MYOB Exo Employer Services

NZ Edition

2020.01

Release Notes

myob

Contents

Introduction

What's New in this Release?

The 2020.01 release addresses the legislative changes that take effect from 1 April.

(This release can be installed prior to 1 April 2020; the changes are not activated in the product until the relevant date, e.g. changes to tax codes are applied when a pay ending on or after 1 April 2020 is run.)

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post-installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

Need assistance? If you have any questions or you need assistance with installing this update, contact MYOB Exo Support from 8:30AM to 5.00PM, Monday to Friday on 0800 MYOB Exo (0800 696 239) or via e-mail at anzpayrollsupport@myob.com.

Installation

Pre-Install Requirements

Requirements for PCs running Exo Employer Services components are detailed in the Minimum System Requirements document, available on the MYOB website.

Installing Exo Employer Services

Information on installing and upgrading MYOB Exo Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- Upgrading MYOB Exo Employer Services Online
- Upgrading MYOB Exo Employer Services Manually (New Zealand)
- How do I run Network.exe?

Note: Check the Known Issues section on page 4 for any known installation issues.

Post-Installation

After the installation is complete, the version numbers of all MYOB Exo Employer Services applications should be as follows:

Application	Version
MYOB Exo Employer Services	2020.01
MYOB Exo Payroll (NZ)	2020.01
MYOB Exo Health and Safety	2020.01
MYOB Exo Employee Information	2020.01
MYOB Exo Time and Attendance	2020.01
Runtime Files	09.00.0000.7423

To ensure that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

New Features

Tax Updates

ACC Rates and Thresholds

Changes to ACC come into effect on 1 April 2020. MYOB Exo Payroll has been updated to incorporate the following changes:

Detail	Current Value	New Value
ACC earner levy rate	1.39%	1.39%
ACC income maximum	$128,470.00	$130,911.00
Maximum ACC earner levy	$1,785.73	$1,819.66

These changes affect all tax code calculations.

Student Loan Thresholds

This release updates the student loan thresholds for the 2020–2021 financial year. The new thresholds are:

Period	Value
Annual	$20,020
Monthly	$1,668.33
4-weekly	$1,540
Fortnightly	$770
Weekly	$385

Update to ESCT Rate Determination

The calculations used to determine an employee's ESCT rate if they have worked less than 12 months have changed. The employee's income is now estimated using the expected current year's earnings, and their ESCT rate is based on this estimation.

Interface Updates

To match the IRD's terminology, the term "KiwiSaver Contributions Holiday" has been changed to "Savings Suspension" wherever it appears in the user interface.

> **Note:** For information about going a savings suspension, see **the KiwiSaver website**.

Known Issues

Delete Old Information temporarily disabled

The Delete Old Information utility could cause incorrect balances being calculated in the Alternative Leave Balances report. Because of this, the utility has been disabled in this version—it will be re-enabled in a later release once the issue affecting it has been resolved.

Error 2066 in a networked environment

The FoxPro error: "2066/Index file [filename].CDX is corrupt. Please rebuild it" can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- [What to do when getting an Error 2066 message](#)
- [Consistent error 2066 in a networked environment](#)