MYOB Advanced Business

Release Notes

2015.3.2

Cloud Solutions
for Bigger Business

Contents

Introduction

Welcome to the 2015.3.2 release of MYOB Advanced Business.

What's New in this Release?

The 2015.3.2 release includes fixes to many areas of the system. The following sections provide details of the changes included in this release.

Installing this Release

The 2015.3.2 service pack is automatically deployed to all production accounts.

> **Note:** An updated licence is required to enable configuration options for the new features. While accounts in our managed environment will have their licences updated automatically, a local installation must be updated manually by navigating to the Licence Maintenance (SM.20.15.10) form and clicking the **Update Licence** button.

New Features

Licensing Updates

Reports

Access to reports for various modules of the MYOB Advanced system was temporarily updated in 2015.3.1. Report access has been further updated in this release:

Module*	Sales & CRM	Warehouse	Project	Finance	External Accountant	Employee	Partner
AP		Yes	Yes	Yes	Yes		Yes
AR	Yes	Yes	Yes	Yes	Yes		Yes
GL				Yes	Yes		Yes
IN		Yes		Yes			Yes
PM			Yes	Yes			Yes
PO		Yes		Yes			Yes
SO	Yes	Yes		Yes			Yes
TX				Yes	Yes		Yes
DR				Yes	Yes		Yes
CA				Yes	Yes		Yes
CM				Yes	Yes		Yes
FA				Yes	Yes		Yes
CR	Yes						Yes
EP	Yes	Yes	Yes	Yes		Yes	Yes
RQ	Yes	Yes	Yes	Yes		Yes	Yes
RM				Yes	Yes		Yes
GI	Yes	Yes	Yes	Yes	Yes	Yes	Yes
MA	Yes	Yes	Yes	Yes	Yes	Yes	Yes

* Access is available for site map entries beginning with xx6, e.g. AP6* or AR6*. Exceptions are the RM, GI and MA modules, where all entries can be accessed, e.g. RM*, GI*.

A "Yes" in the table above indicates that all reports from the relevant module are available to that licence type.

Note: These changes have been made to address issues where custom reports that did not adhere to MYOB naming conventions could not be accessed, due to licensing restrictions put in place in MYOB Advanced 2015.3. Normal restrictions around reporting will be reinstated in a future release, once existing custom reports have been updated to use the correct naming conventions.

Feature Updates

The Consignment Orders and RMA Orders features were previously available in the Plus and Enterprise editions only; these features are now available for all editions. This means that the Create Transfer Orders form (SO.50.90.00) is now available to Standard edition users, as well as the **Default Transfer Order Type** field on the Sales Orders Preferences form (SO.10.10.00).

As there is no longer a need to control access to it, the “Consignment Orders” and “RMA Orders” features have been removed from the Licensed Features tab of the Licence Maintenance form (SM.20.15.10).

New User Role

A new “Dashboard Designer” user role is available to provide more granular control over which users can edit dashboards; to enable editing of dashboards for users, assign them this new user role.

Note: This role was originally introduced in MYOB Advanced 2015.3.

Resolved Issues

The following table details the issues that are addressed by this release.

