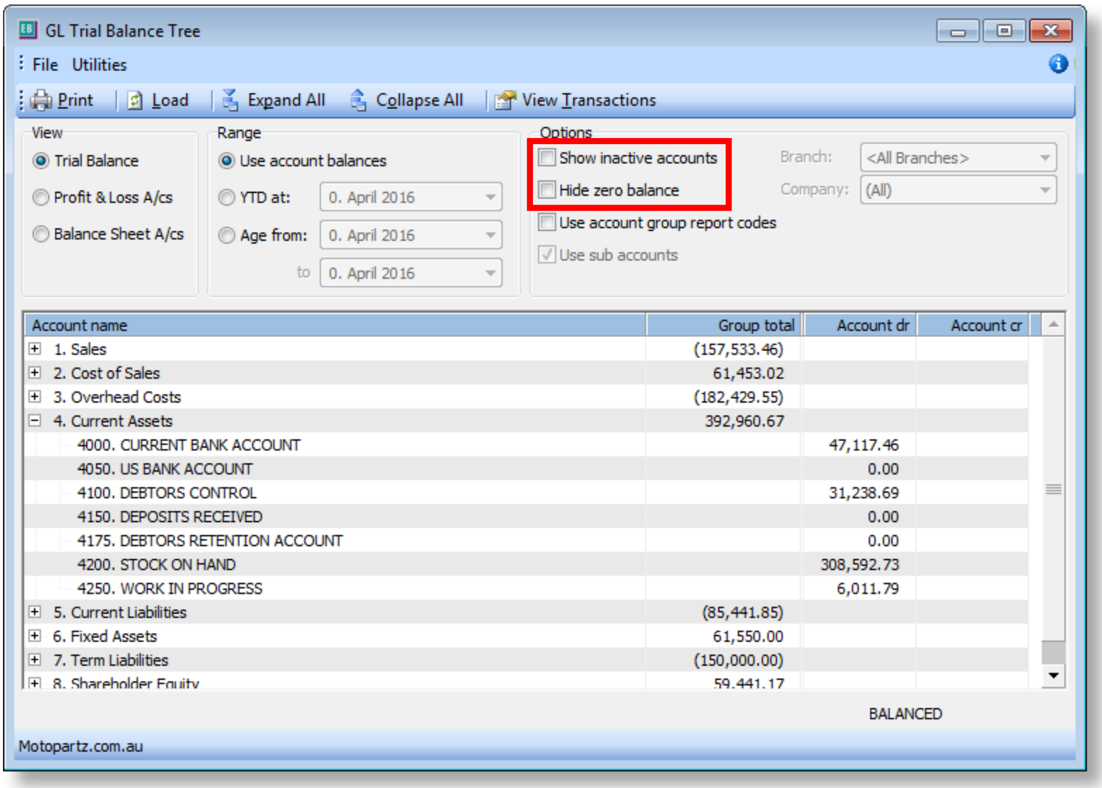


The window is now resizable, so it can be enlarged when there is a long list of available controls. It is now easier to see what each available control represents:

- Controls are now shown with their more user-friendly names, using the format “DataField (UserName)” for database controls, or “Caption (UserName)” for labels.
- The controls in the Selected Controls pane are now displayed in the order that they appear on the Clarity report (ordered left-to-right, top-to-bottom), rather than appearing alphabetically.

GL Trial Balance Tree Options

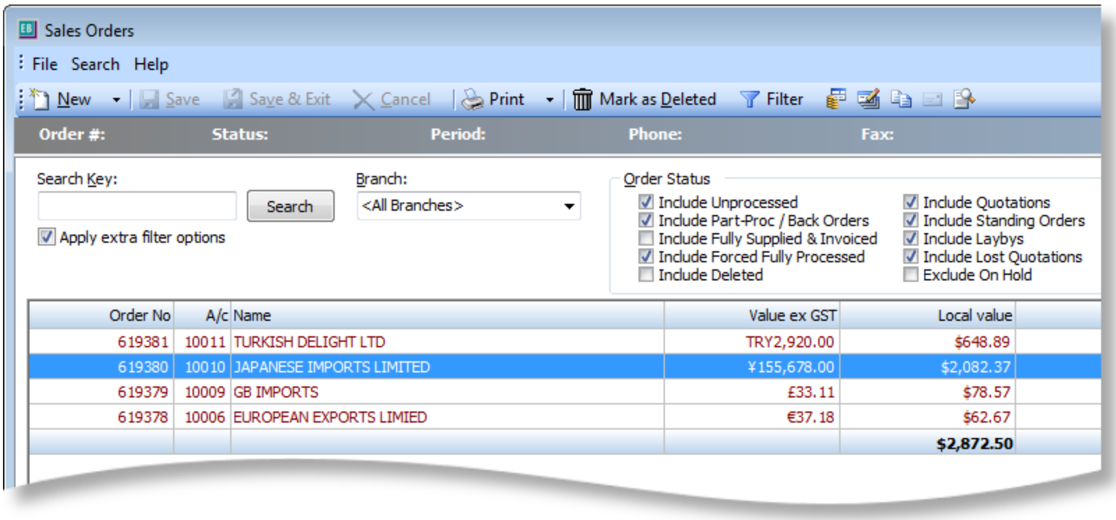
New options are available on the GL Trial Balance Tree window:



