

MYOB Exo Employer Services

Australian Edition

2019.02

Release Notes

myob

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Introduction

What's New in this Release?

The 2019.02 release contains security and interface updates, and resolves issues identified in previous releases.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post-installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.

Need assistance? If you have any questions or you need assistance with installing this update, please contact your MYOB Accredited Business Partner. Alternatively, the answers to most common installation issues can be found on the MYOB Enterprise Knowledgebase at <http://myobexo.custhelp.com/>.

Installation

Pre-Install Requirements

Requirements for PCs running Exo Employer Services components are detailed in the Minimum System Requirements document, available on the [MYOB website](#).

Installing Exo Employer Services

Information on installing and upgrading MYOB Exo Employer Services is maintained on the MYOB Enterprise Knowledgebase. See the following articles:

- [Upgrading MYOB Exo Employer Services Online](#)
- [Upgrading MYOB Exo Employer Services Manually \(Australia\)](#)
- [How do I run Network.exe?](#)

Note: Check the Known Issues section on page 5 for any known installation issues.

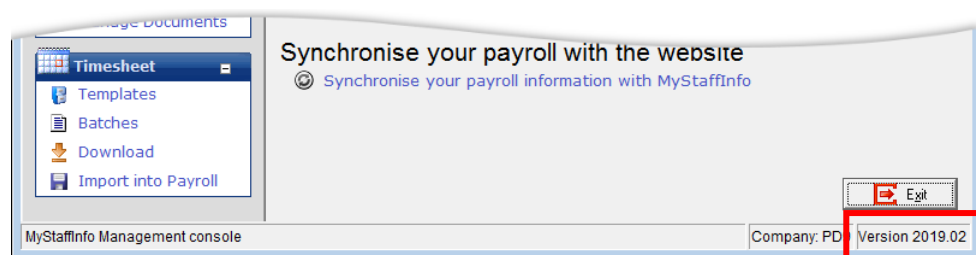
Check the Release

After the installation is complete, the version numbers of all MYOB Exo Employer Services applications should be as follows:

Application	Version
MYOB Exo Employer Services	2019.02
MYOB Exo Payroll	2019.02
MYOB Exo Employee Information	2019.02
MYOB Exo Time and Attendance	2019.02
Runtime Files	09.00.0000.7423

To check that this release installed successfully, check that the versions displayed on the About window (**Help menu > About**) match the versions listed here.

This release requires version **2019.02** of the MyStaffInfo Management Console (see page 3). To check this version number, open the Management Console. The version number is displayed at the bottom right corner:



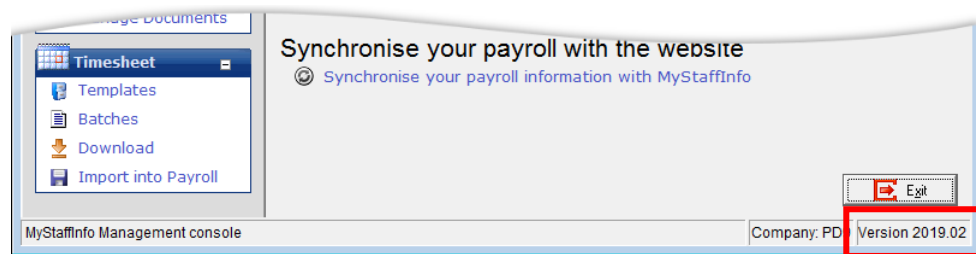
New Features

Password Security Improvement

The maximum length for user's passwords has been increased from 8 characters to 20 across all modules in the Exo Employer Services suite. This means user passwords can be longer and more complex, increasing system security.

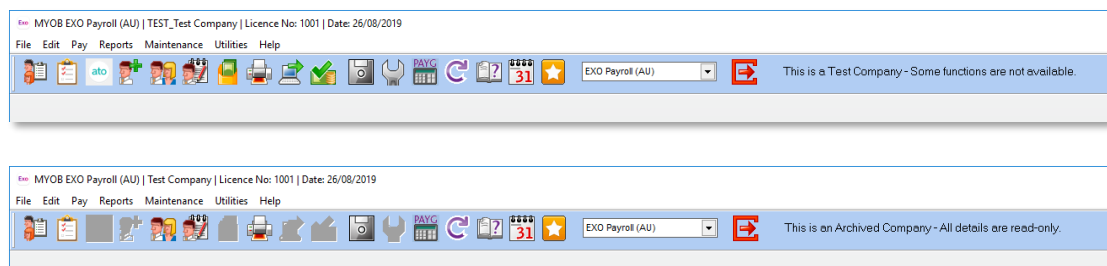
Effects on MyStaffInfo

If your organisation uses MYOB MyStaffInfo, the security enhancements in this release require version 2019.02 of the MyStaffInfo Management Console. The Management Console should be updated automatically, but you should verify that the 2019.02 version has been installed before performing any actions in it. To check the version number, open the Management Console—the version is displayed at the bottom right corner:



Highlighting Test and Archived Companies

The main toolbar of Test and Archived companies is now coloured blue to highlight the fact that the company being viewed is not a live company. A message in the toolbar also indicates the kind of company:



Resolved Issues

The following issues have been addressed in this release:

Problem Record	Service Request	Description
144876881014	144810627106	<p>It was possible to change an employee from Waged to Salaried or vice versa when the employee was included in an open pay, which could result in incorrect figures in the pay.</p> <p>This has been resolved; it is no longer possible to change an employee's remuneration type if they are in an open Current or One-Off Pay. A warning message appears, instructing the user to close the pay before changing the employee's details.</p>
172193652077	172176257468	<p>This release resolves issues that could occur when generating PDF payslips for emailing or uploading to MyStaffInfo, which could result in employees receiving the wrong payslip or multiple copies of their payslip.</p>

Known Issues

The following Known Issues have been identified in this release.

Error 2066 in a networked environment

The FoxPro error: “2066/Index file [filename].CDX is corrupt. Please rebuild it” can occur persistently on network systems that have a Server 2008 operating system with workstations running Windows Vista, Windows 7 or 2008 Terminal Server; or peer-to-peer networks where the server/workstation is running a Windows Vista or Windows 7 operating system, and one or more other workstations are also using a Windows Vista or Windows 7 operating system.

For information on this issue and suggested workarounds, see the following articles on the MYOB Enterprise Knowledgebase:

- [What to do when getting an Error 2066 message](#)
- [Consistent error 2066 in a networked environment](#)