Problem ID	Description
123911002408	This release provides further updates to the licensing restrictions on reports—see page 4.
123126742681 123013822274	A new "Dashboard Designer" user role was introduced in 2015.3.0 to provide more granular control over which users could edit dashboards (see page 5). This change was not included in the documentation and it appeared as though editing of the dashboards was broken. To enable editing of dashboards for users, assign them this new user role.
123021247231 123398692191 123020525040 **123871298309** 123001688431	An error message occurred when clicking **Create Snapshot** on the Companies form (SM.20.35.20). This has been resolved.
123712301056 123774335471 123620859151 123147580556	The error message "Object reference not set to an instance of an object" appeared when accessing the Process Invoices and Memos form (SO.50.50.00). This has been resolved.
119982761797 121719907831 119457775081	Processing a Cash Sale invoice left the invoice open with no invoice type. This has been resolved.
117689118123 119264161781 117219115201	When using the global search function to search for customer records, clicking on a search result would not open the customer record. This has been resolved.
120971982043 120422207721	Portal users did not have access rights to run reports from the My Invoices page of the Customer Portal. This has been resolved.
121218934456 121212195226	In a multi-company environment, it was not possible to export snapshots after switching from one company to another; users would have to log out completely and log back in to prevent errors occurring. This has been resolved.
121895290135 121889448110	When creating a Sales Order on the Sales Orders form (SO.30.10.00), if the **Override Contact** or **Override Address** options were ticked on the Shipping Settings tab, then business details or address details would disappear. This has been resolved.
121624630355 121278384901	In some cases, the My Statements form on the Customer Portal (SP.40.46.00) showed all documents on the Open Documents tab. This has been resolved.
121164761087 120503747891	Processing a Sales Order with a large number of lines creates performance issues. This has been addressed; performance of this function has been significantly improved.
113150158089 113150158086	It was not possible to drill down into the records of newly-created dashboard tables. This has been resolved.
116511927050 112282180086	During Bank Reconciliation, the system posted incorrect entries for voided cheques that occurred in a different period. This has been resolved.

121097482337 120382377871	Attempting to close a period on the Close Financial Periods form (AR.50.90.00) could display messages about unreleased document, but clicking on **Unreleased Documents** showed a blank screen. This has been resolved.
123694459896 123603874762	Sorting by key fields in generic inquiries did not work. This has been resolved.
123365246982 123361684776	During mass processing of sales order invoices on the Process Invoices and Memos form (SO.50.50.00), if the processing of any invoice in the batch failed, the system did not create an inventory issue document for the processed invoices. This has been resolved; the system now creates an inventory issue document for all sales order invoices that are successfully released by using the processing screen, regardless of whether processing of any invoice in the batch has failed.
122979803860 122958561261	The Add Item lookup on the Sales Orders form (SO.30.10.00) performed slowly and sometimes failed with the error message “Lost connection to MySQL server during query”. This has been resolved. The performance of this lookup has been significantly improved; the query was reworked to use the index from the INUnit table.
123116844889 123116844886	A “(400) Bad Request” error occurred when trying to refresh exchange rates online before 12:00am UTC time. This has been resolved.
123871298101 123864191971	It was not possible to apply a payment against an invoice on the Payments and Applications form (AR.30.20.00)
123503712367 123398692221	The term “Cheque” had been changed to “Check” in the Advanced Business user interface. This has been resolved.
123256856543	After switching between companies, the system could load the subaccount structure from the previous company instead of the current one. This has been resolved.
122375561319	When consolidating balances through child-parent relationships, the Overdue Balance column was incorrect on statements. This has been resolved.
121989611683 121719907837	Freight charges were not copied to the first shipment and invoice for a partial shipment. This has been resolved.
123152232090 123133257421	The system would hang when trying to load documents on the Payments and Applications form (AR.30.20.00). This has been resolved.
121182368444 121236095311 121118490351	Users were intermittently logged out of the system with the message “You have been logged out due to exceeding the number of users in the system.” This has been resolved.
123019808440 123398692211 123000902101	Company consolidation was not working, generating the error message “Index was outside the bounds of the array.” This has been resolved.
121177692258 120782889676	When marking multiple Sales Orders for a drop shipment, they were not being consolidating into one Purchase Order. This has been resolved.