Using the new check boxes, you can choose to show or hide inactive or zero-balance accounts in the tree.

Display of Currency Symbols

The currency symbols that can be defined for different currencies, e.g. €, £, ¥, are now displayed on all relevant common windows such as the Debtor and Creditor account detail windows, and the Purchase Order and Sales Order search grids, as well as on numerous reports.



Job Costing Date Validation

To better support perpetual inventory integration, validation has been added to the transactions dates entered in the following places in EXO Job Costing:

- Job Details window > Costs tab
- Job Details window > Timesheets tab
- Direct Material Entry window
- Direct Timesheet Entry window

Once a job has been saved, it is no longer possible to change a transaction's date to one in a different period; the date can only be changed to one in the same period as the original date.

When entering transactions on the Quote/Budget tab of the Job Details window, the date defaults to the current date, unless you have not rolled over to the current period; in this case it will display the last date of the period you are currently in.

> **Note:** The **Enforce transaction period dates during invoice entry** profile setting is still applicable to Job Costing; this setting is used to validate the date initially entered for a job transaction.

Extra Search Field Formatting

This release adds enhancements to the user-level profile settings that add extra fields to the various search screens and grids that support them, e.g. **Extra stock items search fields**, **Extra creditor account search fields**. The formatting of extra fields added to search windows can now be customised; these profile settings now allow entries in the format:

DatabaseFieldName=DisplayName=SearchBehaviour**=Format**

The new =Format parameter controls how each extra field will be formatted. It can contain one of the following values:

- Cost – Use standard cost price formatting, without a currency symbol
- Sell – Use standard sell price formatting, without a currency symbol
- Balance – Use standard balance formatting (2 decimal places), without a currency symbol
- Qty – Use standard quantity formatting
- Disc – Use standard discount formatting, with a percent symbol (%)
- DateTime – Show date/time as dd.MM.yyyy hh:mm:ss
- Date – Show date as dd.MM.yyyy
- BillQty – Use standard bill quantity formatting
- BillCost – Use standard bill cost formatting
- a number between 0 and 15 – Use the specified number of decimal places, e.g. 3 will give 123.450

The formatting parameter is optional; if it is not specified, formatting will be applied to the field based on its field name and display name:

Field name or display name contains	Formatting applied
“COST”	Use standard cost price formatting, without a currency symbol
“SELL” or “PRICE”	Use standard sell price formatting, without a currency symbol
“BAL”	Use standard balance formatting (2 decimal places), without a currency symbol
“QTY” or “QUANTITY”	Use standard quantity formatting
“DISC”	Use standard discount formatting, with a percent symbol (%)

Posting GL Ledgers from the Command Line

The Post Ledgers to GL function can now be run from the command line, allowing you to process the default ledger posting in a scheduled, automated, unattended mode out of hours. To run the posting process from the command line, run **Exonet.exe** with the /POST_LEDGERS flag, i.e.:

```
Exonet.exe <database> <username> <password> /POST_LEDGERS
```

When run from the command line, the ledger posting process uses the following settings:

- Source Ledgers Period: All Unposted
- Destination GL Period: Source Ledger Period
- Date Stamp: The date that would normally appear on the Post Ledgers to GL window (usually today's date)
- Initials: ATO

All of the profile settings that can normally be used to control ledger posting apply when posting from the command line.

When the ledger posting process is run from the Post Ledgers to GL window, the user is prompted to copy any invalid GL accounts to the clipboard; when running from the command line, invalid accounts are sent to the event log.

When run from the command line, the process does not prompt you to print the GL Post Run Report once the process is complete.

Update to Geolocation Features

When retrieving geolocation information for an account's Delivery Address, if a structured "official" address is found for the account, the system will now overwrite the existing address with the structured address.