122501428788 122321148191	The Automation of printing pick lists was not working correctly after an upgrade to MYOB Advanced 2015.2.6; after the pick list was printed, the related order remained in the On Hold status instead of being moved to Open. This has been resolved; selecting the “Print Pick List – Hold” action on the Process Shipments form (SO.50.30.00) will print pick lists and then move orders from On Hold to Open. **Note:** This action is only available if the **Split by Values** option is selected on the Flow dialog of the Automation Steps form (SM.20.50.00) when setting up automation for the “Hold” Step ID on the “Shipments” Screen ID.
-	Indexes have been created to improve the performance of the following database tables: Address, Contact, Branch, and INTranCost.
-	The standard Shipment Confirmation report used the billing contact’s email address instead of the shipping contact’s address. This has been resolved.
-	A cash transaction without a reference number could not be reclassified due to the absence of a reference number on the Reclassify Payments form (CA.50.65.00), even if the **Require Document Ref. Nbr. on Entry** check box was cleared on the Cash Management Preferences form (CA.10.10.00). This has been resolved; the Document Ref. box is enabled for editing on the Reclassify Payments form so that a user can type a reference number for a transaction if needed.
-	An Accounts Payable bill could not be released if the same combination of account and subaccount was specified in the AP Account and AP Subaccount as in the Reclassification Account and Reclassification Subaccount boxes. This has been resolved; the validation of the account and subaccount combinations for the mentioned boxes has been added.
-	The discount percentage in a purchase receipt differed from percentage in the purchase order that the receipt was based on. This has been resolved. The discount percent was calculated based on the discount amount; now it is copied as is from the sales order to the receipt created for the order.
-	It was not possible to save a sales order if the post period specified by the date on the Financial Settings tab was inactive. This has been resolved.
-	An opportunity-based sales order could not be created if it included a non-stock item that had no warehouse specified. This has been resolved.
-	Projects could be available for selection in the Time and Expenses module regardless of the applied project visibility settings. This has been resolved.
-	It was not possible to create a drop-ship sales order from a requisition marked as drop-ship. This has been resolved; the Sales Order to Purchase Order Link functionality was used to provide the correct purchase order-sales order links in a sales order based on a requisition marked as drop-ship.
-	Purchase orders could be created with the duplicated tax records. This has been resolved.
-	When printing Report Designer reports to PDF, URL text was not wrapped, so long addresses would be truncated in the printed report. This has been resolved.

-	The system did not change the status of a sales order to “Completed” after open lines were deleted. This has been resolved; when an order is saved with the “Completed” status, the **On Hold** check box is cleared.
-	The Print Invoices and Memos form (AR.50.80.00) performed very slowly when processing a large volume (about 50,000) of documents at once. This has been resolved; performance has been significantly improved.
-	Inventory from locations with the **Include in Qty Avail.** check box cleared was included in shipments. This has been resolved.
-	It was not possible to launch the Prepare Customer Statements process if there was a substantial number of customer accounts registered in the system. This has been resolved.
-	If a user copied a sales order from a quote on the Sales Orders form (SO.30.10.00), the system did not put the new sales order on a credit hold, regardless of any customer credit verification settings. This has been resolved.
-	It was not possible to insert a new item sales category on the Item Sales Categories (IN.20.40.60) form via the default inserting process of the SOAP API. This has been resolved; a custom handler for inserting ItemSalesCategory records has been implemented and the default detail inserting process has been fixed to assure support of more diverse cases.
-	Some indexes related to project transactions were missing, which resulted in poor system performance with respect to project transactions. This has been resolved.
-	Project Description and Project Task Description columns are now available by default on the Employee Time Cards form (EP.30.50.00).

Known Issues

The following Known Issues have been identified in this release.

Partner users visible on some forms

User accounts with the licence type MYOB_Partner and the Admin account used exclusively by MYOB are hidden from all other users; they do not appear on user selection lists. However, these user accounts will appear in selection lists on the following forms:

- Event > Attendees (CR.30.60.30)
- Role List (SM.65.10.00)

Screens not available in Advanced OnTheGo

In the Advanced OnTheGo mobile app, it is not yet possible to drill down on Purchase Orders or Sales Orders awaiting approval from the Approval screen; a “Service not available” message will appear. These pages are not available as of MYOB Advanced 2015.3, and will be added in the next major release.