Resolved Issues

EXO Business Core

Service Request ID	Description
11094790563 110925782941 110634184864 110634568381 17729857675 13070552899 12738329021 12636730571 12056798101 11152068851 11123964691 11090707101 **11276968536** 14445190591 12596471111 11818891496 11818891492 11818891488 11818891482 11818891476 11818891470 11818891464 11818891458 11818891451 11819161288 11819161284 11819161278 11819161271 11561971511 11276968540 11262529793 **11343131066** 11343131112 11343131037 **11463593473** 11463593444 11463593796 11463593868 11463593693 11463593539 11463593496 11463593482 **11269524119** 14228996263 12370016761 11701556964 11677966803 11243689608 **12495964431** 14983359761 12492622451 **111409284273** 111372601911 **12495964431** 14983359761 12492622451 11049690854 114655586321 117284664641	This release updates the Purchase Order window with a new grid control, adding new functionality to the window—see page 17 for details.
11305622207 11287953316 12056904319 11305622350 11305622344 11305622331 11305622325 11305622319 11305622307 11305622313	This release displays the defined currency symbols on windows where they should appear—see page 25 for details.
11242462924 11242463028 11242462903 11649372164 15808687351 15808687377 15845366441 15845366455 15845366487	This release adds the ability to hide inactive and zero-balance accounts from the GL Trial Balance Tree—see page 23 for details.

11761017082 117818923904 117818923891 113362603954 12293056374 12288245114 12288245108 12288245104 12288245088 12288245081 11848056471 11796517971 11759131051 11755532780 11674594501 **11300449672** 11551574541 11517822582 11505765896 11505765718 11505752601 11502576657 11492980281 11474251570 11302391114 11302391107 11302391101 11290314751 **11664150135** 11661460951 **11766769570** 11689973671 11910533309 11799442431 11769021051 11759527241 **11632334502** 11637130542 11629865131 **11573554231** 11542472702 **11881899207** 11877293031 11935596821 14288730151 11730075201 11770968791	This release updates the Print to File Setup window in the Clarity Report Designer, making it easier to export Clarity reports to an Excel file—see page 24 for details.
12559705511 110428551393 16043108676 12664294641 11516391200 **11252027827** 11245056351 **12322803545** 12671751744 12320631731 **12741531852** 12731085211 **12773099966** 12739937731 15977991259 112791626205 11031811231	Allocations could be incorrect when prompt payment discounts were in use: When allocating a payment to multiple invoices, if the customer had paid more than what was required, the prompt payment amount was included in the allocation, putting the allocation batch out of balance and incorrectly updating the Debtor account balance. This has been resolved.
11967018161 128254803711 124577909021 114810245861 111882191681 15580227721 12813710841 11954392552 **16739104069** 117735750571 16510633671 16510633659 16510633647 16510633635 16510633621	This release resolves the following issues regarding emails: • When emailing invoices or statements from the Transaction tab of the Debtor Account Details window, the system did not use the **Statement Contact** specified on the Details 2 tab, if one was available. • When emailing invoices or statements from the Transaction tab of the Creditor Account Details window, the system did not use the **Remittance Contact** specified on the Details 2 tab, if one was available. • If the selected statement contact was unlinked from the Debtor account, the mailshot for Debtor statements or invoices would not use the correct email address.
12873071198 111939667438 110186832741 17539277111 19435902312 19819911191 12837745798 12908858051	When a new Contact was created from a Debtor account, the Delivery Address entered would be overwritten with the Postal Address. This has been resolved.

11658229741 127918774471 11506563434 11462359321 11463594178 11517447679 11583490888	When Extra Fields were added to the Stock Search window, they would display decimal places as per the **Quantities** decimal place setting on the Essentials > General Settings of EXO Config. This has been resolved; the functionality of all of the various **Extra … search fields** profile settings has been extended to allow formatting to be specified. See "Extra Search Field Formatting" on page 27 for details.
111433080216 128654594949 119112895180 118090544411 111122159066 11846327311 13722004531	When sending creditor remittance advices using the mailshot function no CLE file was selected by default, even if one was available, which meant that users had to browse to find the CLE every time they used the mailshot. This has been resolved.
129180475312 128480458891 130264857631 130464734241 130507416391 130510832471 130635266686	It was not possible to open the Invoice Line Periscope for duplicated Creditor Invoices. This has been resolved.
11343130903 11343130681 11343130909 11343131002 118441690271 **128163664608** 127355264401 135727474771	When processing a Purchase Order Receipt without going through Inwards Goods, if the **Allow manual entry/override of discounts on purchase order lines** profile setting was enabled, the system ignored any discounts that were applied to the order. This has been resolved.
128982751000 128321016271	The system behaved very slowly when saving updates to a stock item record that had a large number of serial numbers associated with it. This has been addressed; performance has been improved in this area.
130063647971	Unnecessary document management prompts appeared when a user saved a Sales Order by clicking **Save & Exit** (but not when clicking **Save**). This has been resolved.
-	In some situations, the End of Period process took a long time to complete the Debtor Allocations phase. This has been addressed; system performance has been improved in this area.
-	When entering a Debtors Invoice, after using ?+TAB to select a line item, the user was returned to a new line, rather than the selected line. This has been resolved.
-	On the Bank Feeds window, the Hide Transactions button was initially greyed out until the view was changed. This has been resolved.
-	The Bank Feeds function added a UTC offset to 00:00:00 times, which could cause issues with date matching and bank reconciliation (at the end of month transactions for the last day of the month may appear in the first day of the next month). This has been resolved.
-	Indexes have been added to the WORKSORD_HDR and WORKSORD_LINES tables to improve system performance.
-	The **Copy to clipboard** right-click option on ExoGrids now copies column headers.

EXO Job Costing

Service Request ID	Description
19319433929 118630037971 117073962521 113983034374 113983034361 113983034051 19228841261	When crediting a job invoice that included a retention, the retention value would be missing. This has been resolved.
15952302444 127821926836 116960145301 19379720021 15869351681	When a job line was cancelled, the GL transactions were always created in the current period, not the period in which the transaction originally took place. This has been resolved; users are asked to confirm a cancellation if the transaction’s period differs from the current period, and the period can be changed on cancelled lines if necessary.

EXO Business 2016.2.1 Service Pack

The following issues were resolved in the 2016.2.1 Service Pack release:

Service Request ID	Description
127157066706 14107908997 16601462764 19555422421 125217536331 127122423111 127122423124 127122423136 127122423148 128480458851	On the Setup GL Reports window, if a user added a new report, then closed the window without saving, whichever report was highlighted on the search window before the user clicked **New** would lose the entire report definition. This has been resolved.
133153237565 132755975623 131800383432	When the profile setting **Disable serial number screen popup for inwards goods receipts with fully assigned serial numbers** was enabled, unless the user manually confirmed the serial numbers at the costing stage, the second and subsequent lines did not update the InStock flag to “Y”, which left these serial numbers in limbo and unable to be sold. This has been resolved.
134304289620 113992313941	When importing documents to the Documents tab of the Debtor Account Details window, the document’s **Document Date** would be null if the document was open in another application at the time it was imported. This has been resolved.
135107721921 135263496906	The Purchase Order grid was not populated when the bar code of a stock item was used instead of stock code.
-	Forecast-based Purchase Orders always used the new Purchase Order window (introduced in EXO Business 2016.2), even when the **Use old purchase order screen** profile setting was enabled. This has been resolved.
-	The Forecast-based Purchase Orders feature was passing in the stock requirements in terms of stock keeping unit quantity as a portion of the supplier pack multiple – users found this unintuitive.

-	Forecast-based Purchase Orders was not passing through the supplier discount values to the column in the new Purchase orders grid.
-	It was not possible to use the CTRL key to select multiple items on the Stock Search window when using a search template. This has been resolved.
-	The new Purchase Order grid had a minimum size constraint. This has been resolved.
-	The **Order Tota**l field on the new Purchase Order grid was not refreshed when lines were inserted by means other than keying. This has been resolved.
-	The new Purchase Order grid did not support the Auto narrative feature. This has been resolved.
-	Statement/remittance contact logic should apply only to statements (not invoices) when emailing from an account's Transaction tab. More extensive work is planned in this area, but in the interim the previous logic has been re-instated: Invoices will go to the account email address by default rather than contacts when emailing an invoice from the Debtor's Transaction tab.
-	Taxable payments logic was missing from the Creditors Payment Processor for Direct Credits and Cheques if Payments basis GST was not enabled. This has been resolved; now it always populates regardless.
-	This release includes performance improvements to the confirmation screen when submitting taxable payments via SBR.
-	The taxable payments confirmation screen did not reflect the actual values that would be submitted to the ATO by electronic submission. Values were rounded to the nearest dollar; however, the ATO specifies that only dollar amounts should be submitted with no cent portion. e.g. 100.99, 100.55 and 100.45 all become 100, i.e. the values should be truncated, not rounded. This has been resolved; the system now truncates values instead of rounding them. The Clarity forms **CITP_Details.CLF** and **CITP_TaxReturn.CLF** have been modified to reflect this. **Note:** The ATO will reject any account where the GST is a negative value.

Known Issues

The following issues have been identified as requiring end-user attention in this release.

Installation/Upgrade Issues

- If you are using the MYOB EXO Business Installation Wizard to install an instance of SQL Express, the following must be must be present on the PC:
    - .NET Framework 3.5 SP1 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=120550
    - Windows Installer 4.5 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=123422
    - Windows PowerShell 1.0 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=120552
- Due to security settings imposed by Windows, CHM Help files cannot be viewed from a remote location—this means that you can only view the EXO Business CHM Help files if they have been installed on the local PC. See Microsoft Knowledge Base article 892675 for more information on this issue and suggested workarounds. (This issue does not apply if you are viewing online Help files on the EXO Business Education Centre.)

Demo Data Issues

The stored procedure SP_DEMO_DATA_DATE_UPDATER, which updates the data in demo databases to the current date, was updated in EXO Business 8.4. This stored procedure is only available in the EXO_DEMO database, which means that any existing demonstration databases used by partners will not be able roll their demo data forward; these databases will need to be re-created based on the updated EXO_DEMO database in order to use the updated SP_DEMO_DATA_DATE_UPDATER procedure.

Job Costing Resource Issues

When a resource allocation is created, an Activity for the relevant staff member is automatically created in the EXO Business system; however, if the resource is not associated with a staff member, the Activity will not appear on the Activity Search widget on the Task Scheduler tab.

As a workaround, a dummy staff account can be created to associate non-staff Resources with.

SQL Server 2012 Issues

All versions of SQL server 2012 exhibited a subtle, but now well-known change in default behaviour with regard to identity or auto number sequences. In MYOB EXO Business, this would be experienced as an unexpected anomaly where number sequences could apparently spontaneously jump by increments of 1000 if the SQL server was restarted.

This behaviour was reversed in SQL server 2014, but no known solution exists for completely preventing this behaviour in any versions of SQL server 2012, other than to upgrade to SQL server 2014 to completely eliminate the potential for this issue to occur.

SQL Server 2008 R2 prior to SP3

MYOB EXO Business uses a SQL Server feature called Common Language Runtime Integration. This feature was disabled by default in versions of SQL Server 2008 R2 prior to Service Pack 3. If this feature is not enabled, users may encounter the following error during the upgrade process:

Updating server configuration: 'clr enabled'

Appendix 1: Profile Settings

The following profile settings have been added or modified in this release.

Name	Profile Name	Level	Description	Default	Refer
Extra … search fields		User	For all of the profile settings that allow extra fields to be added to a search window, an extra parameter can now be specified to determine the formatting to apply to each extra field.		page 27
Use old purchase order screen	PURCHORD_USE_OLD_FORM	User	If this setting is enabled, the old Purchase Order window will be used. If it is disabled, the new Purchase Order window with enhanced grid functionality will be used.	Enabled	page 17

Appendix 2: Address Validation

The ATO requires that all address details included in returns comply with a specific format. The required format for addresses is detailed below.

Creditor Accounts

All Creditor accounts that track taxable payments (i.e. all Creditors that have the **Track Taxable Payments** option ticked on the Details 2 tab of the Creditor Account Details window) must include address details as set out in the following sections. Address details should be entered in the Delivery Address section on the Details 1 tab of the Creditor Account Details window.

> **Note:** The address purposes set up in EXO Config (see page 20) determine which field on the Creditor Account Details window maps to which address detail. When checking addresses, ensure that the correct details have been entered into the correct fields.

Australian Companies

The following address details are required for Creditors where the Country is set to "Australia" (or where it is blank, in which case the country will be assumed to be Australia)":

- Street
- Suburb
- Locality
- State Code, which must be one of:
  - ACT
  - NSW
  - NT
  - QLD
  - SA
  - TAS
  - VIC
  - WA
- Postal Code
- Phone Number (must be at least three characters long)

Non-Australian Companies

The following address details are required for Creditors where the Country is set to anything other than "Australia"

- Address Line 1
- Address Line 2
- Phone Number (must be at least three characters long)

Company Details

You must include the following details for your company, which are entered in EXO Config at Company > Company Details:

- Country, which must be "Australia"
- Post Code
- Locality
- State Code
- At least two address lines from either the Postal Address or Street Address section, depending on whether the **Street address is the same as postal address** option is ticked or not.
- A.B.N.

You must also enter the following details for a contact person on the Essential > Implementer Notes screen, under System Administrator Details:

- Name
- Phone Number (must be at least three characters long)